# Matching Gift Research Report

# **Digital Strategy Analysis**

A detailed examination of matching gift practices followed by the Peer-to-Peer Fundraising Top 30





# **Table of Contents**

| Executive Summary                               |
|---|
| Explanation of Research Process                 |
| Overview of Findings & Key Insights             |
| Analysis of Nonprofit Matching Gift Strategies2 |
| Final Thoughts214                               |

# **Executive Summary**

Thousands of companies—from Fortune 500 businesses to local mom-and-pop shops —offer employee or corporate matching gift programs where they offer to match donations made by individual team members to eligible nonprofit causes. Unfortunately, only a small percentage of funding made available through these programs is actually being contributed to qualifying organizations. And the largest obstacles to success have to do with a widespread lack of awareness on the part of nonprofits and their donors.

In order to combat these roadblocks and close the knowledge (and funding) gaps, nonprofits are beginning to take on a more direct approach to communicating the opportunities at hand.

However, there's still a long way to go when it comes to matching gift strategies; not to mention, some organizations lack a plan for the funding source altogether. Of the fundraisers that do have a strategy in place regarding matching gifts, tactics utilized can range from off-hand mentions of corporate matching programs to sending dedicated and targeted employer information. For example, some organizations supply a direct link to a specific company's matching gift request forms via email follow-ups, while others simply prompt donors to look into their employers' giving programs on their own.

As you might imagine, the varying extents of matching gift promotions can lead to significant disparities in overall match funding success—which is why we decided to take a closer look at some of the leading organizations' matching gift digital strategies to see what we can learn.

# **Explanation of Research Process**

Recently, the team at Top Nonprofits conducted an analysis of several high-earning organizations and the matching gift strategies they have in place. In order to do so, we completed online donations to each of the Peer-to-Peer Professional Forum's Top Thirty Peer-to-Peer Fundraising Programs in 2021.



As we conducted our research, we documented our findings regarding the fundraisers' matching gift marketing practices. Each organization was rated on its matching gift efforts from a dedicated matching gift web page to the donation process itself and through any follow-up email communications that highlight matching gift program opportunities.

# Sample Scorecard

Each organization's matching gift efforts were scored using the following scorecard;

| EVENT NAME:   |   |         |  |  |
|---------------|---|---------|--|--|
| ORGANIZATION: |   |         |  |  |
|               |   | GRADE - |  |  |
|               | Dedicated Matching Gift Page              |         |  |  |
|               | Donation Form                             |         |  |  |
|               | With auto-completing company search field |         |  |  |
|               | Confirmation Screen                       |         |  |  |
|               | Embedded company information widget       |         |  |  |
|               | Automatically populating                  |         |  |  |
|               | Links to program guidelines + next steps  |         |  |  |
|               | Matching Gift Emails                      |         |  |  |
|               | Mentioned in confirmation email           |         |  |  |
|               | Separate matching gift email              |         |  |  |
|               | From the organization's domain            |         |  |  |
|               | Links to program guidelines + next steps  |         |  |  |
|               | Sent within 24 hours                      |         |  |  |
|               | Matching Gift Software —                  |         |  |  |
| TOTAL:        | /14                                       |         |  |  |

This scorecard encapsulates the following criteria;

- **Dedicated Matching Gift Page** A matching gift page on an organization's website is a basic tenet of a matching gift strategy, and many additional steps taken to drive matching gifts leverage this resource as well. For this point on the scorecard, organizations should have a dedicated page, on either their event site or parent organization page, that provides basic information about corporate matching gift programs.
- **Donation Form** If an organization mentions matching gifts anywhere on their donation forms, they earned themselves a point toward their total score. This often includes, but is not limited to, requesting employment information on the giving page. Additional points within the donation form were made available as follows;
  - With auto-completing company search field Some donation forms ask donors to type their employers' names in full, but an auto-completing search tool ensures accuracy and ease of use for donors. For even greater results, some tools include built-in corrections for popular typos, alternate company names, and even subsidiaries and parent companies.
- **Confirmation Screen** If an organization mentions matching gifts anywhere on their confirmation screens, they earn themselves a point toward their total score. Additional points within the confirmation screen were made available as follows;
  - Embedded company information widget Bringing an organization's confirmation screen strategy to the next level, many utilize company information widgets directly in their donation confirmation or thank-you pages. This type of tool provides insights into a company's specific matching gift program guidelines, including minimum and maximum match amounts, donation match ratios, nonprofit and employee eligibility, submission deadlines, and more.

- **Automatically populating** If a donor provides an employer's name on the organization's donation form, the confirmation screen widget may automatically populate with information regarding that program without the donor having to take action or conduct a manual search of the tool. This further streamlines the process for the donor, earning the organization an extra point.
- **Links to program guidelines + next steps —** Donors don't just want to be made aware of matching gift programs, but they want to be provided with all the information they need. When organizations communicate direct links to a company's online match portal and eligibility criteria, it further simplifies the process required of the donor and drastically increases the chances that an individual completes their match.
- **Matching Gift Emails** If an organization mentions matching gifts anywhere in their post-donation follow-up emails, they earn themselves a point toward their total score. Additional points within email communications were made available as follows:
  - **Mentioned in confirmation email —** Most nonprofits send automated confirmation emails immediately following a donation being submitted online, and this message can be used to highlight match opportunities or inform supporters to be on the lookout for additional emails to come.
  - **Separate matching gift email —** After the confirmation email, many organizations also enlist separate follow-up emails with the sole purpose of sharing matching gift information and driving action. Doing so earns each organization an extra point toward their total score, as it's more effective than solely mentioning matching gifts in confirmation emails—largely because it's less likely to be discarded.
  - From the organization's domain Emails sent from an organization's own domain come across as more legitimate than a generic third-party sender and are likely to produce better results; thus, such emails earn the organization an extra point.

- **Links to program guidelines + next steps —** Just like on the confirmation page, sharing matching gift program criteria and specific next steps can help drive forward more completed matches. Including this information in an organization's follow-up emails earns the group another extra point.
- **Sent within 24 hours —** Waiting too long after the initial donation is made to send matching gift follow-ups risks losing out on giving momentum. Best practices suggest emails being sent within the first 24 hours, and doing so for our study earned the organization an additional point.
- **Matching Gift Software** Matching gift software is used by many organizations to automate the processes involved, and it can simplify many of the above actions as well. During the research process, we aimed to determine whether the P2P Top 30 utilized matching gift technology and, if so, which providers. Organizations earned one point for leveraging software, and each scorecard indicates which solution they were determined to be using—which includes Double the Donation, HEPData, and Amply.

Each item that was included in the organization's strategy earns them an additional point toward their total score, with a maximum of fourteen points possible per event. From there, each listing was provisioned a final grade between A+ and D.

The grading scale, based on the organization's total numeric score, is as follows:

- **A+** 12-14
- ► **A-** 9-11
- **B** − 7-8
- **C** − 4-6
- **▶ D −** 0-3

We then analyzed the data collected to produce a detailed overview of top-ranking organizations' matching gift digital strategies, with insights and key findings summarized below.

# **Overview of Findings & Key Insights**

Through our hands-on research of 30 of the largest annual peer-to-peer events, we were able to better understand the types of tips, tricks, and tools utilized by some of the sector's most effective fundraisers.

Our hopes are that the provided insights can shine a light on matching gift best practices and that nonprofits across the board can be inspired by the wins and make a note of the opportunities for improvement from their peers.

### **Data Summary**

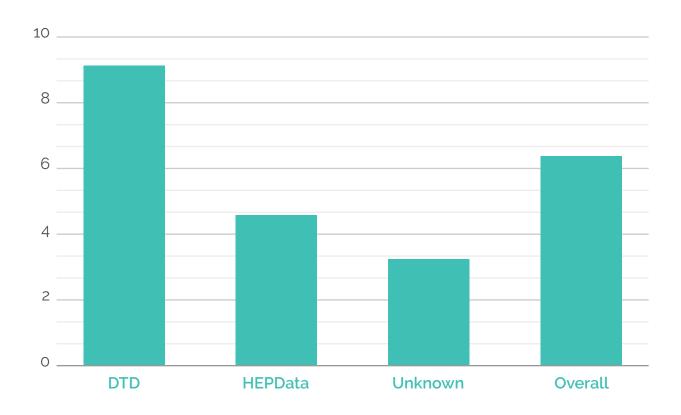
Looking for the highlights? Check out this chart of the P2P Top 30 in descending order by gross revenue collected in 2021. Each listing includes the event's matching gift score (out of a total of 14 possible points) as well as the provider of matching gift software.

| TOTAL RAISED (\$) | MATCHING<br>GIFT SCORE | EVENT                                | PROVIDER |
|-------------------|------------------------|--------------------------------------|----------|
| \$97,616,588      | 12/14                  | Heart Walk                           | DTD      |
| \$87,483,024      | 13/14                  | Walk to End Alzheimer's              | DTD      |
| \$70,000,000      | 14/14                  | Light the Night Walk                 | DTD      |
| \$68,000,000      | 14/14                  | Pan-Mass Challenge                   | DTD      |
| \$60,000,000      | 8/14                   | Relay for Life                       | DTD      |
| \$49,844,011      | 12/14                  | <u>Kids Heart Challenge</u>          | DTD      |
| \$44,218,461      | 7/14                   | Bike MS                              | DTD      |
| \$35,400,000      | 9/14                   | Making Strides Against Breast Cancer | DTD      |
| \$29,000,000      | 8/14                   | JDRF One Walk                        | HEPData  |

| TOTAL RAISED (\$) | MATCHING<br>GIFT SCORE | EVENT                               | PROVIDER |
|-------------------|------------------------|-------------------------------------|----------|
| \$27,681,826      | 4/14                   | CMNH Dance Marathon                 | Unknown  |
| \$27,000,000      | 8/14                   | March for Babies                    | DTD      |
| \$25,482,082      | 7/14                   | Ride Weekend                        | DTD      |
| \$25,000,000      | 3/14                   | Cycle for Survival                  | HEP      |
| \$22,803,320      | 7/14                   | Walk MS                             | DTD      |
| \$20,534,646      | 9/14                   | <u>Great Strides</u>                | HEP      |
| \$19,640,000      | 2/14                   | ACS Virtual Challenges*             | DTD      |
| \$19,626,274      | 3/14                   | Walk to Defeat ALS                  | HEPData  |
| \$19,450,302      | 9/14                   | Out of the Darkness Community Walks | DTD      |
| \$18,306,715      | 7/14                   | Movember                            | DTD      |
| \$18,260,191      | 11/14                  | Sleep Out                           | DTD      |
| \$15,034,264      | 4/14                   | Extra Life                          | Unknown  |
| \$14,900,000      | 2/14                   | Play Live*                          | DTD      |
| \$14,767,931      | 5/14                   | St. Baldrick's Head-Shaving Events  | HEPData  |
| \$14,357,468      | 11/14                  | St. Jude Heroes                     | DTD      |
| \$14,163,153      | 13/14                  | Komen Race for the Cure — MTP       | DTD      |
| \$13,600,055      | 10/14                  | Great Cycle Challenge USA           | DTD      |
| \$13,158,274      | 9/14                   | St. Jude Walk/Run                   | DTD      |
| \$13,142,275      | 10/14                  | NAMIWalks Your Way                  | DTD      |
| \$12,000,000      | 7/14                   | Real Men Wear Pink                  | DTD      |
| \$11,588,237      | 4/14                   | THON                                | HEPData  |

\*Note that the American Cancer Society and St. Jude Children's Research Hospital scored well across most P2P events; The ACS Virtual Challenges and St. Jude Play Live were run on platforms with limited configuration and no matching gift functionality.

#### Average Matching Gift Score by Vendor\*



<sup>\*</sup>Note that Amply was left off in comparison due to inadequate sample size.

## 100% of the P2P Top 30 organizations have some sort of matching gift strategy in place.

Of the organizations and events included in this study, each one included matching gifts in their overall giving experience in one way or another. Unfortunately, this can't be said about all nonprofits, but it does go to show that the highest performing organizations tend to enlist the aid of corporate matching gift strategies to maximize their successes.

All in all, here's a breakdown of the five key locations in which we noticed matching gift promotions and the percentage of the P2P Top 30 that utilized each:



have a dedicated matching gift web page on their organization or event website.



mention matching gifts on their donation forms.



highlighted matching gifts on their confirmation screens.



are following up about matching gift opportunities post-transaction.

### Nearly all organizations have room for improvement in their matching gift strategies.

Although all organizations analyzed in this study have some sort of matching gift efforts in place, it's worth noting that two organizations really stood out with a perfect score. Having incorporated matching gifts in all five top recommended locations, LLS' Light the Night Challenge and the Dana-Farber Cancer Institute's Pan-Mass Challenge earned a total matching gift strategy score of 14/14.





Even so, these particularly high-ranking organizations could still continue to tweak and improve their matching gift strategies for even greater results. And those that did not earn the maximum match score can certainly elevate their matching gift efforts by incorporating matching promotions in the locations they'd previously overlooked.

For example, a nonprofit that sends a single matching gift follow-up email may decide to send an additional reminder 24-48 hours after the first matching gift communication. At the same time, an organization that hosts a dedicated matching gift web page on their parent site may decide to construct a separate match page on their event-specific microsite.

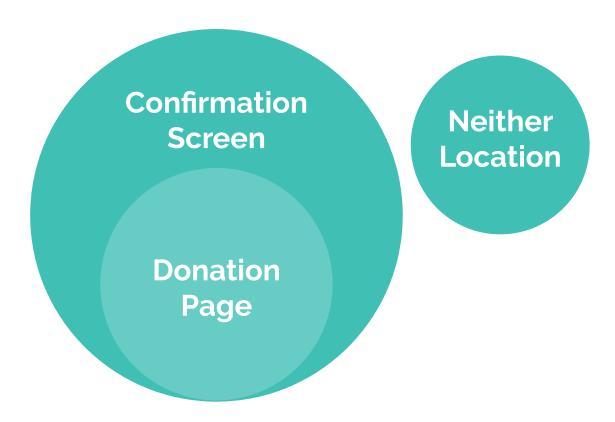
### 53.3% include matching gifts in their donation forms and confirmation pages.

Highlighting matching gifts directly within the donation experience is a best practice followed by many organizations included in this study—likely due to the fact that donor engagement is at its highest during this time.

Although 53.3% of event donation experiences studied included matching gifts in both donation forms and confirmation pages, 16.7% of organizations neither included matching gifts on their donation forms nor their confirmation screens.

Additionally, we noted that despite 83.3% having highlighted matching gifts on their confirmation screens, only 53.3% mentioned matching gifts on their donation forms. This finding also led us to conclude that each organization that included matching gifts on their donation forms also did so in their confirmation pages—but not all events that incorporated matching gifts in their confirmation pages did so on their donation forms.

# **Matching Gifts in the Donation Process**



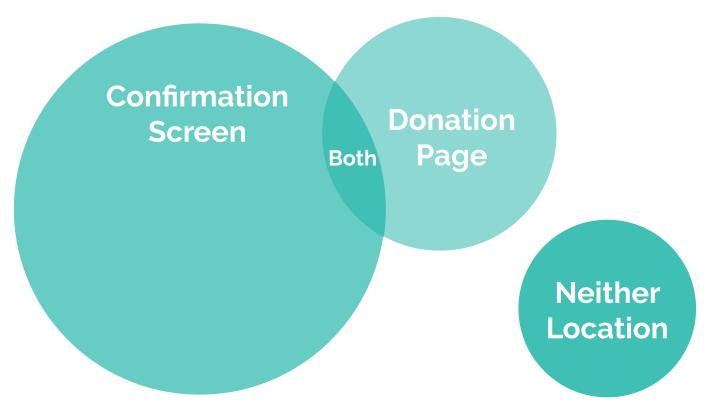
Only 10% of organizations highlighted matching gifts in both confirmation emails and separate follow-up messages, while 26.7% included matching gifts in neither location.

Another key opportunity for matching gift promotions had to do with follow-up messaging to donors after they completed their gifts to the events they supported—most notably being mentions in donation confirmation or receipting emails and separate messages dedicated to matching gift opportunities.

Through our research, we recorded findings that while some organizations enlisted both types of follow-ups, some chose one of the two, and some lacked donation follow-ups altogether.

Overall, we determined that there are significantly underutilized potential touch points for following up with donors regarding matching gift programs in the hours and even days after they make their initial donations.

# **Matching Gifts after the Donation Process**



## Unfortunately, some organizations' matching gift promotions are easy to miss.

In this study, we weren't particularly picky about the quality of each organization's matching gift strategies. If matching gifts were mentioned in a specific location, the event earned itself a point. However, not all matching gift mentions are made equally, and from a donor's standpoint, some organizations' marketing efforts would be fairly easy to miss.

For example, when it came to an event's donation confirmation emails, a single, plain-text sentence at the bottom of the message scored the same point as a link, image, or another more engaging element. Yet, in reality, one of the latter items is likely to show significantly greater results in terms of garnering attention and driving action.

So what can you do to maximize impact? Take the time to strategize to make the most of your matching gift promotional tactics. Consider skimmability and what you can do to ensure your content stands out. Put yourself in a donor's shoes and ponder what your matching gift strategy looks like to them. Perhaps even enlist A/B testing.

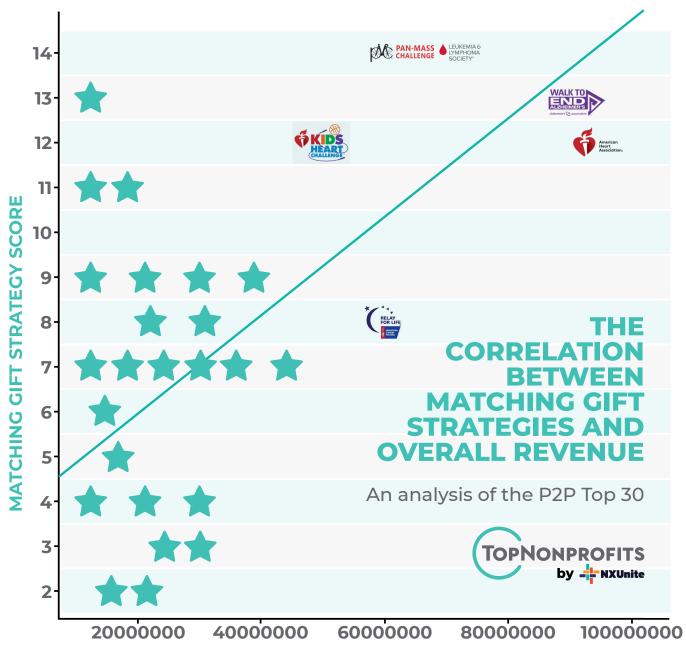
The bottom line is that mentioning matching gifts isn't always enough—you need to do so in a way that catches your audience's eye and inspires them to participate.

## There is a positive correlation between matching gift strategies and overall fundraising revenue.

By analyzing the relationship between matching gift strategies and general fundraising revenue, we calculated that there's a positive correlation linking the two variables—with a correlation coefficient of 0.68 (on a scale from -1 to +1).

Further, we noted that although the average matching gift strategy score for the entire P2P Top 30 list comes in at 7/14 (or a B), the average score for the top 10 events alone is elevated to 10.1, which translates to an A- on the grading scale.

In other words, our research indicates that the higher the event's total fundraising revenue, the more built-out strategies we could expect of their matching gift promotions. And the alternate is true as well—the more built-out an organization's matching gift strategy, the higher the total revenue tends to be.



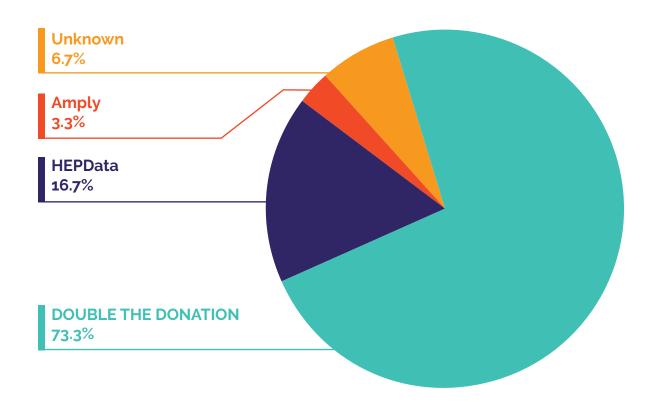
**GROSS FUNDRAISING REVENUE 2021 (\$)** 

## Double the Donation is the most popular matching gift solution among leading nonprofit fundraisers.

Understanding the software usage of the top peer-to-peer fundraising events in this study allows us to draw conclusions surrounding the matching gift strategies and the tools that empower them. Specifically, we were able to categorize each of the organizations into one of four categories based on the matching gift platforms they were noted to be using at the time of our research—Double the Donation, HEPData, Amply, and Undetermined.

Through our analysis, we discovered that Double the Donation is the most-used matching gift solution among these P2P fundraisers. In fact, 73.3% of the Top 30 were reported to use Double the Donation's tools, while 90% of the Top 10 events by annual revenue chose Double the Donation as well.

#### P2P Matching Gift Software Usage by Vendor



#### That use Double the Donation (73.3%);



















































#### That use HEPData (16.7%)\*;







MEMORIAL SLOAN KETTERING | EQUINOX





\*Note that in this year's review, HEPData's usage decreased as American Heart Association, Pelotonia, and other P2P Top 30 clients moved to Double the Donation.

#### That use Amply (3.3%)\*;



\*Note that in this year's review, Amply's usage decreased as American Cancer Society, Susan G. Komen, and other P2P Top 30 clients moved to Double the Donation.

#### That use no or undetermined software (6.7%);





# **Analysis of Real Nonprofit Matching Gift Strategies**

We walked through the real giving experiences of these thirty organizations to determine the ways in which they promoted matching gift opportunities to their donors. Then, we scored the efforts.

Take a look at the P2P Top 30, their online donation processes, and how they incorporate matching gifts in their overall strategies.



# Heart Walk **American Heart Association**

Gross revenue in 2021 — \$97,616,588

The Heart Walk is an annual peer-to-peer fundraising event hosted by the American Heart Association. Each year, a series of walk-a-thon events are organized with individuals around the country collecting donations on behalf of the AHA for life-saving measures pertaining to heart disease and stroke.

Let's review a few snapshots from the Heart Walk's current matching gift promotional strategies to explore the ways in which the organization utilizes corporate gift-matching opportunities to raise more for the cause:







| ORGANIZATION: AMERICAN HEART ASSOCIATION |  |            |  |
|--|--|------------|--|
|  |  | GRADE - A+ |  |
| <b>V</b>                                 | Dedicated Matching Gift Page                 |            |  |
| <b>V</b>                                 | Donation Form                                |            |  |
| <b>V</b>                                 | With auto-completing company search field    |            |  |
| <b>M</b>                                 | Confirmation Screen                          |            |  |
| <b>M</b>                                 | Embedded company information widget          |            |  |
|  | Automatically populating                     |            |  |
| <b>V</b>                                 | Links to program guidelines + next steps     |            |  |
| <b>V</b>                                 | Matching Gift Emails                         |            |  |
|  | Mentioned in confirmation email              |            |  |
| <b>M</b>                                 | Separate matching gift email                 |            |  |
|  | From the organization's domain               |            |  |
| <b>V</b>                                 | Links to program guidelines + next steps     |            |  |
| <b>V</b>                                 | Sent within 24 hours                         |            |  |
| <b>V</b>                                 | Matching Gift Software – Double the Donation |            |  |
| TOTAL:                                   | 12 / 14                                      |            |  |

### Matching gift page



# Welcome to American Heart Association's Matching Gift and Volunteer Grant Page

Enter your employer's name to see if they have a matching gifts program. If yes, be on the lookout for an email with next steps!

Q Search company name...

Let's Check

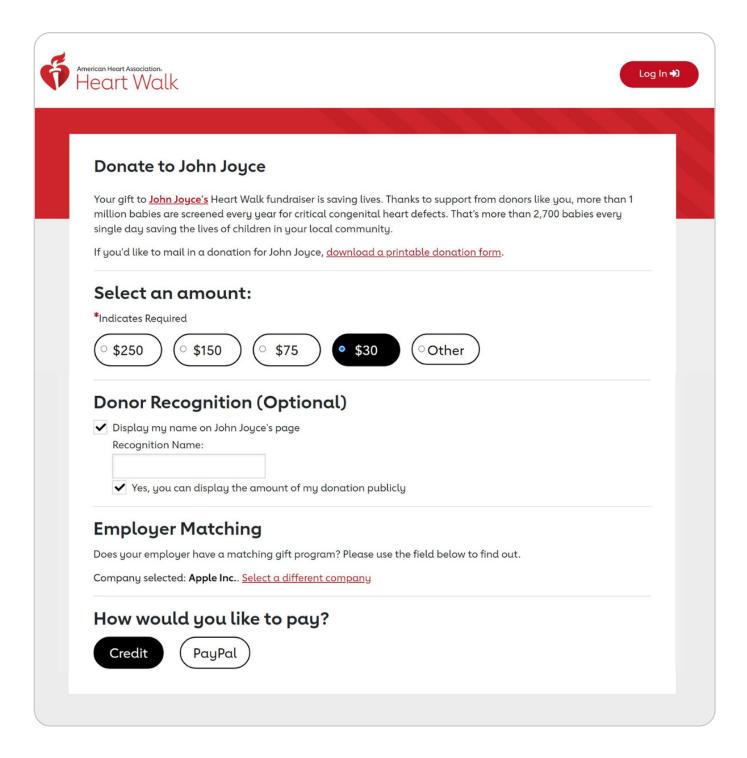
All information provided by **Double the Donation** 



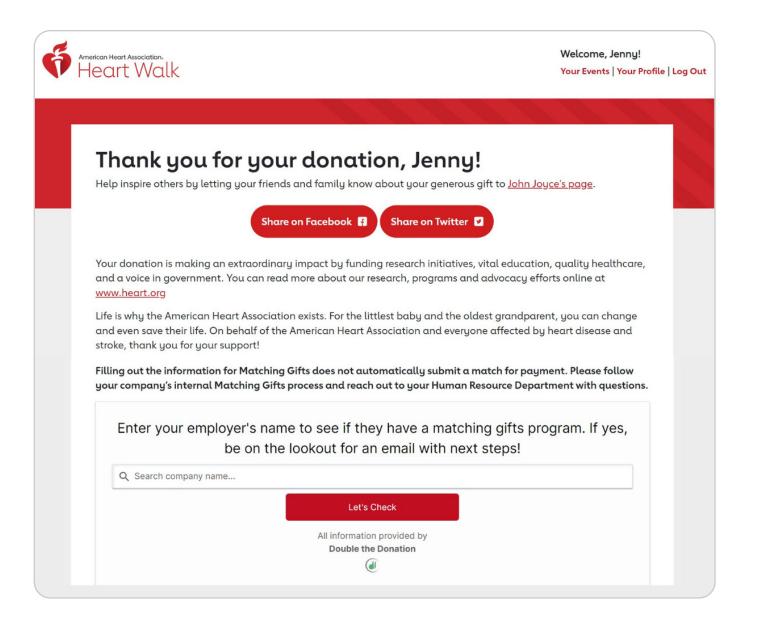
Did you know you can double your support for American Heart Association, without even giving a dollar more? You can if your employer participates in a Matching Gifts Program that aligns with our mission.

Many corporations match employee donations (or the tax deductible component of your membership) to our organization.

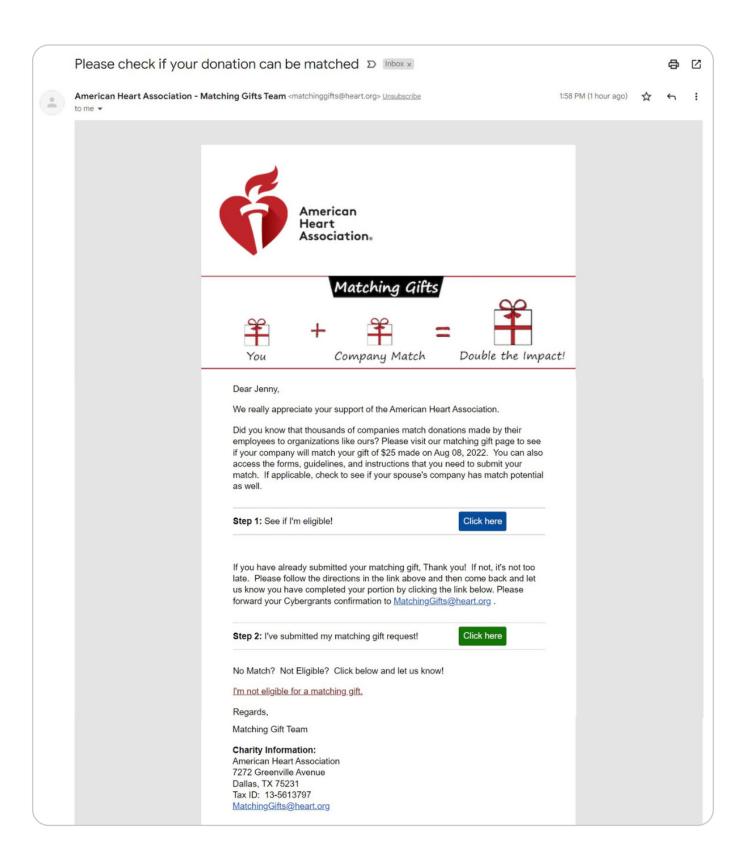
#### **Donation page**



#### Confirmation screen



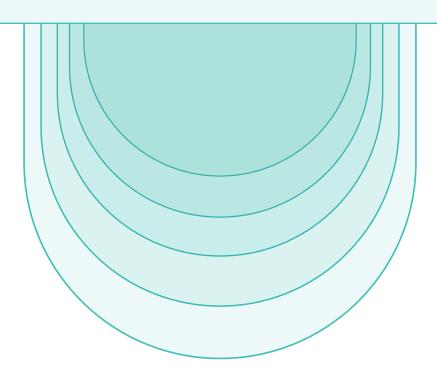
#### Follow-up emails



#### **Our Conclusions**

The American Heart Association has enlisted several of the top matching gift strategies to inform donors of matching gift opportunities across the board. These tactics range from highlighting matching gifts during the donation process to the confirmation screen and with dedicated matching gift email communications.

Throughout the process, donors have multiple chances to learn about matching gifts and decide to take the next steps should they be eligible to participate in the programming.



# Walk to End Alzheimer's Alzheimer's Association

Gross revenue in 2021 — \$87,483,024

Organized by the Alzheimer's Association each year, the Walk to End Alzheimer's is a particularly impactful peer-to-peer focused fundraising event held in more than 600 communities nationwide. Participants are encouraged to fundraise on behalf of the organization to collect funding for critical Alzheimer's research, support, and care.

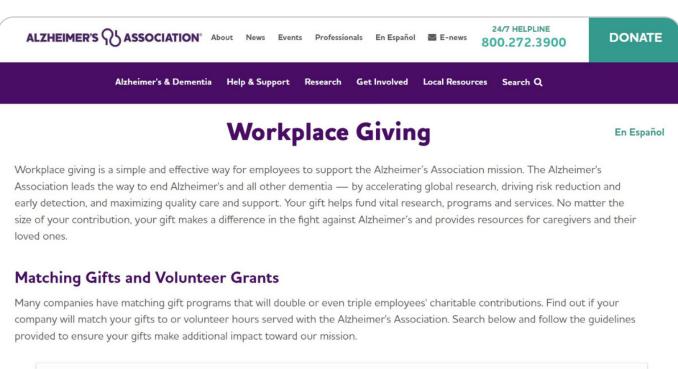
Here's how the Walk to End Alzheimer's incorporated matching gifts in their overall strategy:

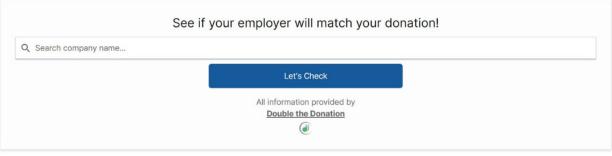


#### **EVENT NAME: Walk to EndAlzheimer's**

| ORGANIZATION: ALZHEIMER'S ASSOCIATION |  |            |  |
|---------------------------------------|--|------------|--|
|                                       |  | GRADE - A+ |  |
| <b>V</b>                              | Dedicated Matching Gift Page                 |            |  |
| <b>V</b>                              | Donation Form                                |            |  |
| <b>V</b>                              | With auto-completing company search field    |            |  |
| <b>V</b>                              | Confirmation Screen                          |            |  |
| <b>M</b>                              | Embedded company information widget          |            |  |
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| <b>M</b>                              | Sent within 24 hours                         |            |  |
| <b>V</b>                              | Matching Gift Software – Double the Donation |            |  |
| TOTAL:                                | 13 / 14                                      |            |  |

#### Matching gift page

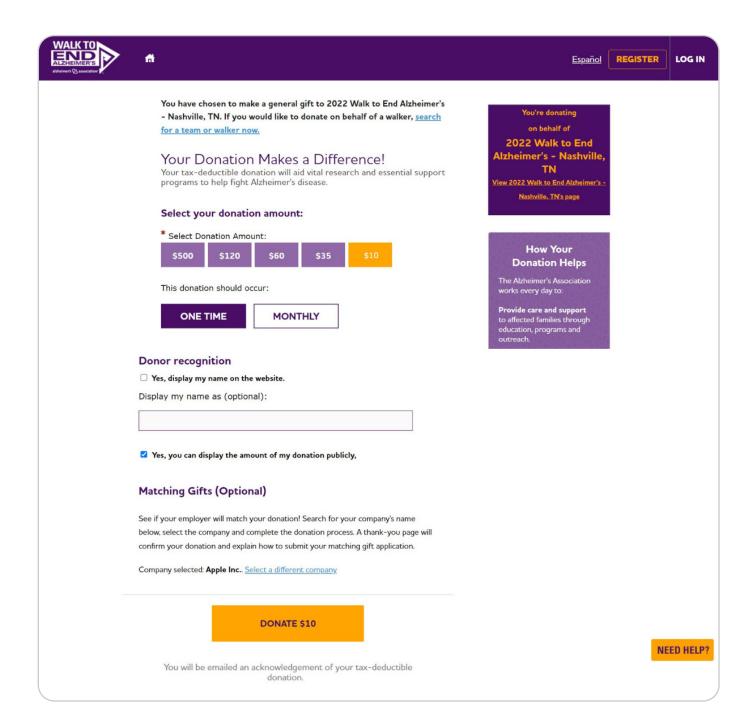




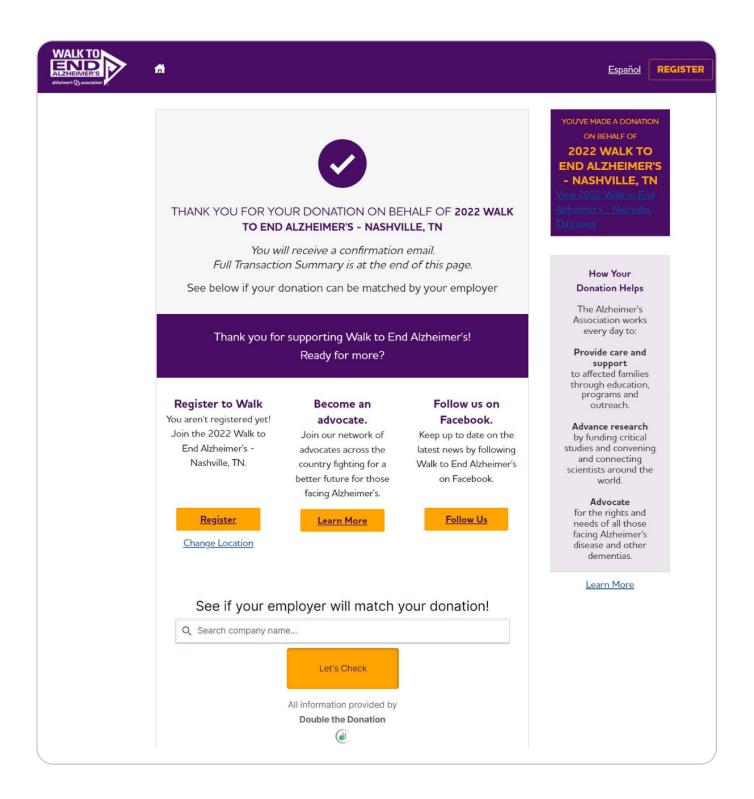
#### **Employee Giving Campaigns**

Support the Alzheimer's Association through your company's annual corporate giving campaign. It is a convenient way to give your contribution through regular payroll deductions. Talk to your HR department on how to participate in year-round support.

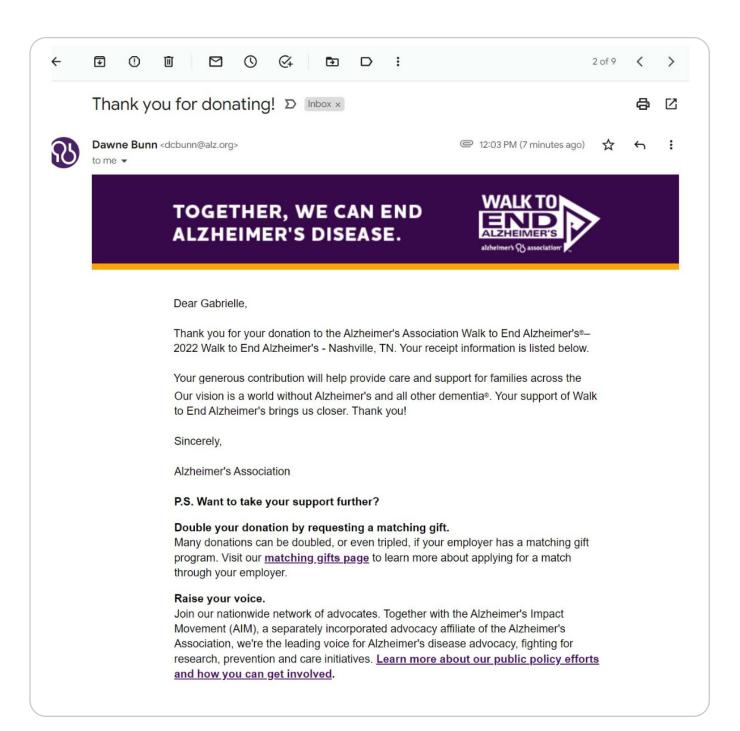
## Donation page



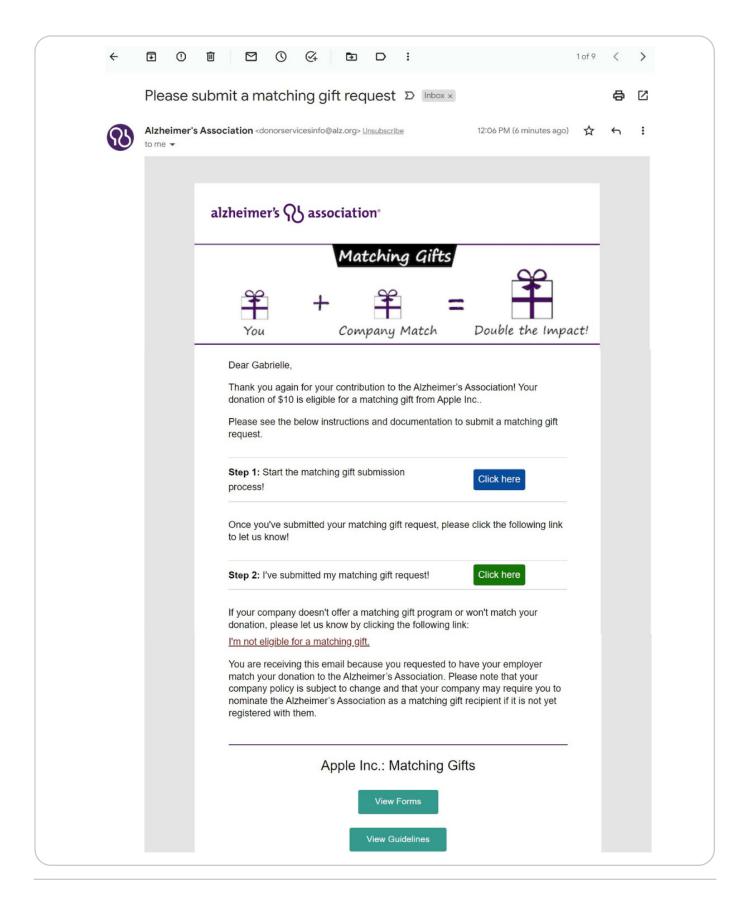
#### Confirmation screen



#### Follow-up emails

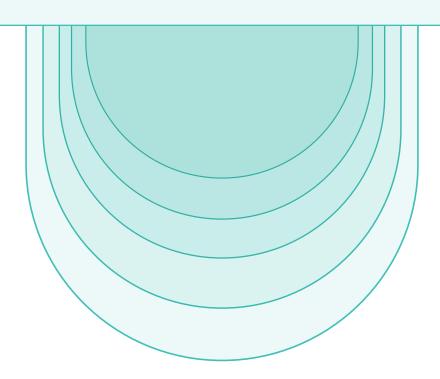


#### Follow-up emails



#### **Our Conclusions**

The Alzheimer's Association highlights matching gift opportunities in multiple locations throughout the giving process and afterward—including both a matchspecific call-to-action in the general confirmation email and a dedicated matching gift follow-up email with company-specific program insights. They make it as easy as possible for donors to determine matching gift eligibility and take the necessary steps to request matches from their employers.



# Light the Night Walk Leukemia & **Lymphoma Society**

Gross revenue in 2021 — \$70,000,000

Light the Night is the Leukemia & Lymphoma Society's premier fundraising event. Each year, this campaign empowers dedicated individuals to raise funding on behalf of the organization and its cancer research, treatment, and financial assistance programming.

Let's take a look at their matching gift strategy and the various ways in which they promote the program opportunities to supporters:

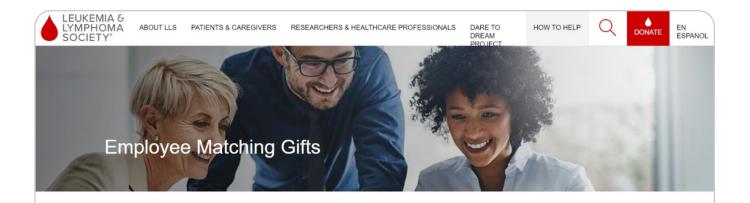




# **EVENT NAME: Light the Night Walk**

| ORGANIZATION: LEUKEMIA & LYMPHOMA SOCIETY |  |             |
|---|--|-------------|
|   |  | GRADE - A++ |
| lacksquare                                | Dedicated Matching Gift Page                 |             |
| <b>I</b>                                  | Donation Form                                |             |
|   | With auto-completing company search field    |             |
| <b>I</b>                                  | Confirmation Screen                          |             |
|   | Embedded company information widget          |             |
| <b>I</b>                                  | Automatically populating                     |             |
| <b>I</b>                                  | Links to program guidelines + next steps     |             |
| <b>V</b>                                  | Matching Gift Emails                         |             |
| lacksquare                                | Mentioned in confirmation email              |             |
|   | Separate matching gift email                 |             |
| <b>I</b>                                  | From the organization's domain               |             |
| <b>V</b>                                  | Links to program guidelines + next steps     |             |
| <b>T</b>                                  | Sent within 24 hours                         |             |
|   | Matching Gift Software – Double the Donation |             |
| TOTAL: 14/14                              |  |             |

## Matching gift page



Did you know many companies offer a matching gift program to encourage giving among their employees? And some companies also match gifts for spouses, retirees and part-time employees.

The Leukemia & Lymphoma Society's employer matching gift program provides an easy way increase the impact of your donation through corporate matching gifts. When you makes a donation, your company can Double or even Triple the value of your generous gift in a manner of minutes



### Here's how to make a matching gift:

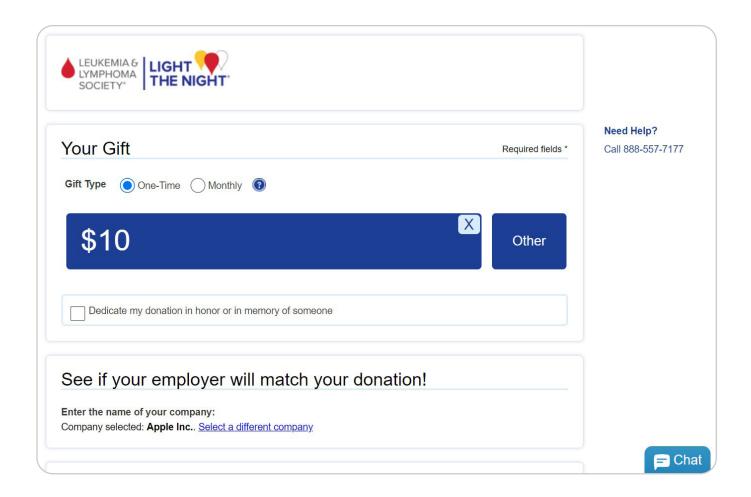
- · Ask your human resources department about your company's matching gift policy.
- If your company participates, send the completed form to LLS with your donation.
- Your company sends the matching gift to LLS once they receive our verification.

### Please mail all gifts and forms to:

The Leukemia & Lymphoma Society Matching Gifts 3 International Drive, Suite 200 Rye Brook, New York 10573

LLS's tax identification number is 13-5644916.

# Donation page



### Confirmation screen

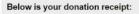


### **Thank You For Your Donation**

Your Gift Will Help Save Lives

Thank you for making a difference in the fight against blood cancers. Your generosity will bring world-class research, education and support, and advocacy to more patients and their families.

Your donation has been charged and a copy of your receipt is being emailed to you.



#### Your Information

Name Jenny Taylor

E-mail jennytaylordonation@gmail.com

Address 931 Monroe Dr. NE. Suite A102-330, Atlanta, GA 30307 USA

### Payment Information

Credit Card VISA | XXXXXXXXXXXXX6771 Card Holder Name Jenny Taylor

#### **Donation Information**

Confirmation Number ckZKXx3Z

Donated to

The Leukemia & Lymphoma Society

Federal Tax ID 13-5644916

Amount \$10.00 | \$10.00 tax deductible

Date 08/08/2022 01:16 PM EDT

#### Contact Information

The Leukemia & Lymphoma Society 3 International Drive, Suite 200 Rye Brook, NY 10573

**Note:** All amounts are shown in US Dollars. This donation will appear on your billing statement as "LEUK&LYMPHOMA SOCIETY 888-557-7177 NY"

#### One Gift. Double Your Donation.

You may be able to make your donation go twice as far with a matching gift.

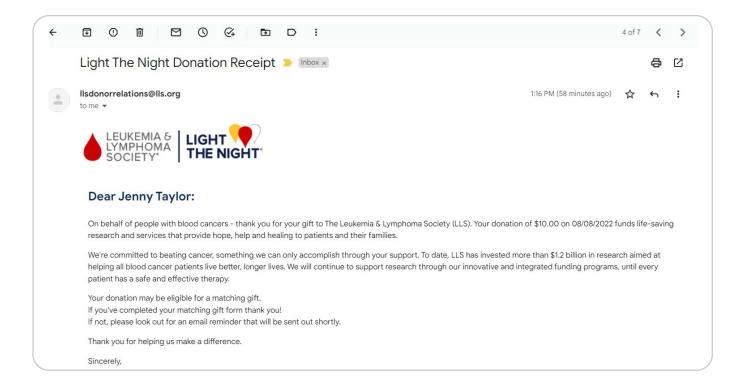
| Your donation is eligible for a matching gift. Please click here to fill out the form! |                |  |  |  |
|--|----------------|--|--|--|
| <b>♦</b> New Search  |                |  |  |  |
| Q Apple Inc.   |                |  |  |  |
| Yes! 👍 Your company has a matching gift program.                                       |                |  |  |  |
| GO TO MATCHING GIFT FORM   | SEE GUIDELINES |  |  |  |



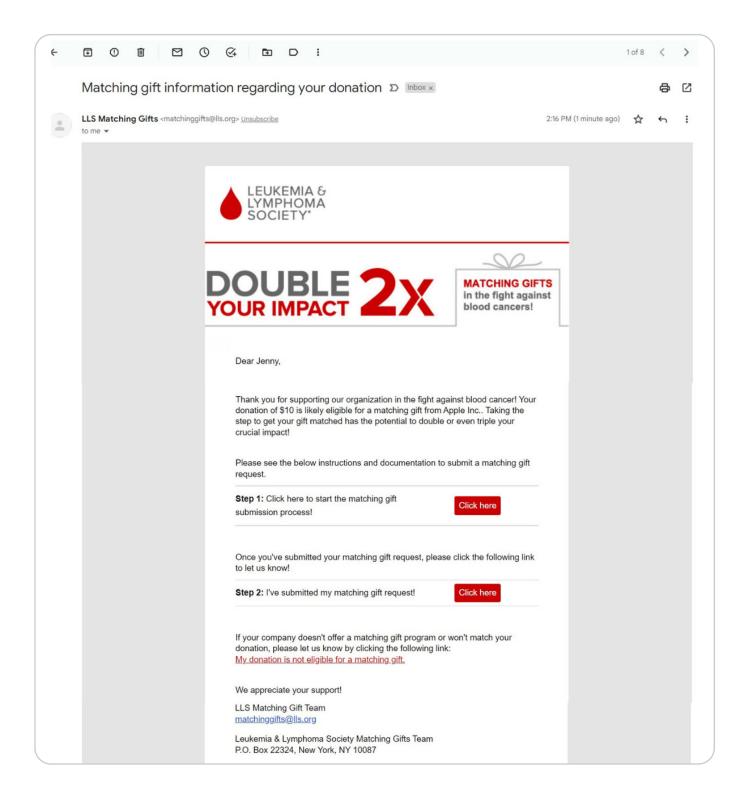
Need Help?

(888) 557-7177 (8 am-8 pm EST)

## Follow-up emails



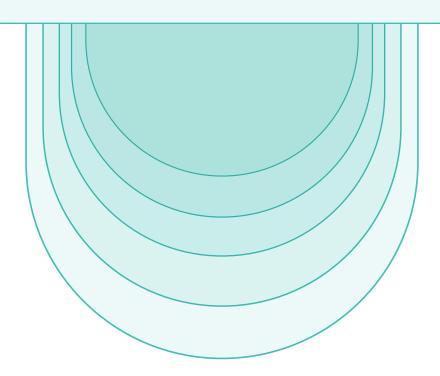
## Follow-up emails



### **Our Conclusions**

LLS's Light the Night Walk is one of only two events to produce a perfect score on their matching gift scorecard. This means that the organization utilized every opportunity we identified as a key matching gift promotional location in their fundraising strategy—from having a dedicated matching gift page, through the donation and confirmation screens, to thank-you emails and personalized matching gift follow-ups.

If an individual were to give to a Light the Night fundraiser, they would have multiple interactions with matching gift opportunities and easy-to-use tools and would be empowered with the information they need to submit their matches quickly and easily.



# Pan-Mass Challenge Dana-Farber **Cancer Institute**

Gross revenue in 2021 — \$68,000,000

The Pan-Mass Challenge is a Massachusetts-based bike-a-thon fundraising event that takes place during the first weekend of August each year. This invigorating fundraiser collects millions of dollars in charitable donations that go directly to the Dana-Farber Cancer Institute to fund adult and pediatric cancer treatment and research.

Let's take a look at the ways PMC promotes matching gifts to its supporters;

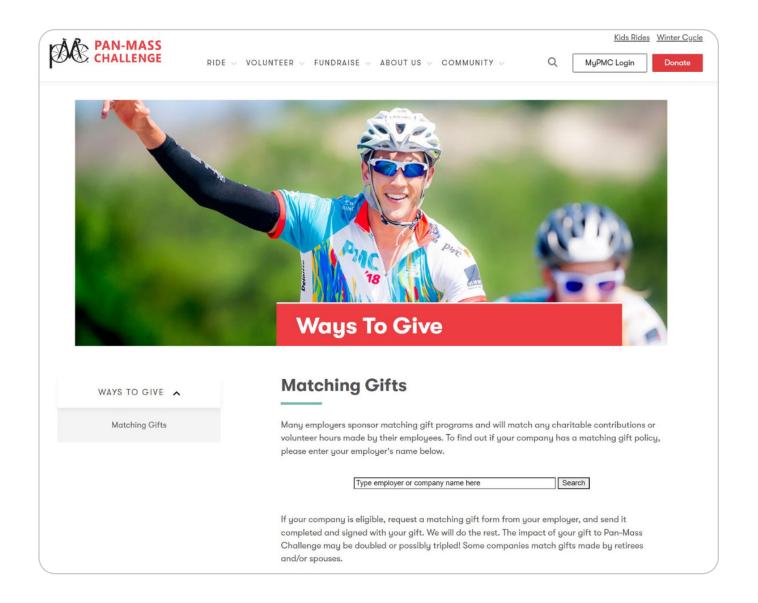




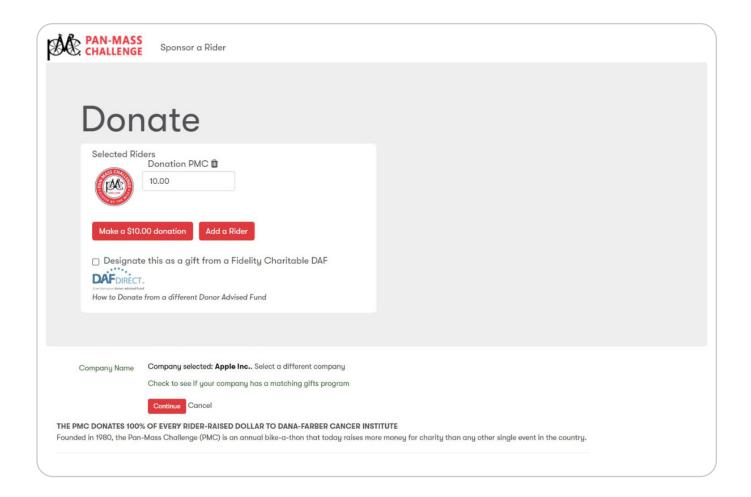
# **EVENT NAME: Pan-Mass Challenge**

| ORGANIZATION: DANA-FARBER CANCER INSTITUTE |  |             |
|--|--|-------------|
|  |  | GRADE - A++ |
| left                                       | Dedicated Matching Gift Page                 |             |
|  | Donation Form                                |             |
|  | With auto-completing company search field    |             |
| lacksquare                                 | Confirmation Screen                          |             |
| left                                       | Embedded company information widget          |             |
| led  | Automatically populating                     |             |
|  | Links to program guidelines + next steps     |             |
|  | Matching Gift Emails                         |             |
| $leve{}$                                   | Mentioned in confirmation email              |             |
| led  | Separate matching gift email                 |             |
| led  | From the organization's domain               |             |
| lacksquare                                 | Links to program guidelines + next steps     |             |
| left                                       | Sent within 24 hours                         |             |
| led  | Matching Gift Software — Double the Donation |             |
| TOTAL: 14/14                               |  |             |

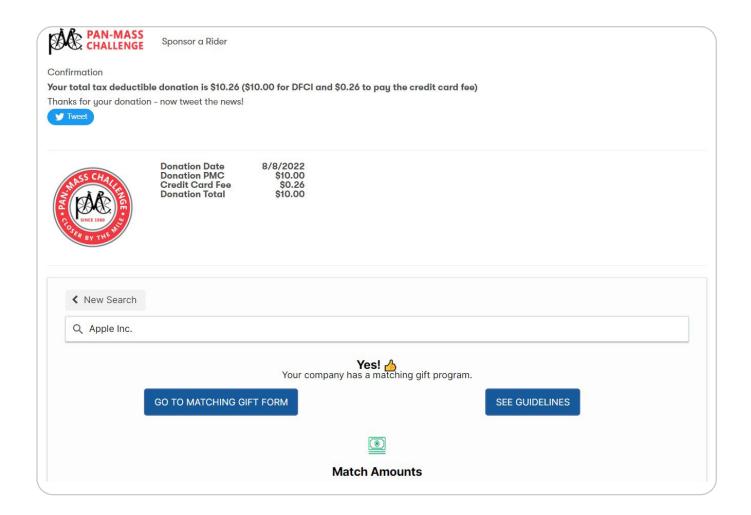
## Matching gift page



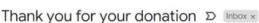
## Donation page



### Confirmation screen



## Follow-up emails









Pan-Mass Challenge <panmass@pmc.org> Unsubscribe to me -

1:55 PM (15 minutes ago)





#### Donation Confirmation for Jenny Taylor - 08/08/2022

Donation Date: 08/08/2022 Jenny Taylor 931 Monroe Dr. NE. Suite A102-330 Atlanta, GA 30307

Dear Jenny,

Thank you for your tax deductible donation of \$10.26 to the Pan-Mass Challenge (\$10.00 for Dana-Farber and \$0.26 to cover the credit card fee).

This confirms that your donation went to our general Dana-Farber gift and is not designated to a specific rider. Many donors choose to donate to a friend or family member participating in the event. If you meant to direct this contribution to a specific rider, please respond to this email with the name of the person and their rider number, if you know it.

The PMC supports the innovative work of doctors, nurses, and scientists at Dana-Farber Cancer Institute and their search for cures for cancers and related diseases. Your gift is a tribute to Dana-Farber's outstanding work and gives faith to patients, families and friends who seek the most effective and advanced care available today.

The Pan-Mass Challenge, an annual bike-a-thon, is a pioneer of the athletic fundraising industry and today raises more money for charity than any other single event in the country. The organization was founded in 1980 and has since raised \$831 million for cancer research and treatment at Dana-Farber Cancer Institute through its Jimmy Fund. The PMC is a model of fundraising efficiency. In 2021, for the 15th consecutive year, the PMC donated 100 percent of every rider-raised dollar directly to the cause. The PMC generates more than half of the Jimmy Fund's annual revenue and it is Dana-Farber's single largest contributor. Over 315,000 individual contributions were made to last year's fundraising campaign.

We are thankful on behalf of all those who will be touched by this gift.

Sincerely,

Billy Starr

Founder and Executive Director

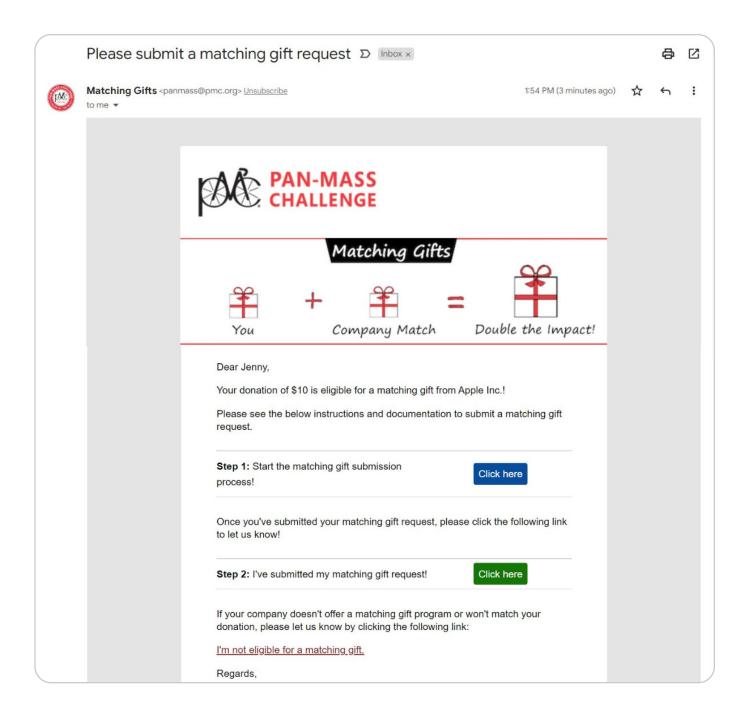
Silly Fran

Pan-Mass Challenge 77 4th Avenue Needham, MA 02494

Click Here to see if your company matches PMC donations.

Please retain this email for your records. As required under current IRS tax code, this is your official receipt certifying that you received neither goods nor services in consideration, in whole or in part, for your gift to Pan-Mass Challenge on behalf of the Jimmy Fund and Dana-Farber Cancer Institute. PMC Tax ID #04-2746912

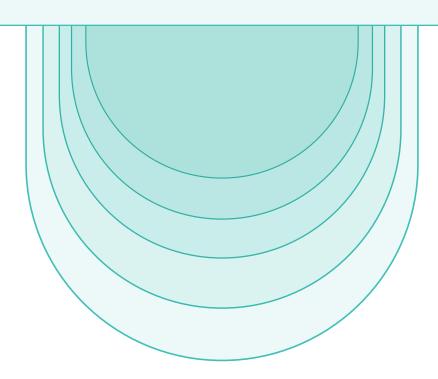
## Follow-up emails



### **Our Conclusions**

Pan-Mass is the only other P2P fundraising event to earn a perfect score using the criteria established for our research. Donors are encouraged at just about every opportunity to seek matching gift opportunities. Plus, they're even provided with detailed program information for their own employing companies at multiple touch points throughout the process.

This simplifies the submission process and ensures that anyone that is at all interested in participating knows how and is encouraged to do so.



# Relay for Life **American Cancer** Society

Gross revenue in 2021 — \$60,000,000

Relay for Life is one of the world's largest annual peer-to-peer fundraising events. Hosted by the American Cancer Society, this fundraiser brings in millions of dollars for cancer research, treatment, screenings, and more each year for over three decades.

Here's how the organization utilizes matching gifts to elevate individual and corporate giving strategies;

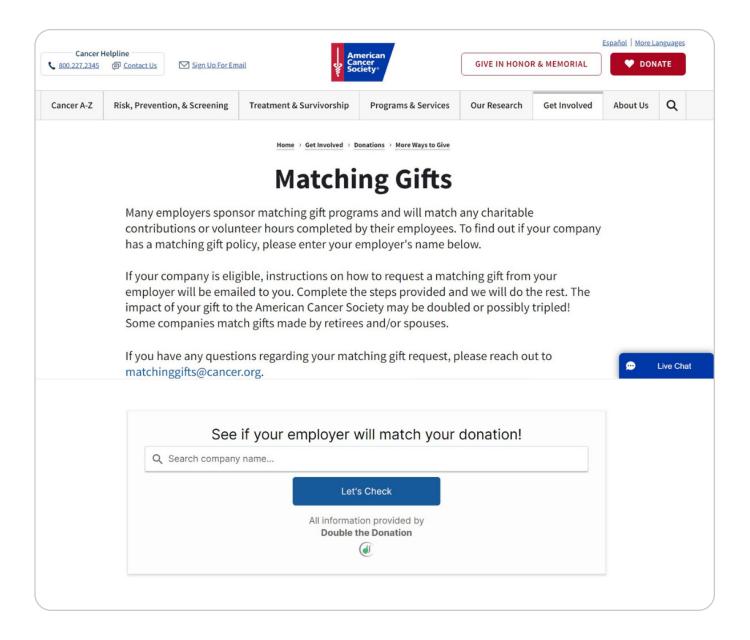




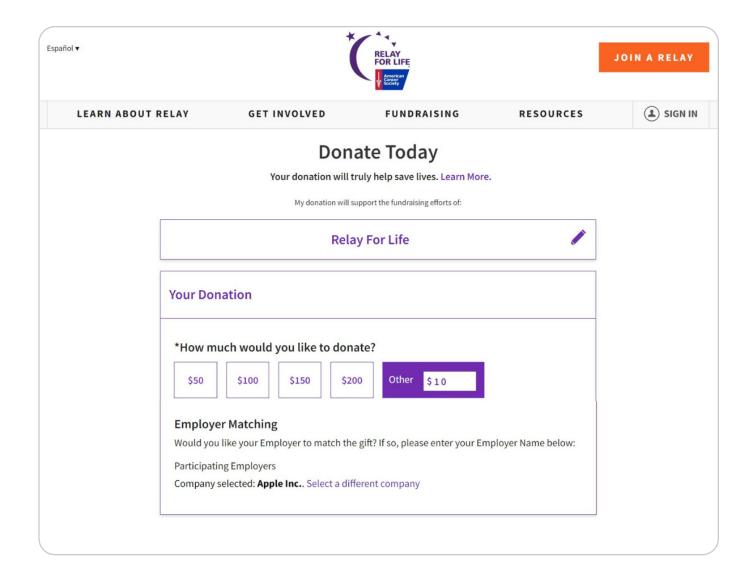
# **EVENT NAME: Relay for Life**

| ORGANIZATION: AMERICAN CANCER SOCIETY |  |           |
|---------------------------------------|--|-----------|
|                                       |  | GRADE - B |
| <b>V</b>                              | Dedicated Matching Gift Page                 |           |
| lacksquare                            | Donation Form                                |           |
| <b>V</b>                              | With auto-completing company search field    |           |
| lacksquare                            | Confirmation Screen                          |           |
|                                       | Embedded company information widget          |           |
|                                       | Automatically populating                     |           |
|                                       | Links to program guidelines + next steps     |           |
| <b>V</b>                              | Matching Gift Emails                         |           |
| <b>I</b>                              | Mentioned in confirmation email              |           |
|                                       | Separate matching gift email                 |           |
|                                       | From the organization's domain               |           |
|                                       | Links to program guidelines + next steps     |           |
|                                       | Sent within 24 hours                         |           |
|                                       | Matching Gift Software – Double the Donation |           |
| TOTAL: 8/14                           |  |           |

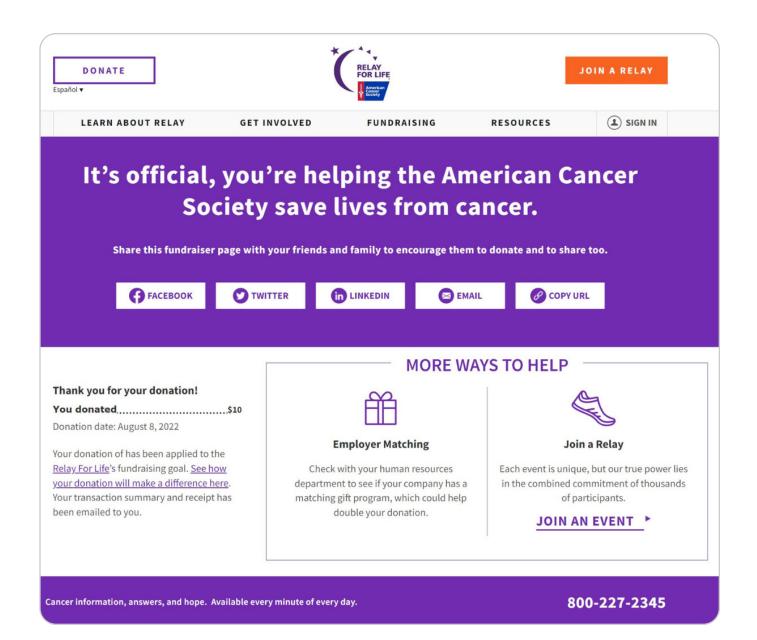
## Matching gift page



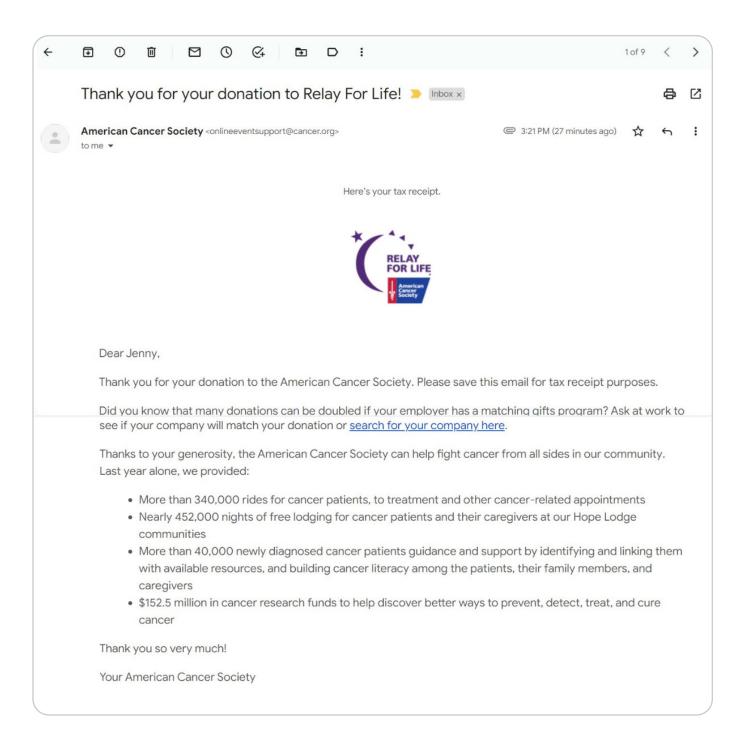
# Donation page



### Confirmation screen



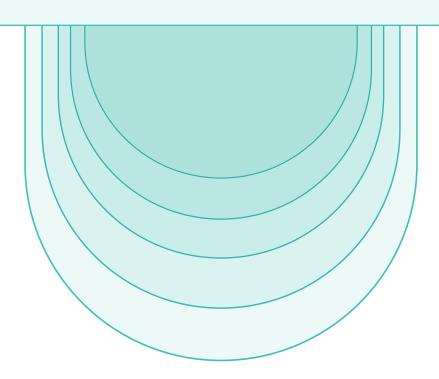
## Follow-up emails



### **Our Conclusions**

The American Cancer Society's Relay for Life includes matching gifts at multiple critical locations throughout the giving and fundraising experiences. If interested, donors are given multiple opportunities to learn more and seek additional information about matching gift programs and donation eligibility.

However, the Relay for Life team could likely do more to bring donors directly to the matching gift guidelines and request forms they need to complete the process. The less effort required of donors (and the fewer clicks required to locate the information they need), the more likely they are to drive their matches to the end.



# Kids Heart Challenge **American Heart** Association

Gross revenue in 2021 — \$49,844,011

Organized by the American Heart Association, Kids Heart Challenge is an elementary school-based fundraising challenge that inspires students across the country to raise money for heart health. Not only that, but it also encourages children to engage in heart-healthy physical activity as part of their fundraising efforts.

And here's how the Kids Heart Challenge involves matching gift fundraising opportunities to maximize potential;

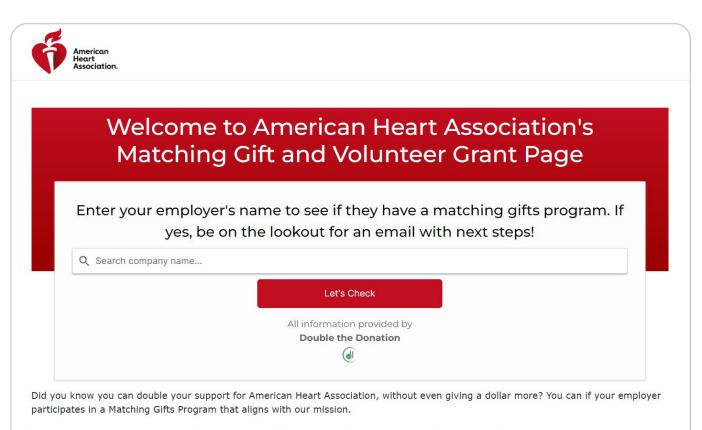




# **EVENT NAME: Kids Heart Challenge**

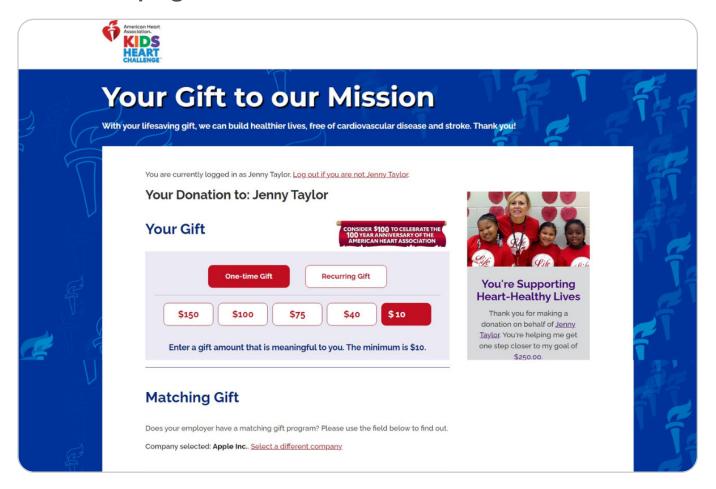
| ORGANIZATION: AMERICAN HEART ASSOCIATION |  |            |
|--|--|------------|
|  |  | GRADE - A+ |
| <b>V</b>                                 | Dedicated Matching Gift Page                 |            |
| <b>V</b>                                 | Donation Form                                |            |
|  | With auto-completing company search field    |            |
| lacksquare                               | Confirmation Screen                          |            |
| lacksquare                               | Embedded company information widget          |            |
|  | Automatically populating                     |            |
| $\blacksquare$                           | Links to program guidelines + next steps     |            |
| <b>I</b>                                 | Matching Gift Emails                         |            |
|  | Mentioned in confirmation email              |            |
| <b>I</b>                                 | Separate matching gift email                 |            |
| $\blacksquare$                           | From the organization's domain               |            |
| <b>I</b>                                 | Links to program guidelines + next steps     |            |
| <b>I</b>                                 | Sent within 24 hours                         |            |
| <b>I</b>                                 | Matching Gift Software — Double the Donation |            |
| TOTAL: 12/14                             |  |            |

## Matching gift page

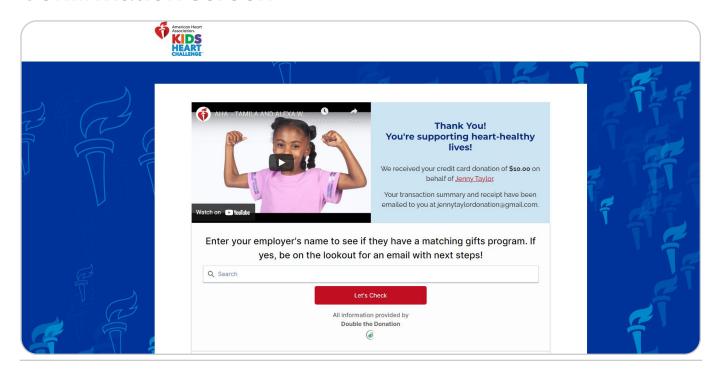


Many corporations match employee donations (or the tax deductible component of your membership) to our organization.

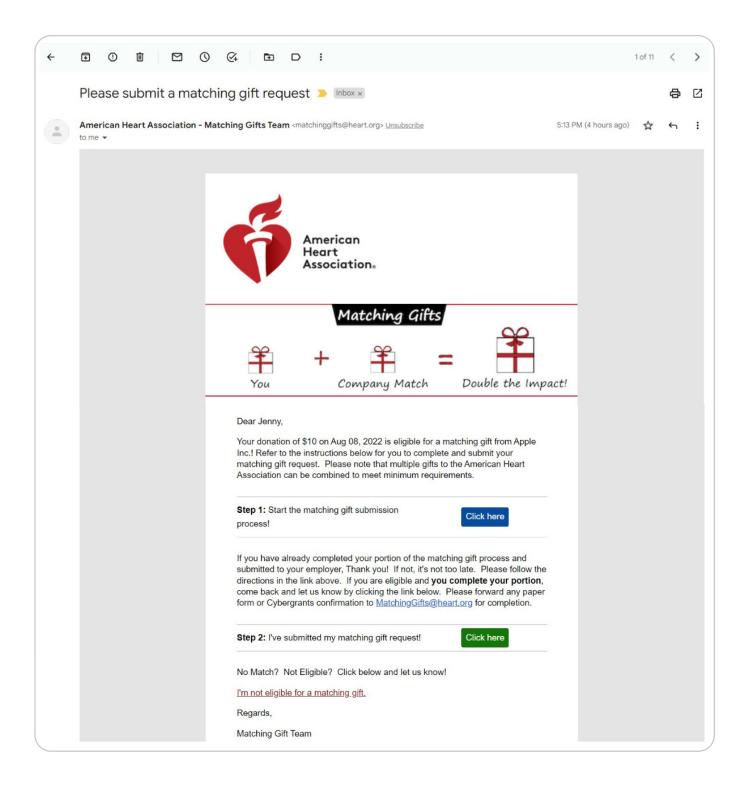
## **Donation page**



### Confirmation screen



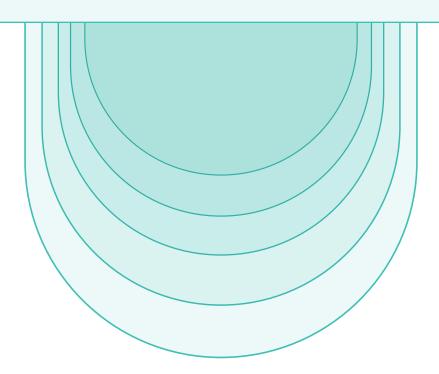
## Follow-up emails



### **Our Conclusions**

Kids Heart Challenge makes matching gifts just about as easy as possible, allowing donors supporting students' fundraising activities to stretch their gifts even further to aid in fighting heart disease and stroke. Matching gifts are openly promoted on Heart Challenge donation forms, confirmation screens, and dedicated follow-up emails, as well as with an intuitive match page on the AHA's website.

When donors are interested in matching gifts, Kids Heart Challenge ensures they are provided with the information they need to jump into the process.



# Bike MS The National **Multiple Sclerosis** Society

Gross revenue in 2021 — \$44,218,461

Bike MS is one of the National Multiple Sclerosis Society's most prominent fundraising events. Every year, over 75,000 cyclists and more than 6,000 teams raise millions of dollars for MS treatment, research, and advocacy with an overarching objective to eradicate the world of multiple sclerosis forever.

Here's how Bike MS leverages corporate gift-matching initiatives to get closer to its goals each year;

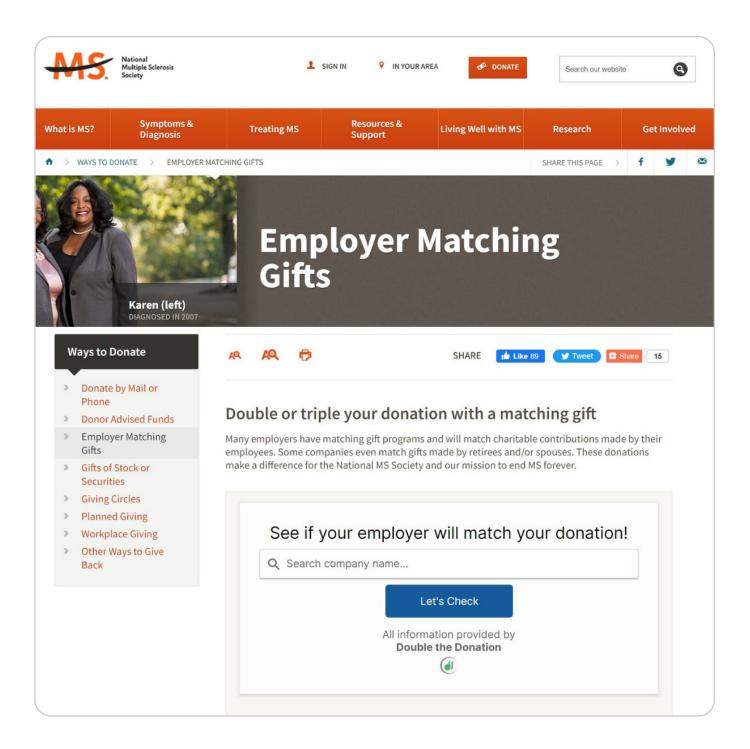




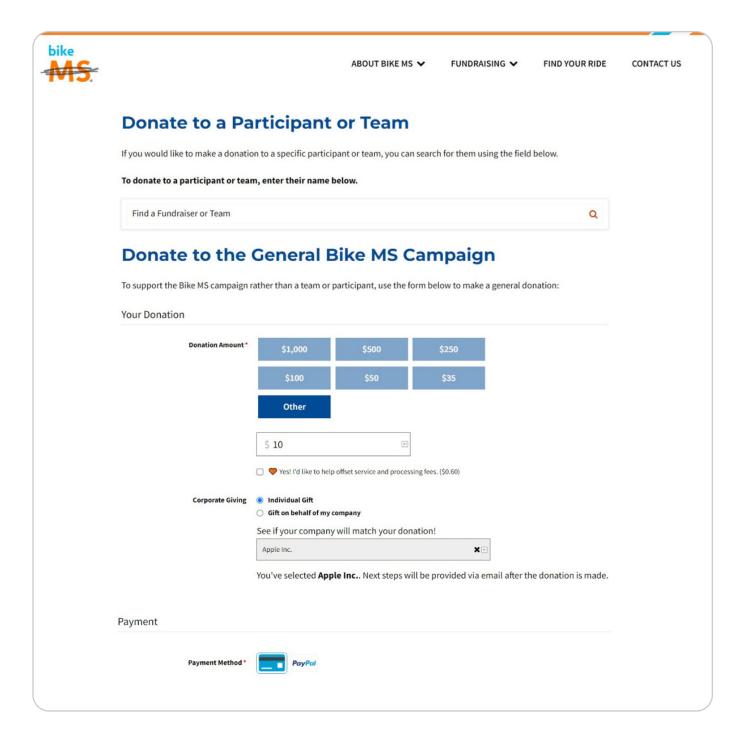
## **EVENT NAME: Bike MS**

| ORGANIZATION: THE NATIONAL MULTIPLE SCLEROSIS SOCIETY |  |           |
|---|--|-----------|
|   |  | GRADE - B |
| <b>V</b>  | Dedicated Matching Gift Page                 |           |
| <b>M</b>  | Donation Form                                |           |
| <b>V</b>  | With auto-completing company search field    |           |
| <b>V</b>  | Confirmation Screen                          |           |
|   | Embedded company information widget          |           |
| <b>V</b>  | Automatically populating                     |           |
| lacksquare  | Links to program guidelines + next steps     |           |
|   | Matching Gift Emails                         |           |
|   | Mentioned in confirmation email              |           |
|   | Separate matching gift email                 |           |
|   | From the organization's domain               |           |
|   | Links to program guidelines + next steps     |           |
|   | Sent within 24 hours                         |           |
| <b>V</b>  | Matching Gift Software – Double the Donation |           |
| TOTAL: 7/14   |  |           |

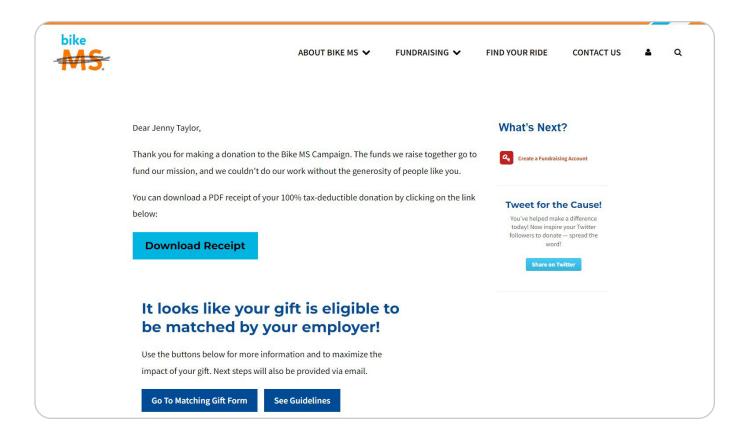
## Matching gift page



# **Donation page**

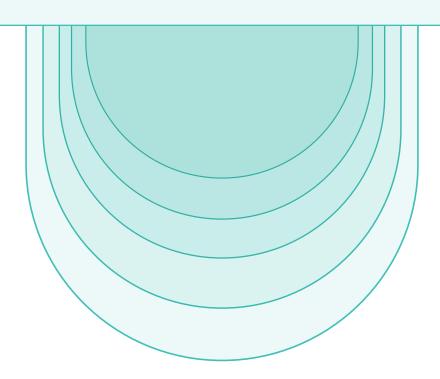


### Confirmation screen



## **Our Conclusions**

Bike MS uses matching gifts to elevate fundraising efforts well throughout the giving process (including on the donation form and confirmation page) but could do more to remind donors about matching opportunities after the fact. Once an individual exits the organization's confirmation screen (immediately after donating), they're not likely to be driven to complete their match unless they seek out the information themselves.



# Making Strides Against Breast Cancer **American Cancer** Society

Gross revenue in 2021 — \$35,400,000

Making Strides Against Breast Cancer is another huge fundraising event hosted by the American Cancer Society each year. Raising millions for groundbreaking breast cancer research, treatment. support, and screenings annually, Making Strides is the largest network of breast cancer fundraising events in the country.

Here's how they incorporate matching gifts in their fundraising strategy;

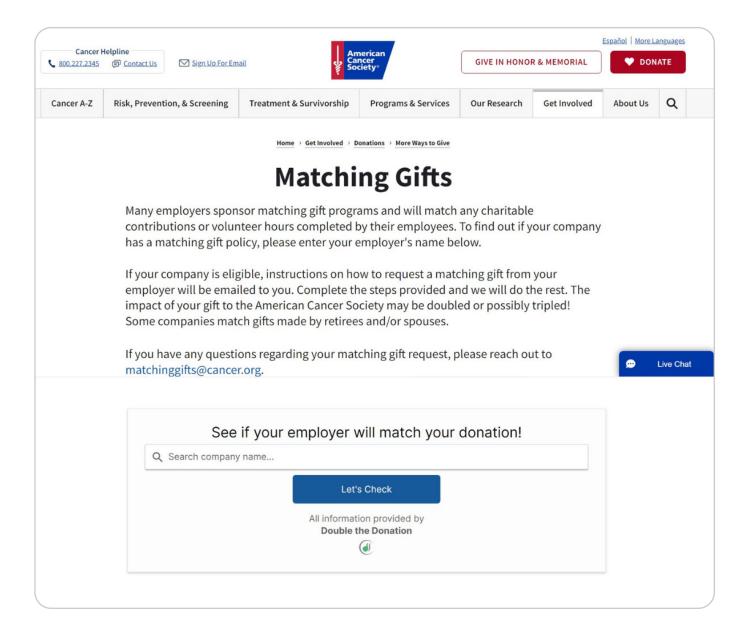




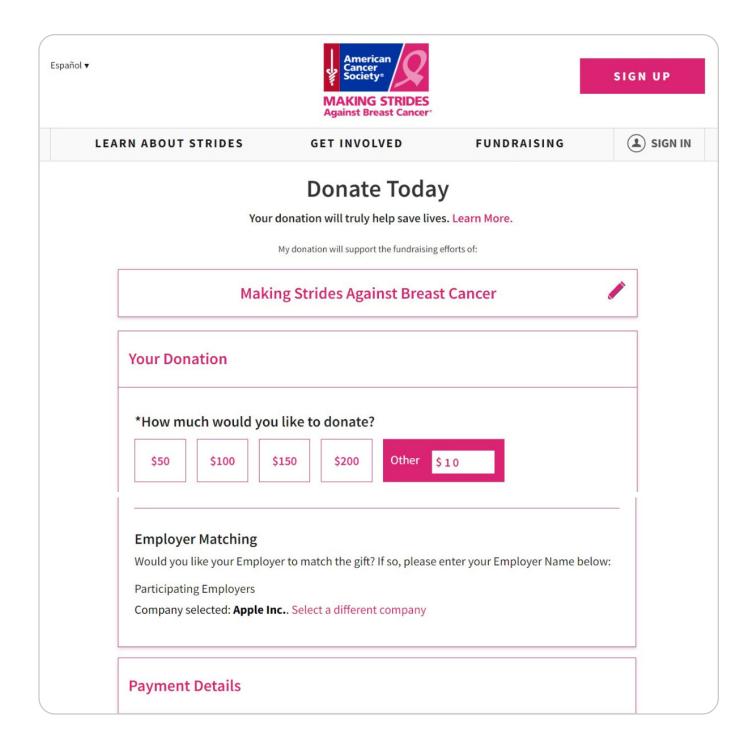
#### **EVENT NAME: Making Strides Against Breast Cancer**

| ORGANIZATION: AMERICAN CANCER SOCIETY |  |            |
|---------------------------------------|--|------------|
|                                       |  | GRADE - A- |
| $\blacksquare$                        | Dedicated Matching Gift Page                 |            |
|                                       | Donation Form                                |            |
| <b>I</b>                              | With auto-completing company search field    |            |
| <b>I</b>                              | Confirmation Screen                          |            |
|                                       | Embedded company information widget          |            |
|                                       | Automatically populating                     |            |
| lacksquare                            | Links to program guidelines + next steps     |            |
| <b>I</b>                              | Matching Gift Emails                         |            |
| $\blacksquare$                        | Mentioned in confirmation email              |            |
|                                       | Separate matching gift email                 |            |
|                                       | From the organization's domain               |            |
|                                       | Links to program guidelines + next steps     |            |
|                                       | Sent within 24 hours                         |            |
| $\blacksquare$                        | Matching Gift Software – Double the Donation |            |
| TOTAL:                                | 9 / 14                                       |            |

#### Matching gift page



## **Donation page**



#### Confirmation screen





SIGN UP

LEARN ABOUT STRIDES

**GET INVOLVED** 

**FUNDRAISING** 



# It's Official, you're helping the American Cancer Society save lives from Breast cancer.

Share this fundraiser page with your friends and family to encourage them to donate and to share too.











#### Thank you for your donation!

You donated ......\$10

Donation date: August 8, 2022

Your donation has been applied to the Making Strides Against Breast Cancer's fundraising goal. See how your donation will make a difference here. Your transaction summary and receipt has been emailed to

#### MORE WAYS TO HELP



#### **Employer Matching**

Check with your human resources department to see if your company has a matching gift program, which could help double your donation.



#### Join a Making Strides Against Breast **Cancer Event**

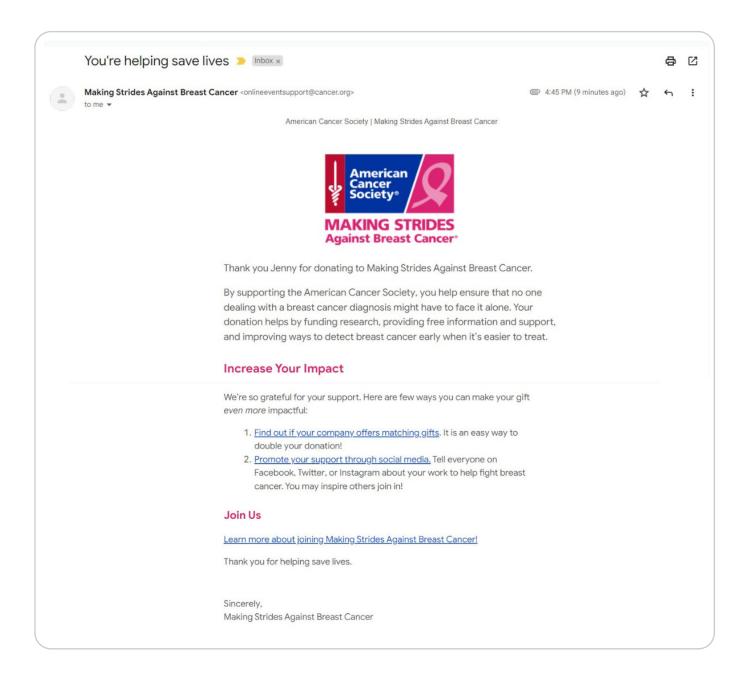
Each event is unique, but our true power lies in the combined commitment of thousands of participants.

JOIN AN EVENT

Cancer information, answers, and hope. Available every minute of every day.

800-227-2345

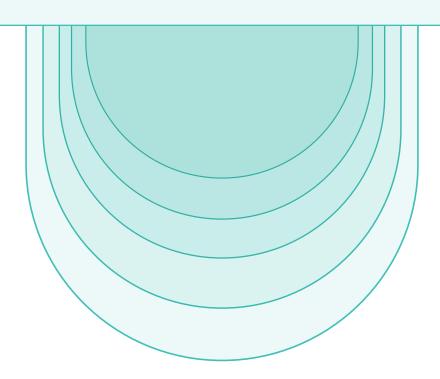
#### Follow-up emails



#### **Our Conclusions**

Donors are provided with many opportunities to get acquainted with matching gift funding initiatives before, during, and after the giving process itself. Matching gift programs are being framed as a powerful way for supporters to substantially increase the impact of their contributions, thus inspiring participation where applicable.

While there's a chance for Making Strides to increase their matching gift follow-ups post-donation with dedicated email blasts, overall, the American Cancer Society does well to include matching gifts in their peer-to-peer giving experiences.



# **JDRF** One Walk **JDRF**

Gross revenue in 2021 — \$29,000,000

One Walk by JDRF is a peer-to-peer fundraising walk dedicated to raising money to fight type 1 diabetes with increasing research, advocacy, and support. Each year, hundreds of thousands of participants get involved in nearly 150 walks to celebrate loved ones, change the lives of those living with type 1 diabetes, contribute to a cure, and boost health and wellness overall.

Let's explore JDRF One Walk's matching gift strategy and see how this team incorporated matching gifts in the fundraising process;





# **EVENT NAME: JDRF One Walk**

| ORGANIZATION: JDRF |   |           |
|--------------------|---|-----------|
|                    |   | GRADE - B |
| <b>I</b>           | Dedicated Matching Gift Page              |           |
|                    | Donation Form                             |           |
|                    | With auto-completing company search field |           |
|                    | Confirmation Screen                       |           |
|                    | Embedded company information widget       |           |
|                    | Automatically populating                  |           |
| <b>I</b>           | Links to program guidelines + next steps  |           |
| <b>V</b>           | Matching Gift Emails                      |           |
|                    | Mentioned in confirmation email           |           |
| <b>V</b>           | Separate matching gift email              |           |
|                    | From the organization's domain            |           |
| <u> </u>           | Links to program guidelines + next steps  |           |
| $\blacksquare$     | Sent within 24 hours                      |           |
| <b>I</b>           | Matching Gift Software — HEPData          |           |
| TOTAL:             | 3 / 14                                    |           |

#### Matching gift page



# **Matching Gifts**

Double the impact of your donation. Many employers offer matching gift programs and will match the charitable contributions or volunteer hours made by their employees. Some companies match gifts made by retirees and/or spouses and will give you up to one year after your donation to request a match.

#### **Step 1: Find Your Company**

Use the search box below to obtain a matching gift form and program guidelines.

**Find Your Company** 

#### **Step 2: Complete the Match**

If your company is eligible you may need to complete the gift matching process online via your company's donation portal — or request a matching gift form from your employer and send it with your gift.

**Learn More** 

#### Confirmation screen

#### **Thank You!**

Jenny,

Thank you for your gift of \$10 to support the JDRF One Walk, Greater Palm Beach & Treasure Coast 2022.

As a community of passionate donors and volunteers, you are helping so many families affected by type 1 diabetes (T1D). It is because of you that millions of people living with this disease are able to live healthier and safer lives. Fueled by the support of donors like you, we will stop at nothing until Type One becomes Type None.

#### **WATCH YOUR DOLLARS GET PUT TO WORK**



How can your gift make an even greater impact? Show others you support life-changing T1D research and inspire them to give.

#### **Share This**







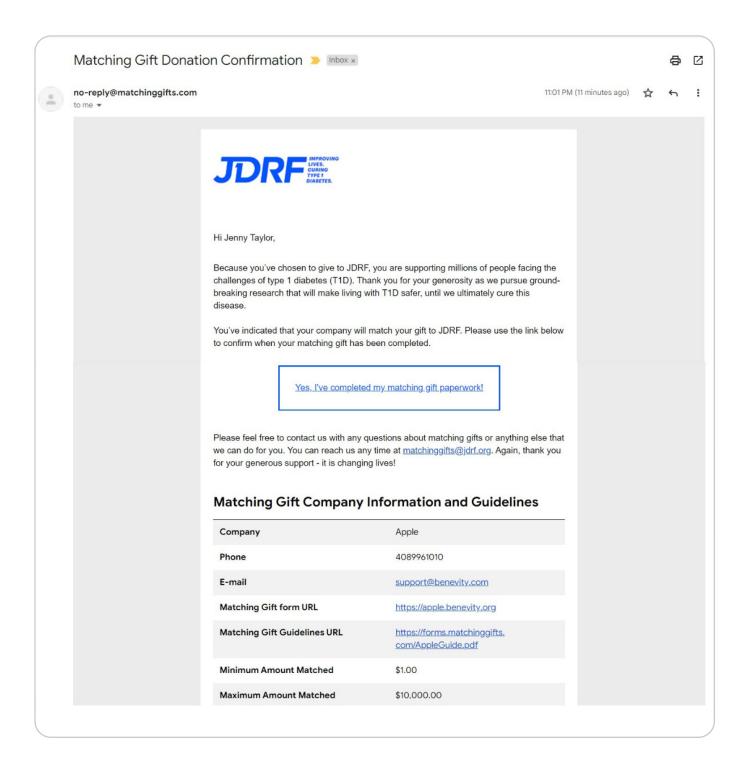


#### **Matching Gifts**

Many companies have a matching gift program that will double or triple an employee's donation.

Will my employer match?

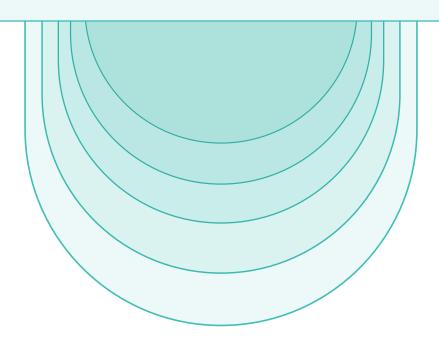
#### Follow-up emails



#### **Our Conclusions**

Though JDRF One Walk highlighted matching gifts in several locations throughout the giving process, it's worth mentioning that their strategy certainly had room for improvement. Most notably, the organization did not utilize the donation form to collect employment data at all. This means that, had the individual not followed the link on the confirmation page, the organization would not have access to company information that determines match eligibility.

Additionally, any matching gift follow-up emails were not sent from the organization's own email domain; instead using a generic email address (no-reply@matchinggifts.com) that is significantly more likely to be overlooked or sorted as spam. Overall, JDRF has a decent matching gift promotional strategy in place, despite missing out on many opportunities to optimize corporate match potential.



# **CMNH** Dance Marathon Children's Miracle **Network Hospitals**

Gross revenue in 2021 — \$27,681,826

CMNH Dance Marathon is a student-led philanthropic movement dedicated to raising funds for Children's Miracle Network Hospitals across the United States and Canada. Since its inception in 1991, Dance Marathon has collected over \$300 million through the fundraising efforts of thousands of student participants from 400+ college and university campuses.

Here's how the Children's Miracle Network Hospitals' Dance Marathon incorporates matching gifts in overall fundraising efforts;

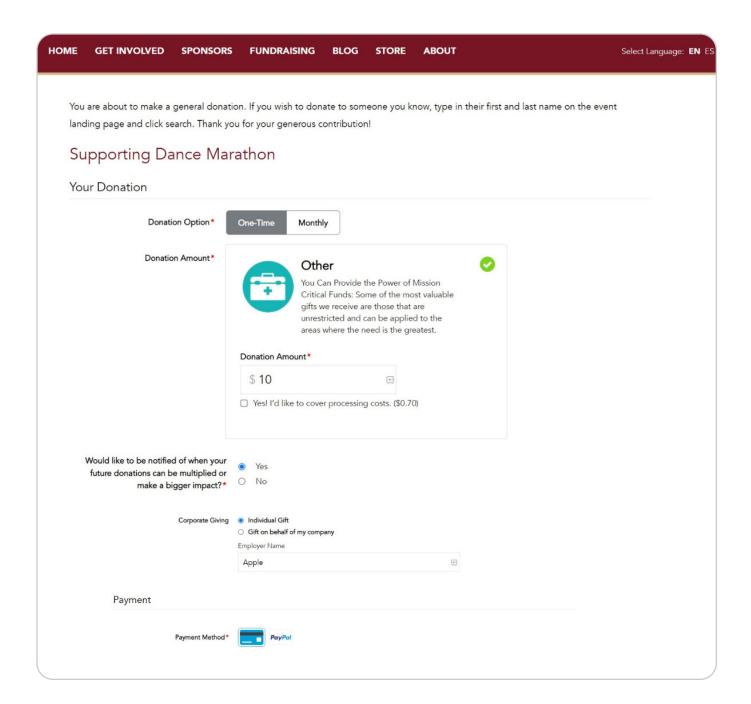




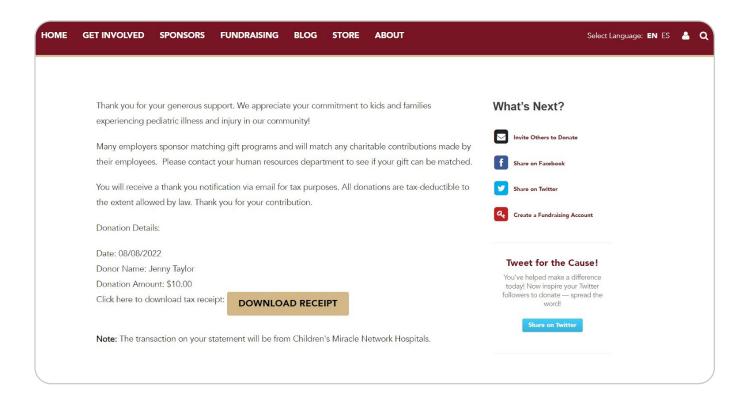
# **EVENT NAME: CMNH Dance Marathon**

| ORGANIZATION: Children's Miracle Network Hospitals |   |           |
|--|---|-----------|
|  |   | GRADE - C |
|  | Dedicated Matching Gift Page              |           |
| V  | Donation Form                             |           |
|  | With auto-completing company search field |           |
|  | Confirmation Screen                       |           |
|  | Embedded company information widget       |           |
|  | Automatically populating                  |           |
|  | Links to program guidelines + next steps  |           |
| V  | Matching Gift Emails                      |           |
| <b>V</b>   | Mentioned in confirmation email           |           |
|  | Separate matching gift email              |           |
|  | From the organization's domain            |           |
|  | Links to program guidelines + next steps  |           |
|  | Sent within 24 hours                      |           |
|  | Matching Gift Software – Unknown          |           |
| TOTAL: 4   | 4 / 14                                    |           |

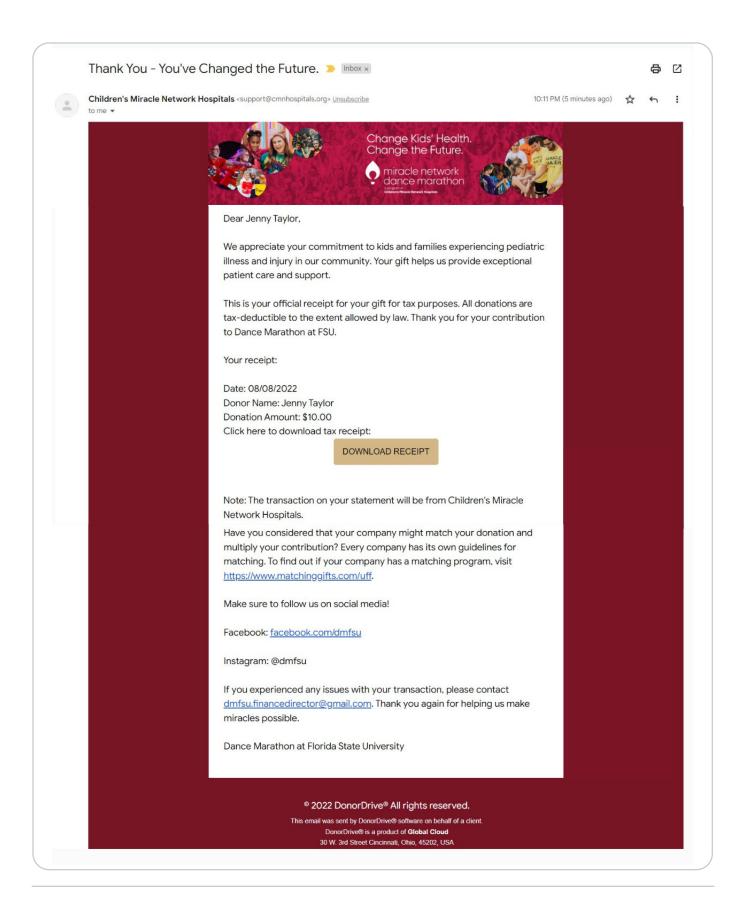
## **Donation page**



#### Confirmation screen

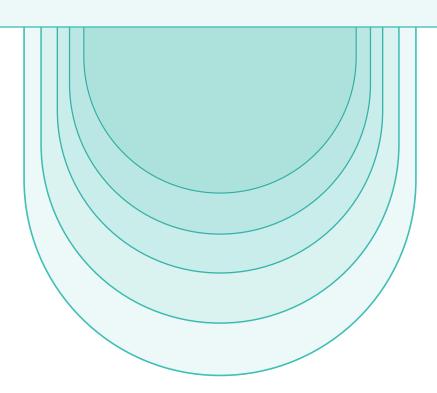


#### Follow-up emails



#### **Our Conclusions**

We were not able to determine whether CMNH's Dance Marathon utilized matching gift software at all or, if so, which solution provided their tools. Overall, we noticed that although there were mentions of matching gift opportunities throughout the Dance Marathon giving experience, and they even collected employment information within the donation form, none of the matching gift promotions were personalized to the specific company. As a result, donors may be encouraged to participate in their employers' matching programs, but the bulk of the effort for researching and completing the request process falls on the supporter themselves—which, oftentimes, results in incomplete matches even when available.



# March for Babies **March of Dimes**

Gross revenue in 2021 — \$27,000,000

March for Babies is a movement hosted by the March of Dimes to raise funding on behalf of mothers and babies everywhere. This series of events enables the organization to provide essential prenatal care, newborn screenings, parenting programs and resources, and impactful advocacy benefiting families in need.

Let's take a look at March for Babies' matching gift fundraising strategy and how they utilize the opportunity to drive corporate revenue for the cause;

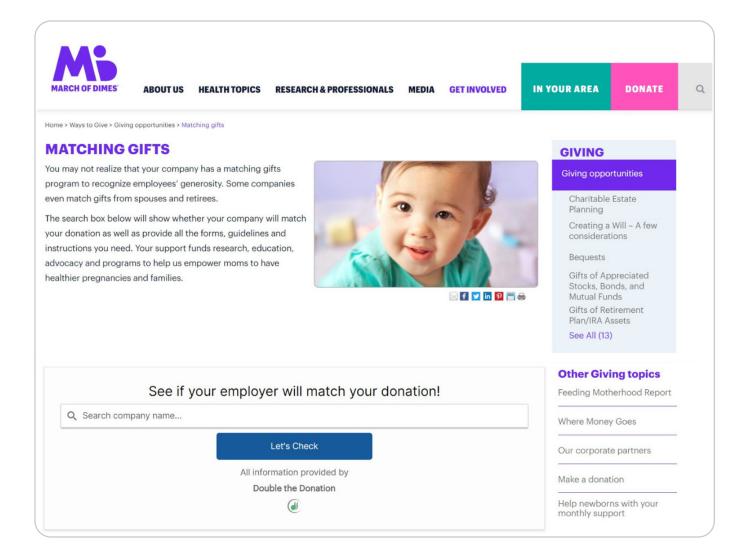




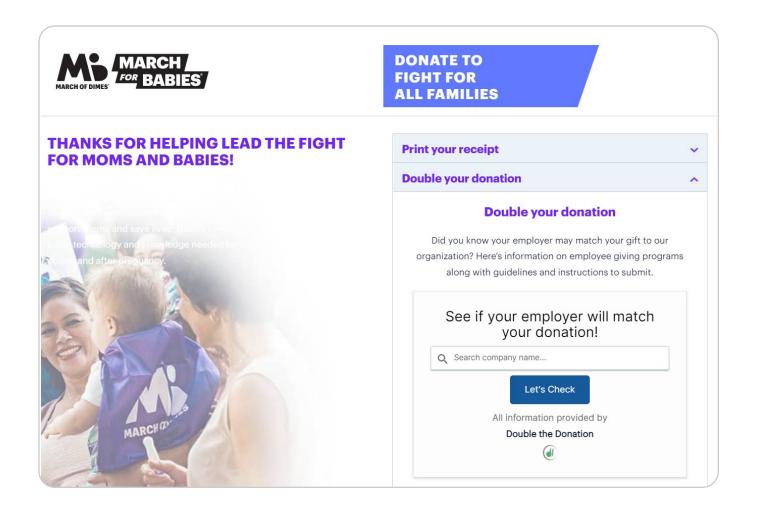
## **EVENT NAME: March for Babies**

| ORGANIZATION: March of Dimes |  |           |
|------------------------------|--|-----------|
|                              |  | GRADE - B |
| <b>I</b>                     | Dedicated Matching Gift Page                 |           |
|                              | Donation Form                                |           |
|                              | With auto-completing company search field    |           |
| <b>V</b>                     | Confirmation Screen                          |           |
| lacksquare                   | Embedded company information widget          |           |
|                              | Automatically populating                     |           |
| <b>V</b>                     | Links to program guidelines + next steps     |           |
| <b>I</b>                     | Matching Gift Emails                         |           |
| lacksquare                   | Mentioned in confirmation email              |           |
|                              | Separate matching gift email                 |           |
| lacksquare                   | From the organization's domain               |           |
|                              | Links to program guidelines + next steps     |           |
|                              | Sent within 24 hours                         |           |
| <b>I</b>                     | Matching Gift Software – Double the Donation |           |
| TOTAL:                       | 8 / 14                                       |           |

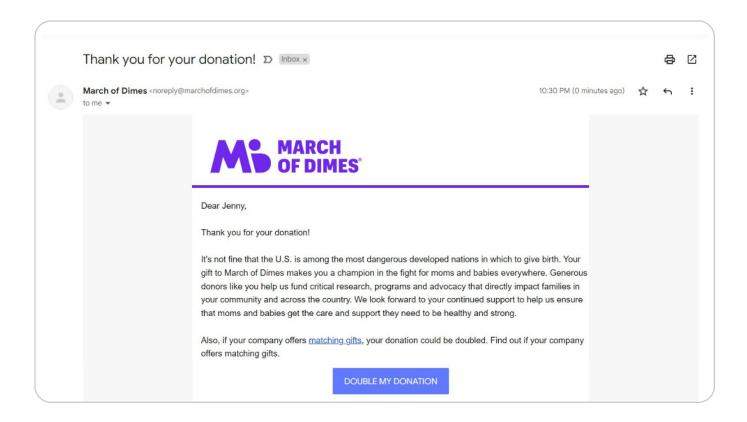
## Matching gift page



#### Confirmation screen



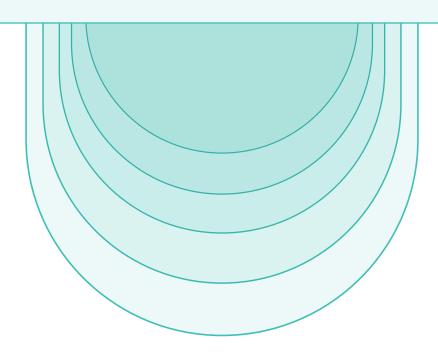
#### Follow-up emails



#### **Our Conclusions**

March for Babies incorporates matching gifts in many of the most essential locations within the peer-to-peer fundraising process, increasing the opportunities for donors to engage with the content and ultimately be inspired to get their gifts matched.

While they don't include matching gifts directly in the donation form, they do utilize an embedded and searchable matching gift tool on the confirmation/ thank-you screen. And although they don't send out a separate matching gift follow-up email, they do include matching gift information fairly prominently within the confirmation email. Specifically, they utilize an eye-catching CTA button that leads to the organization's matching gift web page to locate additional details. All in all, donors have multiple chances to follow up on matching gift availability.



12

# Ride Weekend Pelotonia

Gross revenue in 2021 — \$25,482,082

Ride Weekend by Pelotonia is described as "a three-day experience as a centerpiece of its year-round fundraising efforts for innovative cancer research." Each year, Pelotonia recruits riders, volunteers, challengers, supporters, and donors to participate in this weekend event. Since its founding in 2008, Pelotonia's Ride Weekend has raised more than \$236 million.

Let's see how they incorporate matching gifts in that strategy;

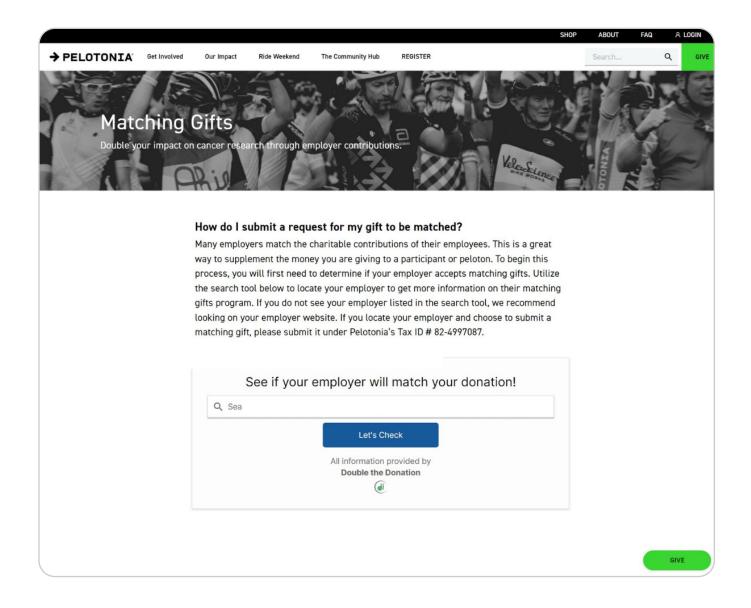




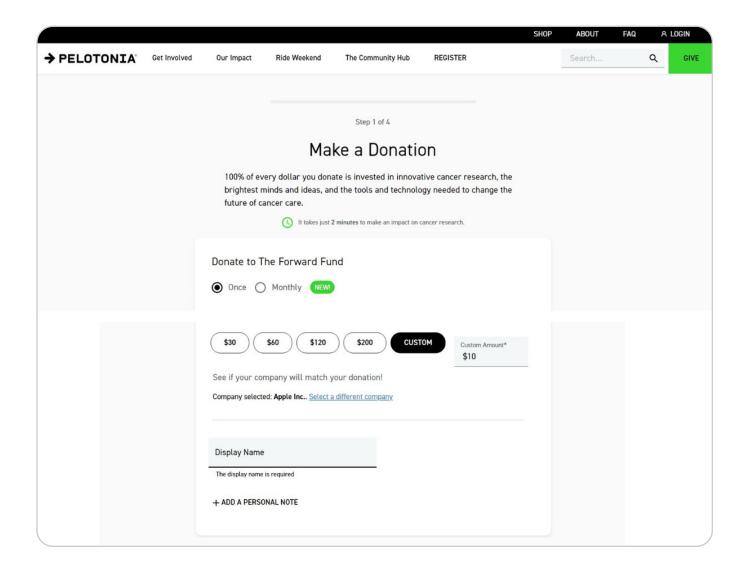
## **EVENT NAME: Ride Weekend**

| ORGANIZATION: Pelotonia |  |           |
|-------------------------|--|-----------|
|                         |  | GRADE - B |
|                         | Dedicated Matching Gift Page                 |           |
| <b>T</b>                | Donation Form                                |           |
| lacksquare              | With auto-completing company search field    |           |
|                         | Confirmation Screen                          |           |
|                         | Embedded company information widget          |           |
|                         | Automatically populating                     |           |
|                         | Links to program guidelines + next steps     |           |
| <b>V</b>                | Matching Gift Emails                         |           |
| <b>T</b>                | Mentioned in confirmation email              |           |
|                         | Separate matching gift email                 |           |
| <b>V</b>                | From the organization's domain               |           |
|                         | Links to program guidelines + next steps     |           |
|                         | Sent within 24 hours                         |           |
| <b>I</b>                | Matching Gift Software – Double the Donation |           |
| TOTAL:                  | 7 / 14                                       |           |

## Matching gift page



# Donation page



#### Follow-up emails

Your Pelotonia Tax Receipt >>





Pelotonia pelotonia@pelotonia.org via fjv0tgy9id9j.3t-12okaeau.na123.bnc.salesforce.com

Mon, Aug 8, 10:40 PM (4 days ago)







Jenny,

We are so grateful for your generous donation of \$10.00 on 08-08-2022 to support Pelotonia. Thanks to the operational support of our generous funding partners, we are proud to share that 100% of your donation will fund cancer research at the OSUCCC-James.

Many employers offer matching gift programs to amplify impact. Check if your employer will match this gift by visiting our matching gift resource page.

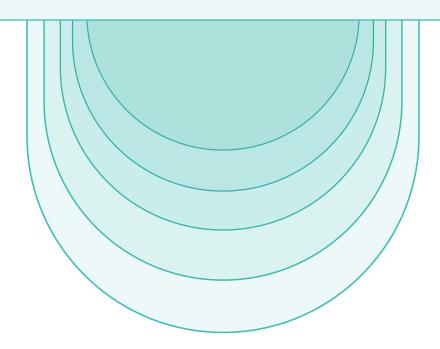
From increasing cancer prevention and early detection methods to creating new drugs that are in use today – Pelotonia dollars are truly saving lives. Our community is especially proud that Pelotonia pledged \$102,265,000 in 2019 to launch the Pelotonia Institute for Immuno-Oncology, a bench-tobedside research initiative focused on harnessing the body's immune system to fight cancer. You can learn more about The Institute and Pelotonia's lifetime impact at pelotonia.org/our-impact.

To view your lifetime giving history please click here to login with this email address. If you have any questions about your donation please feel free to reach out to pelotonia@pelotonia.org.

#### **Our Conclusions**

Pelotonia's Ride Weekend certainly makes an effort to include matching gifts throughout the donor process, despite additional opportunities still being underutilized. As far as the locations primarily analyzed in this study, Pelotonia leveraged their matching gift page, donation forms, and confirmation emails, though they missed out on their confirmation screens.

However, they also include a detailed section on matching gift programs within their Pelotonia FAQ handbook (made available on their website). This resource answers questions such as, "How do I submit a request for my gift to be matched?" "When does my matching gift need to be received by Pelotonia in order to count toward a participant's fundraising commitment?" and "Does my employer participate in a matching gifts program?"



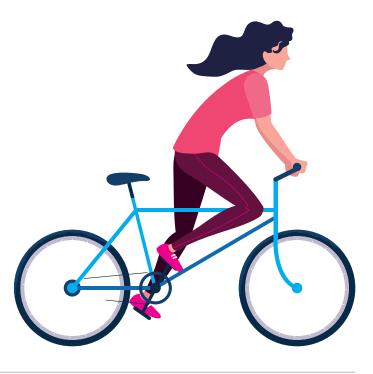
13

# Cycle for Survival Memorial Sloan Kettering Cancer Center

Gross revenue in 2021 — \$25,000,000

Another cycling event, Cycle for Survival is a top peer-to-peer fundraiser that raises money for Memorial Sloan Kettering Cancer Center. Since 2007, they've collected over \$312 million for treatment, research, and technology that benefits individuals facing more than 400+ cancer subtypes, including some of the rarest forms. Each year, fundraising rides take place in rides in 15 cities across the country to maximize the reach of their efforts.

Here's how matching gifts help aid Cycle for Survival's fundraising initiatives;

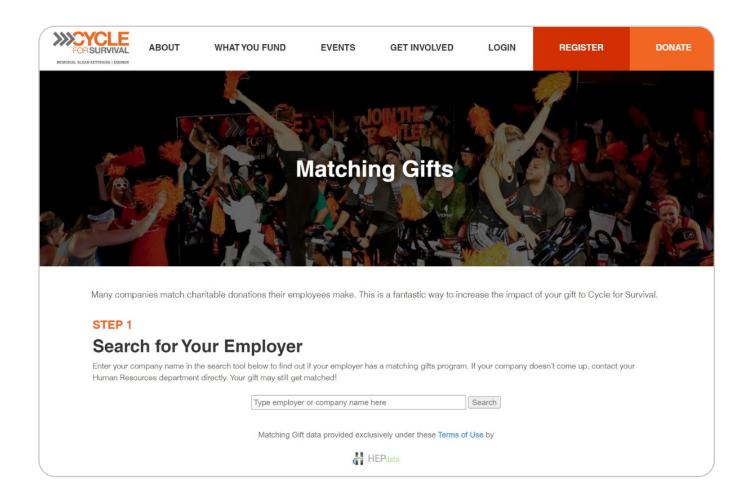




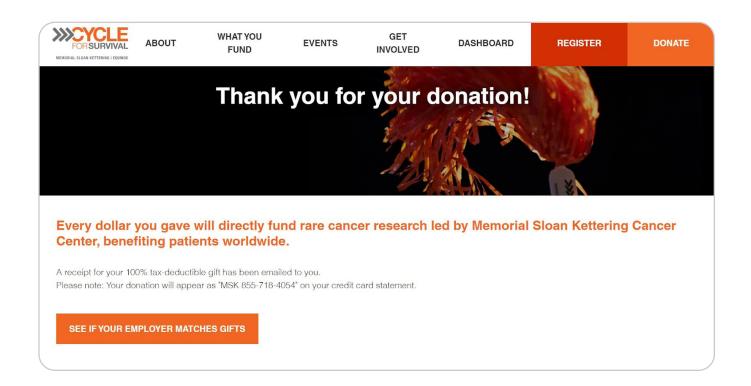
# **EVENT NAME: Cycle for Survival**

| ORGANIZATION: Memorial Sloan Kettering Cancer Center |   |           |
|--|---|-----------|
|  |   | GRADE - D |
| <b>V</b>   | Dedicated Matching Gift Page              |           |
|  | Donation Form                             |           |
|  | With auto-completing company search field |           |
| <b>V</b>   | Confirmation Screen                       |           |
|  | Embedded company information widget       |           |
|  | Automatically populating                  |           |
|  | Links to program guidelines + next steps  |           |
|  | Matching Gift Emails                      |           |
|  | Mentioned in confirmation email           |           |
|  | Separate matching gift email              |           |
|  | From the organization's domain            |           |
|  | Links to program guidelines + next steps  |           |
|  | Sent within 24 hours                      |           |
| <b>I</b>   | Matching Gift Software — HEPData          |           |
| TOTAL:   | 3 / 14                                    |           |

# Matching gift page



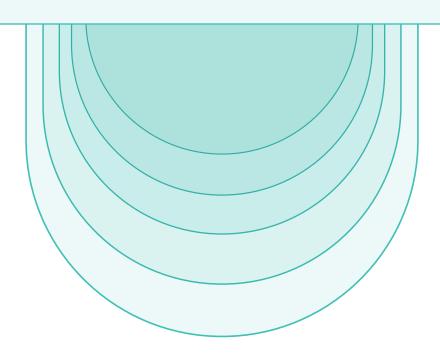
#### Confirmation screen



#### **Our Conclusions**

Though Cycle for Survival does provide a button on their donation confirmation page leading to a matching gift web page on the event's site, they do not collect employment information within the donation form nor the confirmation page itself. Instead, donors are prompted to exit the confirmation screen to view the matching gift page, where they are then prompted to enter their company's name in a search field.

However, not doing so directly within the giving experience adds an additional step, and many donors are likely to fall off during this part of the process. And once the individual exits the confirmation screen (whether they navigated to the matching gift page or not), they are not likely to receive additional followup communications. All in all, Cycle for Survival could do significantly more to promote matching gift opportunities to their supporters. With the limited strategy that they do have in place, they are likely missing out on a ton of potential matching gifts.



# Walk MS The National Multiple Sclerosis Society

Gross revenue in 2021 — \$22,803,320

The second-highest ranking of the National Multiple Sclerosis Society's peer-to-peer fundraising events, Walk MS is a top walking event that rallies to collect money for the fight against MS. Those participating can choose to get involved via a hosted walk, a virtual event. or a DIY experience to raise awareness and funding for disease-modifying therapies, support programs for those living with MS, and advocacy efforts.

Let's take a look at the way Walk MS utilizes matching gifts to raise more;

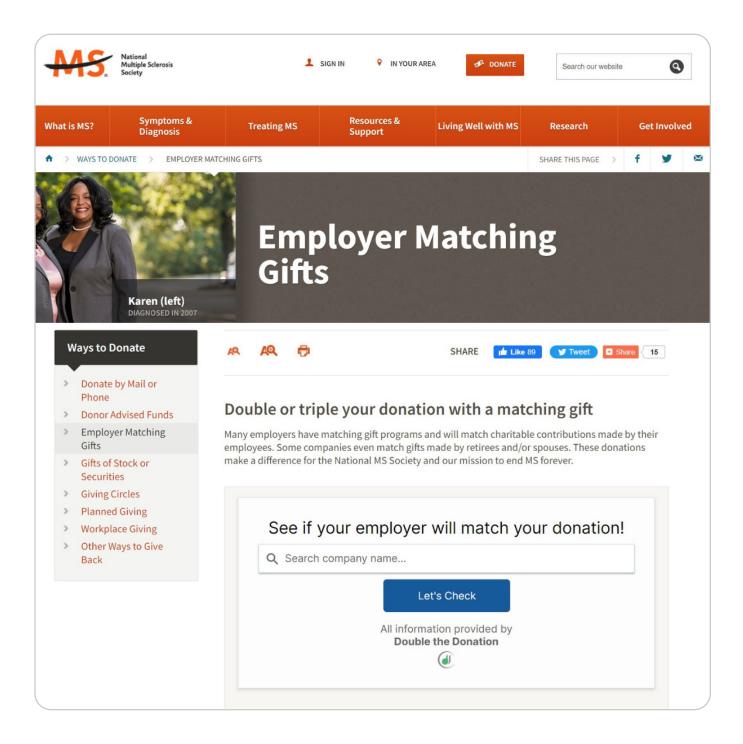




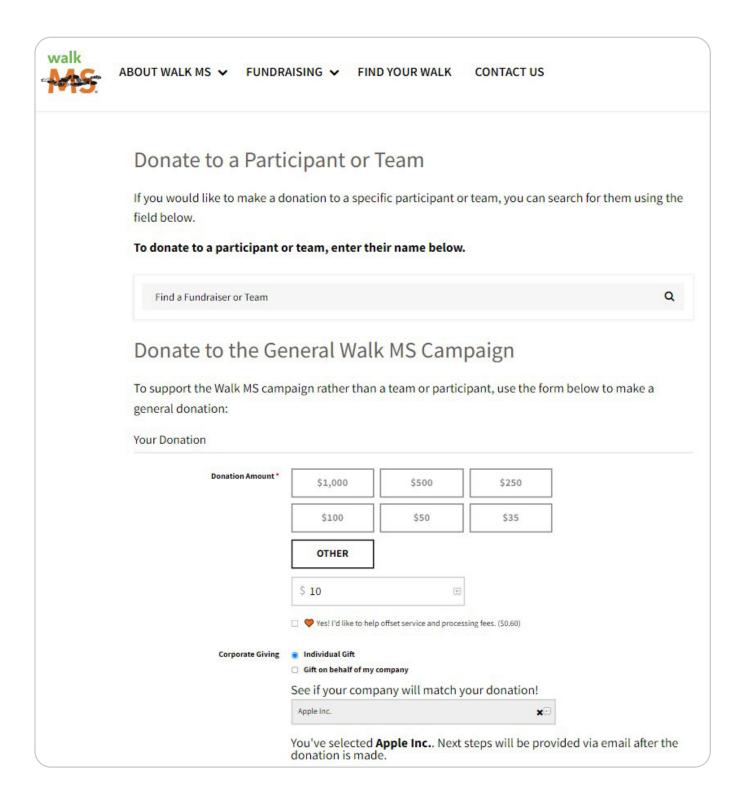
# **EVENT NAME: Walk MS**

| ORGANIZATION: The National Multiple Sclerosis Society |  |           |
|---|--|-----------|
|   |  | GRADE - B |
|   | Dedicated Matching Gift Page                 |           |
| $\blacksquare$  | Donation Form                                |           |
| $\blacksquare$  | With auto-completing company search field    |           |
| <b>I</b>  | Confirmation Screen                          |           |
|   | Embedded company information widget          |           |
|   | Automatically populating                     |           |
|   | Links to program guidelines + next steps     |           |
|   | Matching Gift Emails                         |           |
|   | Mentioned in confirmation email              |           |
|   | Separate matching gift email                 |           |
|   | From the organization's domain               |           |
|   | Links to program guidelines + next steps     |           |
|   | Sent within 24 hours                         |           |
| <b>I</b>  | Matching Gift Software – Double the Donation |           |
| TOTAL:  | 7 / 14                                       |           |

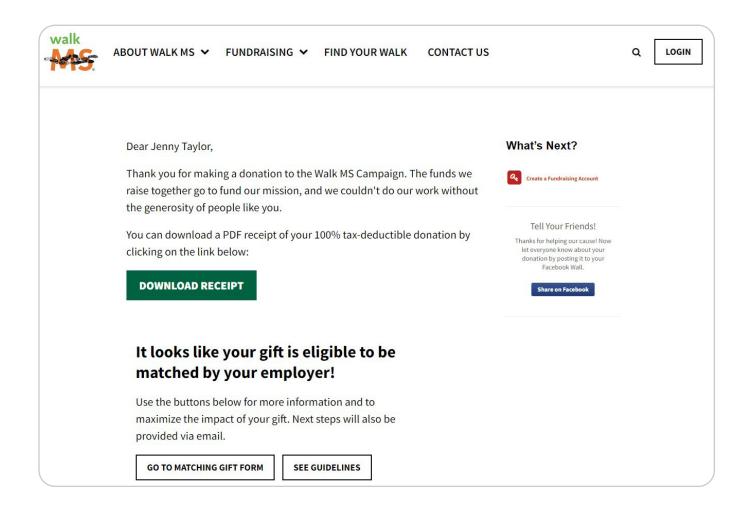
# Matching gift page



#### **Donation page**

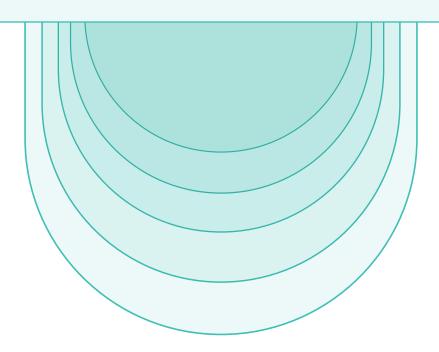


#### Confirmation screen



#### **Our Conclusions**

Like Bike MS, Walk MS has a seemingly effective strategy in place to best promote matching gifts throughout the donation experience. These efforts include the donation form, confirmation screen, and dedicated match page. However, also like Bike MS, Walk MS could likely enhance its strategy posttransaction to keep both matching gifts and the organization at the top of the donor's mind following the initial contribution.



# **Great Strides Cystic Fibrosis** Foundation

Gross revenue in 2021 — \$20,534,646

Great Strides is the Cystic Fibrosis Foundation's largest national fundraiser, and it raises funds to support individuals living with CF around the world. Specifically, the Cystic Fibrosis Foundation works to raise dollars and awareness for the rare disease, provide life-saving treatment and medical research, and more. Each year, Great Strides offers several walking events alongside virtual participation opportunities for donors and supporters to get involved with the mission.

Here's how Great Strides and the Cystic Fibrosis Foundation incorporate matching gift fundraising;

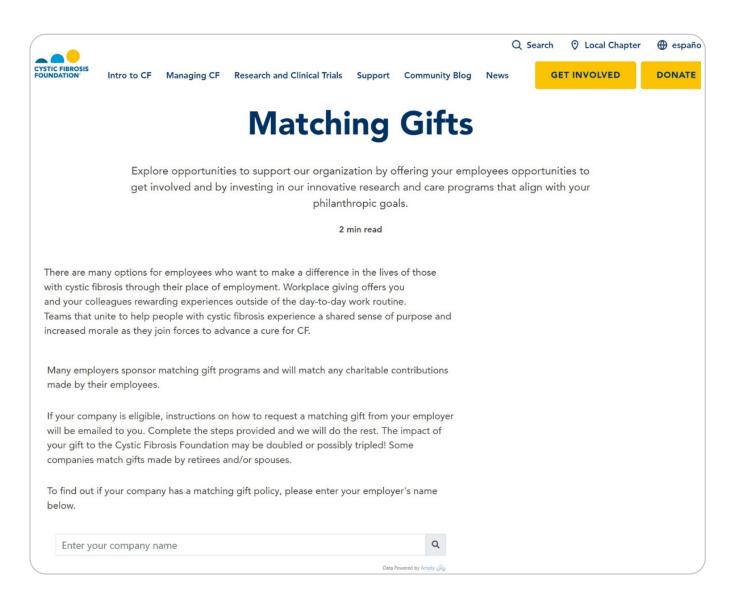




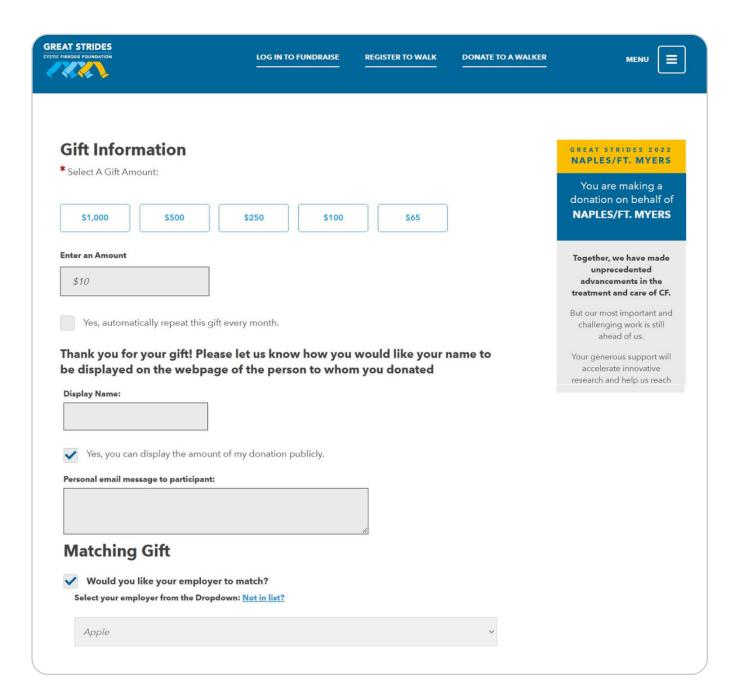
# **EVENT NAME: Great Strides**

| ORGANIZATION: Cystic Fibrosis Foundation |   |            |
|--|---|------------|
|  |   | GRADE - A- |
| V  | Dedicated Matching Gift Page              |            |
| <b>V</b>                                 | Donation Form                             |            |
|  | With auto-completing company search field |            |
| <b>V</b>                                 | Confirmation Screen                       |            |
|  | Embedded company information widget       |            |
|  | Automatically populating                  |            |
|  | Links to program guidelines + next steps  |            |
| lacksquare                               | Matching Gift Emails                      |            |
| lacksquare                               | Mentioned in confirmation email           |            |
| <b>V</b>                                 | Separate matching gift email              |            |
|  | From the organization's domain            |            |
| $\blacksquare$                           | Links to program guidelines + next steps  |            |
| <b>V</b>                                 | Sent within 24 hours                      |            |
| <b>V</b>                                 | Matching Gift Software — Amply            |            |
| TOTAL:                                   | 9 / 14                                    |            |

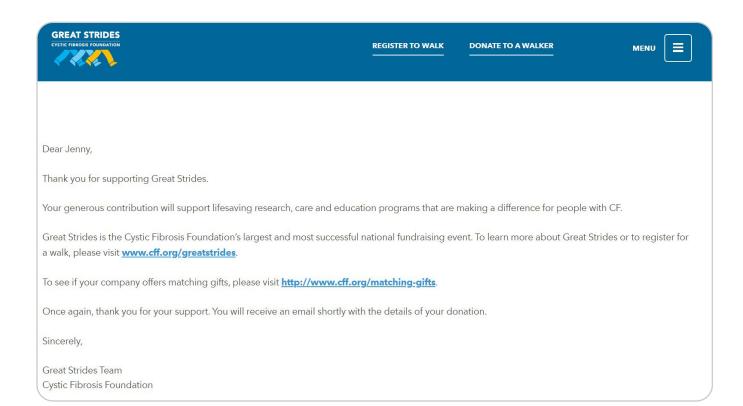
### Matching gift page



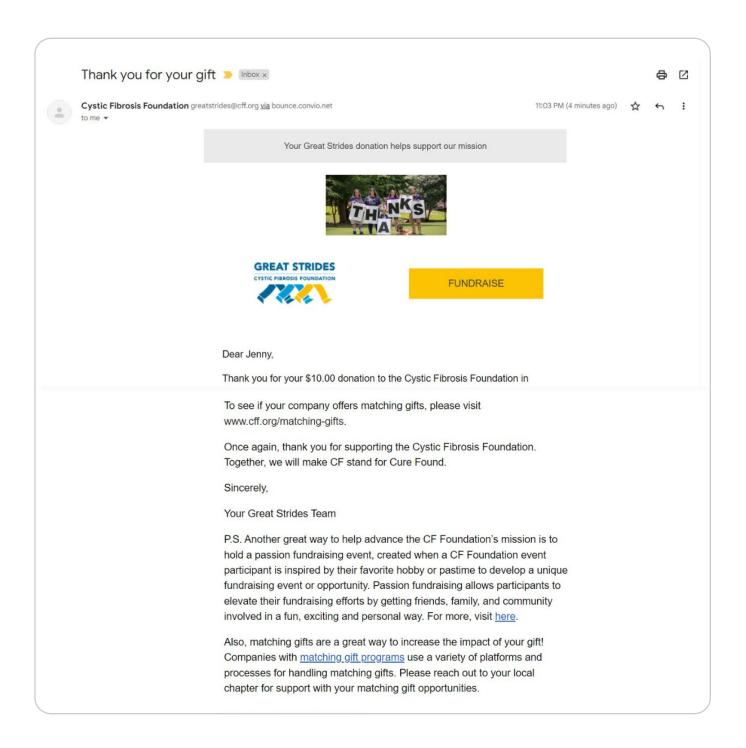
# **Donation page**



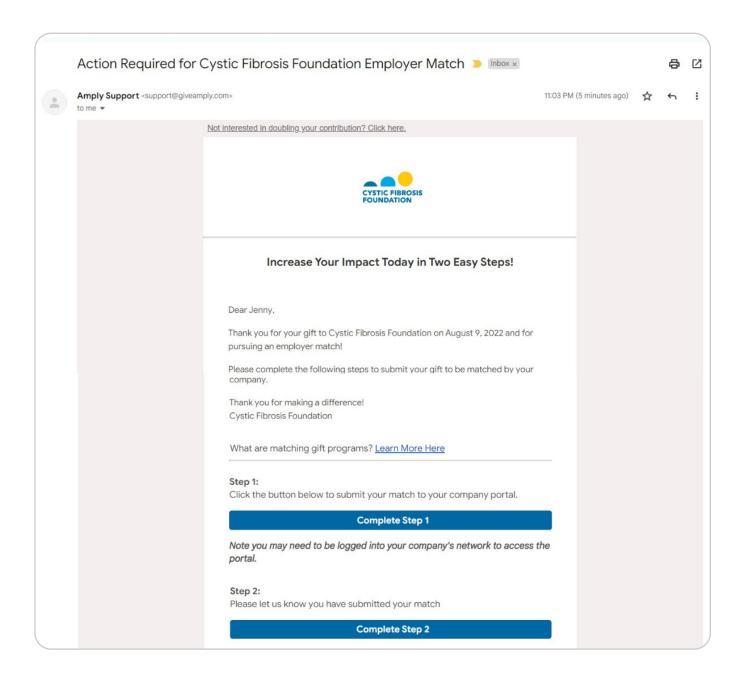
#### Confirmation screen



#### Follow-up emails



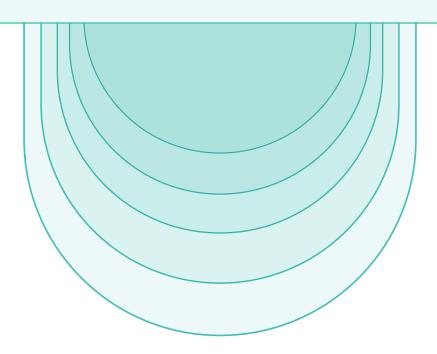
# Follow-up emails



#### **Our Conclusions**

Great Strides does incorporate matching gifts in multiple locations throughout the giving experience, though the strategies implemented could do more to improve upon user-friendliness and otherwise better grab their audiences' attention.

For example, Great Strides' donation forms offer an opportunity to share matching gift information. However, the supporter must first select a box that indicates the user is interested in matching gifts. From there, the individual is provided with a somewhat limited dropdown menu or the chance to type their employer's name on their own. Then, on the confirmation screen and follow-up emails, donors are offered the chance to navigate to the organization's matching gift page, though no specific matching gift program information is provided, regardless of whether the donor entered employment details in the previous stage. Overall, this leaves much of the request process up to the donor, likely resulting in many missing matches.



16

# **ACS Virtual** Challenges **American Cancer** Society

Gross revenue in 2021 — \$19,640,000

The ACS Virtual Challenges are a series of Facebook-based fundraising opportunities that

allow supporters to network and collect donations on behalf of the American Cancer Society while leveraging innovative social media fundraising tools. These challenges include events such as walk/runs, swims, rowing challenges, golf tournaments, and more.

Let's take a look at the ACS Virtual Challenges, and the way matching gifts were incorporated:

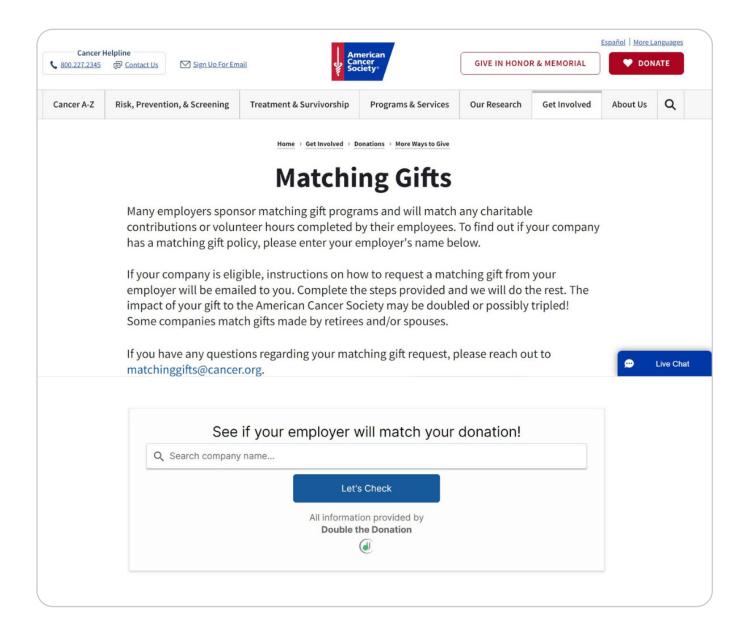




# **EVENT NAME: ACS Virtual Challenges**

| ORGANIZATION: AMERICAN CANCER SOCIETY |  |           |
|---------------------------------------|--|-----------|
|                                       |  | GRADE - D |
| V                                     | Dedicated Matching Gift Page                 |           |
|                                       | Donation Form                                |           |
|                                       | With auto-completing company search field    |           |
|                                       | Confirmation Screen                          |           |
|                                       | Embedded company information widget          |           |
|                                       | Automatically populating                     |           |
|                                       | Links to program guidelines + next steps     |           |
|                                       | Matching Gift Emails                         |           |
|                                       | Mentioned in confirmation email              |           |
|                                       | Separate matching gift email                 |           |
|                                       | From the organization's domain               |           |
|                                       | Links to program guidelines + next steps     |           |
|                                       | Sent within 24 hours                         |           |
| $\overline{\mathbf{V}}$               | Matching Gift Software – Double the Donation |           |
| TOTAL:                                | 2/14   |           |

#### Matching gift page



#### **Our Conclusions**

Unfortunately, the ACS Virtual Challenges lacked established matching gift practices that had been utilized in other fundraising events hosted by the American Cancer Society. In fact, as of this reporting, the only opportunity for virtual challenge donors to be exposed to matching gift programs is within the matching gift web page on the ACS website. As a result, we can expect that many eligible donors are going unmatched due to a lack of awareness of the programs and the fact that the ACS's matching gift strategies did not carry over to their Facebook-based campaigns.

For additional context, the American Cancer Society had a total of four events that reached the P2P Top 30 list. Of the three facilitated through the ACS website (Relay for Life, Making Strides Against Breast Cancer, and Real Men Wear Pink), the average total score landed at 8/14, translating to a B on our matching gift strategy scale.

However, the ACS has also recently invested in growing its Facebook-based fundraising—which brought in nearly \$20 million in general donation revenue in 2021 through a number of virtual challenges and reached #16 on the P2P Top 30. Unfortunately, their matching gift digital strategy did not carry over well, with that particular campaign's match score falling at 2/14.

One of the primary reasons for this discrepancy can probably be attributed to a change in the online fundraising software used. While ACS's other campaigns hosted through its website utilize embedded solutions that make matching gift promotions easy, the Virtual Challenges utilize Facebook's own giving platform, which was not equipped with built-in matching gift tools.

# Walk to **Defeat ALS** The ALS **Association**

Gross revenue in 2021 — \$19,626,274

Hosted by the ALS Association each year, Walk to Defeat ALS is promoted as the #1 way to unite and support those living with ALS. The association, with its key fundraising event, works to raise funding and awareness for ALSincluding by driving groundbreaking innovative solutions and ultimately gearing for a cure. Walks take place across the country, with dedicated participants fundraising and walking for the cause.

Here's how the ALS Association's Walk to Defeat ALS incorporates matching gifts in their strategy;





# **EVENT NAME: Walk to Defeat ALS**

| ORGANIZATION: THE ALS ASSOCIATION |   |           |
|-----------------------------------|---|-----------|
|                                   |   | GRADE - D |
| <b>V</b>                          | Dedicated Matching Gift Page              |           |
|                                   | Donation Form                             |           |
|                                   | With auto-completing company search field |           |
| <b>V</b>                          | Confirmation Screen                       |           |
|                                   | Embedded company information widget       |           |
|                                   | Automatically populating                  |           |
|                                   | Links to program guidelines + next steps  |           |
|                                   | Matching Gift Emails                      |           |
|                                   | Mentioned in confirmation email           |           |
|                                   | Separate matching gift email              |           |
|                                   | From the organization's domain            |           |
|                                   | Links to program guidelines + next steps  |           |
|                                   | Sent within 24 hours                      |           |
| <b>V</b>                          | Matching Gift Software — HEPData          |           |
| TOTAL:                            | 3 / 14                                    |           |

### Matching gift page



#### **Matching Gifts**

Many employers sponsor matching gift programs and will match any charitable contributions or volunteer hours made by their employees. To find out if your company has a matching gift policy, please enter your employer's name below.

Type employer or company name here Search

If your company is eligible, request a matching gift form from your employer, and send it completed and signed with your gift. We will do the rest. The impact of your gift to ALS may be doubled or possibly tripled! Some companies match gifts made by retirees and/or spouses.

Matching Gifts database provided by HEPdata exclusively under these Terms of Use.



#### Confirmation screen







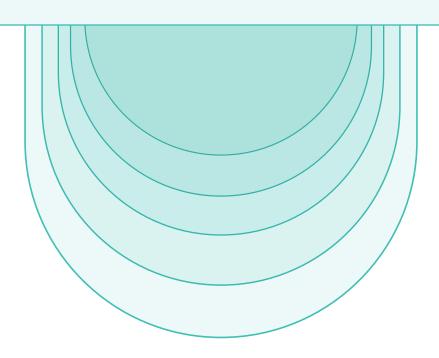
We received your gift of \$10.00 for the Walk to Defeat ALS. Your support is crucial to helping us fight ALS!

Many companies offer Matching Gift Programs. Search for your company here to find out if they will match your gift and double your impact!

#### **Our Conclusions**

Walk to Defeat ALS has a limited matching gift strategy in place that is essentially restricted to its matching gift page and donation confirmation screen. After a donor clicks out of the confirmation page, they're likely not met with any additional follow-ups—matching gifts are neither mentioned in their initial thankyou emails nor do they trigger dedicated matching gift emails after the fact.

All in all, the ALS Association has significant potential to do more with matching gifts and begin making the most of the opportunities available to their donors. But until their donors are aware of the opportunities in the first place, they won't be able to participate.



# Out of the Darkness Community Walks **American** Foundation for **Suicide Prevention**

Gross revenue in 2021 — \$19,450,302

Out of the Darkness Walks occur in many cities nationwide to raise funding for suicide prevention, support those affected by suicide, and send a critical message that no one is alone. In addition to signature Community Walks, AFSP also organizes Campus and Overnight Walks to provide supporters with multiple opportunities to get involved.

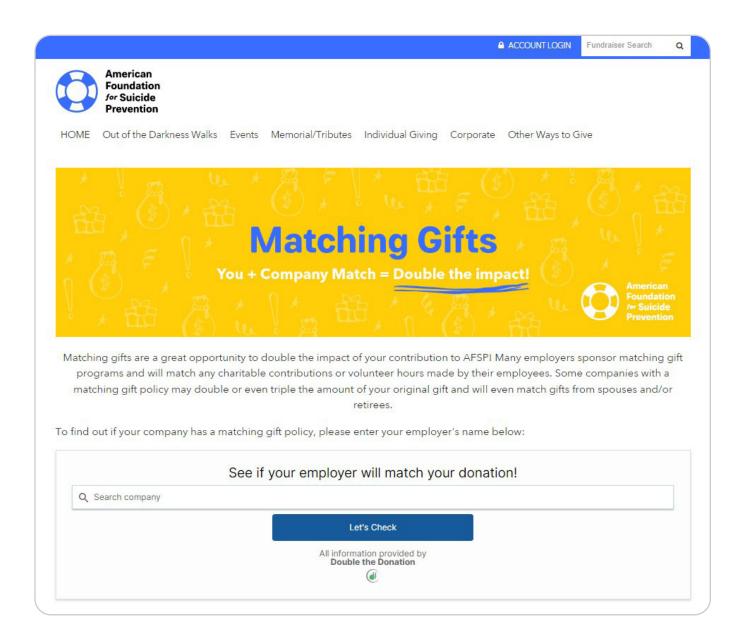
Let's take a look at the ways AFSP integrates matching gift programs into their Out of the Darkness walking events;



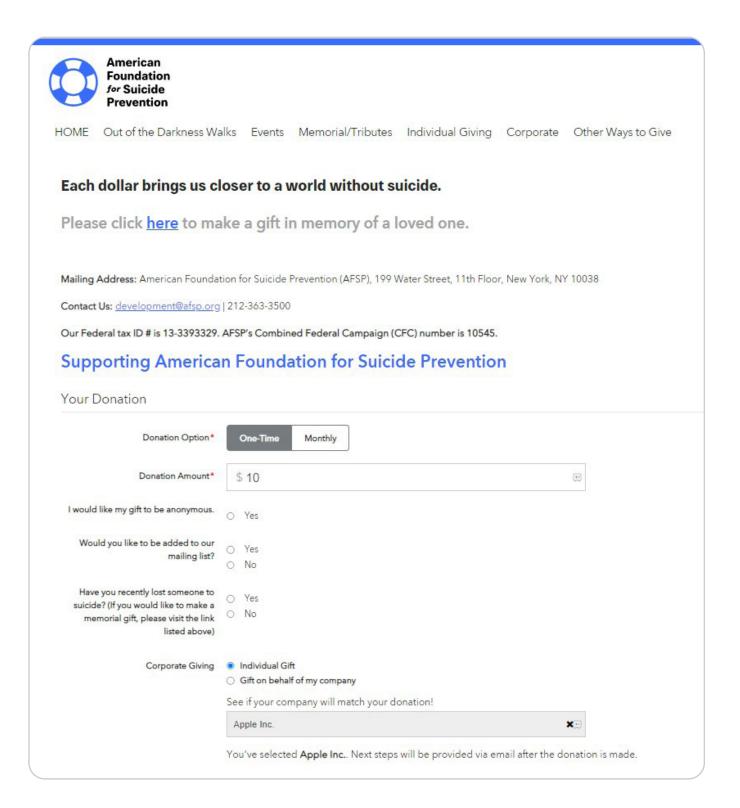
#### **EVENT NAME: Out of the Darkness Community Walks**

| ORGANIZATION: AMERICAN FOUNDATION FOR SUICIDE PREVENTION |  |            |
|--|--|------------|
|  |  | GRADE - A- |
| <b>V</b>   | Dedicated Matching Gift Page                 |            |
| V  | Donation Form                                |            |
| v  | With auto-completing company search field    |            |
| <b>V</b>   | Confirmation Screen                          |            |
|  | Embedded company information widget          |            |
| v  | Automatically populating                     |            |
| v  | Links to program guidelines + next steps     |            |
| V  | Matching Gift Emails                         |            |
| v  | Mentioned in confirmation email              |            |
|  | Separate matching gift email                 |            |
|  | From the organization's domain               |            |
|  | Links to program guidelines + next steps     |            |
|  | Sent within 24 hours                         |            |
| <b>V</b>   | Matching Gift Software – Double the Donation |            |
| TOTAL:   | 9 / 14                                       |            |

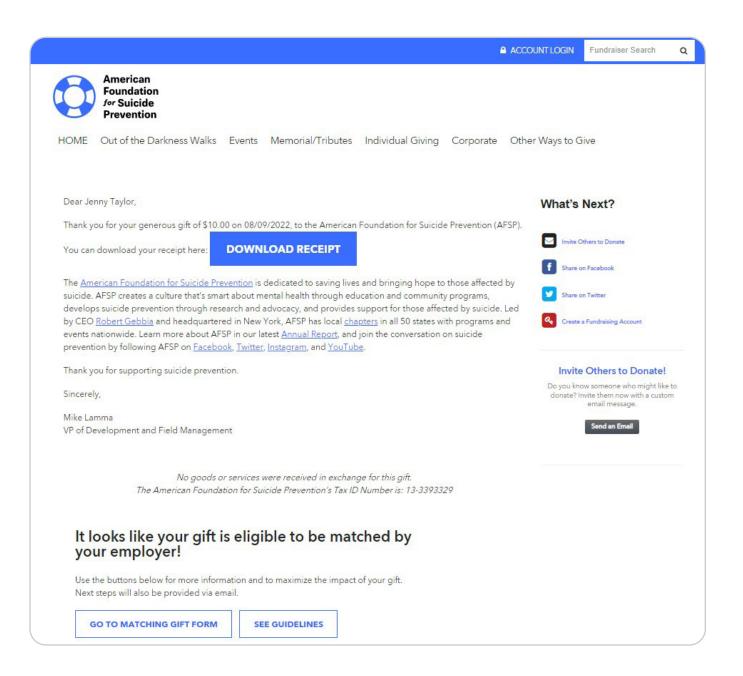
# Matching gift page



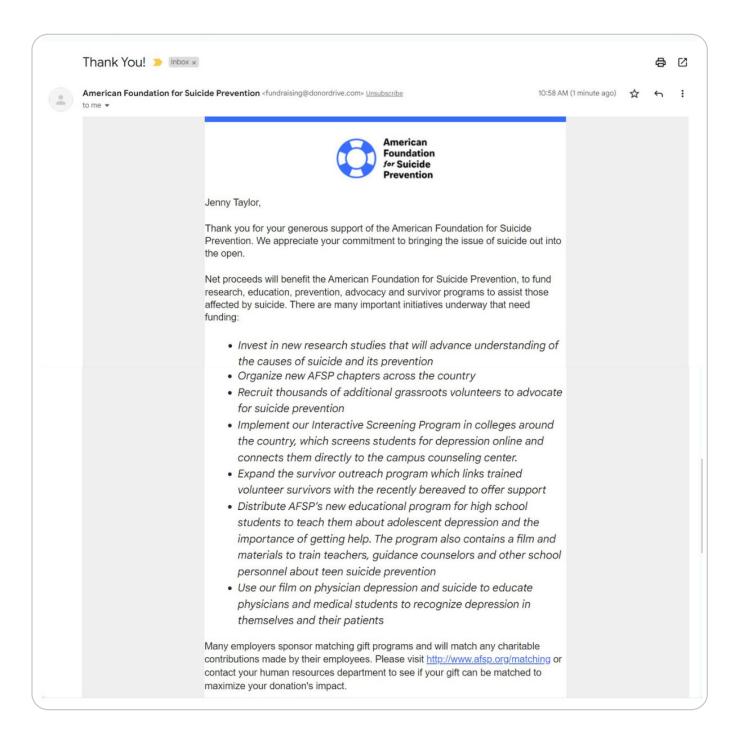
# **Donation page**



#### Confirmation screen



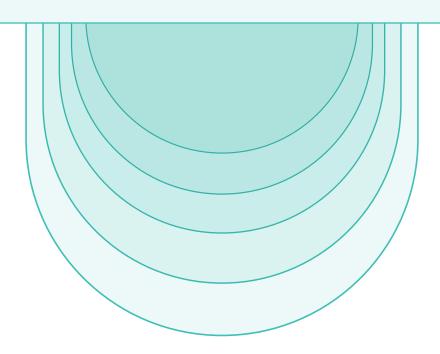
#### Follow-up emails



#### **Our Conclusions**

Out of the Darkness Community Walks offers a fairly well-rounded matching gift strategy that highlights workplace giving opportunities from the matching gift page to the donation form and confirmation screen to the acknowledgment emails. This enables donors to receive company-specific matching gift program information from the confirmation screen based on the employer selected during the donation process.

The simpler it is for donors to get their gifts matched, the more likely they are to drive their match to completion, and the American Foundation for Suicide Prevention makes it quick and easy with direct links to corporate match request portals and more.



# Movember The Movember **Foundation**

Gross revenue in 2021 — \$18,306,715

Movember, hosted by the Movember Foundation, is an impactful fundraising event designed to make a difference in men's health—including, but not limited to, prostate and testicular cancers and mental health and suicide prevention—and the largest fundraising movement dedicated to these areas. Since 2003, Movember has used funding from its events to support more than 1,250 men's health projects on a global scale.

Let's take a look at the Movember Foundation's matching gift efforts;





#### **EVENT NAME: MOVEMBER**

| ORGANIZATION: THE MOVEMBER FOUNDATION |  |           |
|---------------------------------------|--|-----------|
|                                       |  | GRADE - B |
| <b>V</b>                              | Dedicated Matching Gift Page                 |           |
|                                       | Donation Form                                |           |
|                                       | With auto-completing company search field    |           |
| <b>V</b>                              | Confirmation Screen                          |           |
| <b>I</b>                              | Embedded company information widget          |           |
|                                       | Automatically populating                     |           |
| $\overline{\mathbf{V}}$               | Links to program guidelines + next steps     |           |
| <b>V</b>                              | Matching Gift Emails                         |           |
| <b>I</b>                              | Mentioned in confirmation email              |           |
|                                       | Separate matching gift email                 |           |
|                                       | From the organization's domain               |           |
|                                       | Links to program guidelines + next steps     |           |
|                                       | Sent within 24 hours                         |           |
| <b>V</b>                              | Matching Gift Software – Double the Donation |           |
| TOTAL:                                | 7 / 14                                       |           |

### Matching gift page

#### **GIFT MATCHING**

A number of companies operate a gift matching program so that the money you donate or raise is doubled by them. Here's how the gift matching program works:

1. Make a donation, and be sure to keep your receipt.

You'll need to give a copy of this receipt to your employer during the matching gift submission process. During this process, input the registration ID Number of the person you donated to - found at the bottom of your receipt - within the "comment/note/designation" field on the matching gift submission process. This will ensure that your matching donation goes directly to the fundraiser you donated to.

2. Search for your employer using the tool below.

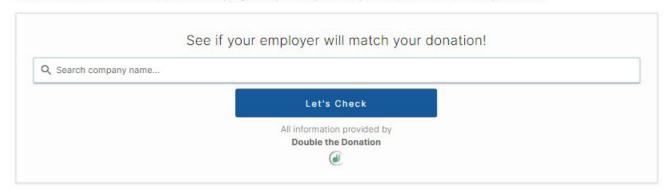
If there are no results, contact your Human Resources department to double check if they operate a gift matching program.

3. Check your employer's procedures for gift matching.

Most employers have a minimum/matching donation amount that needs to be submitted within a few months of making the gift. Search for your employer below for those details.

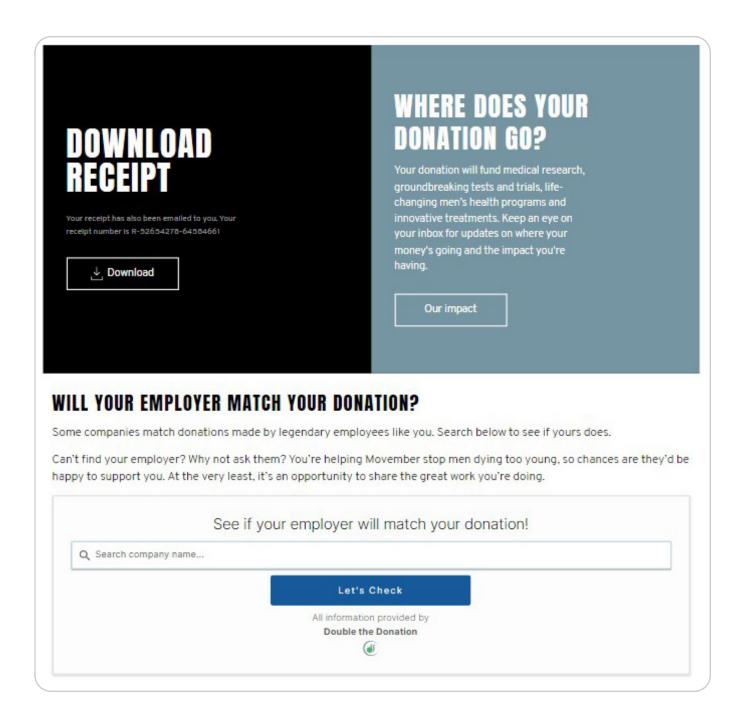
#### SEARCH FOR YOUR COMPANY BELOW

Some companies match donations made by legendary employees like you. Search below to see if yours does.

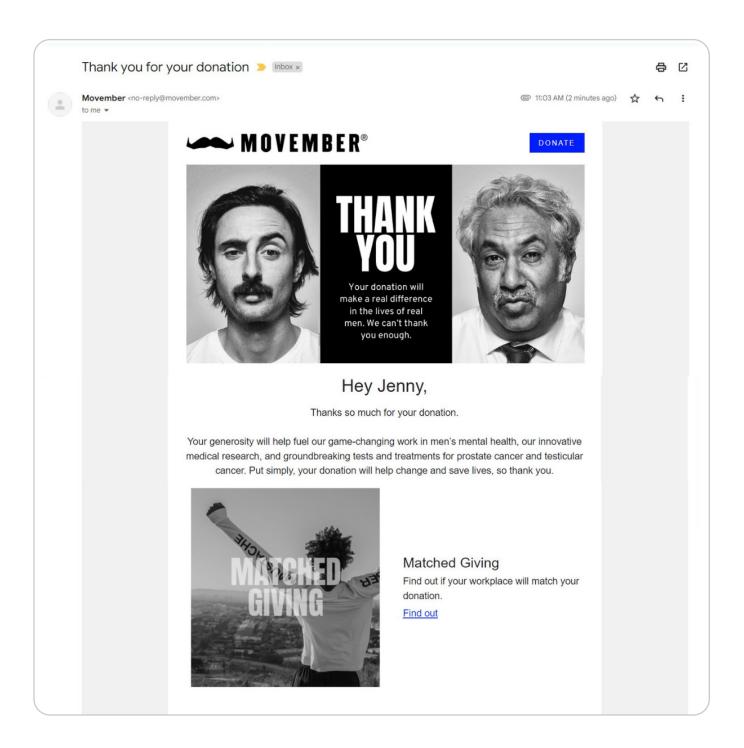


Can't find your employer? Why not ask them? You're helping Movember stop men dying too young, so chances are they'd be happy to support you. At the very least, it's an opportunity to share the great work you're doing.

#### Confirmation screen

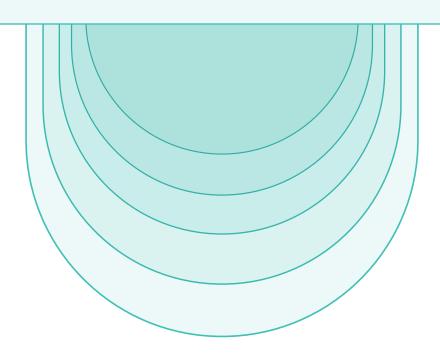


# Follow-up emails



#### **Our Conclusions**

Movember includes matching gifts in some of the most impactful locations to drive more donors toward these available programs. Through their matching gift page and confirmation screens (each with a company search tool) and followup email messaging, Movember highlights the ways matching gift programs can make a difference in even more mens' lives. However, collecting employment information within the donation form and sending separate matching gift email blasts could take their strategy even further.



# Sleep Out Covenant House

Gross revenue in 2021 — \$18,260,191

Sleep Out by Covenant House is a top fundraising event dedicated to fighting youth homelessness by collecting revenue that will go toward providing youth with safe shelter and the resources they need. Participating in a Sleep Out event—which are hosted at Covenant House sites across the U.S. and Canada—raises funds and awareness for homelessness issues while showing commitment to the young people being supported through Covenant House's programs.

Plus, Sleep Out supporters can give and raise even more with matching gifts. Here's how Covenant House is promoting the opportunities;

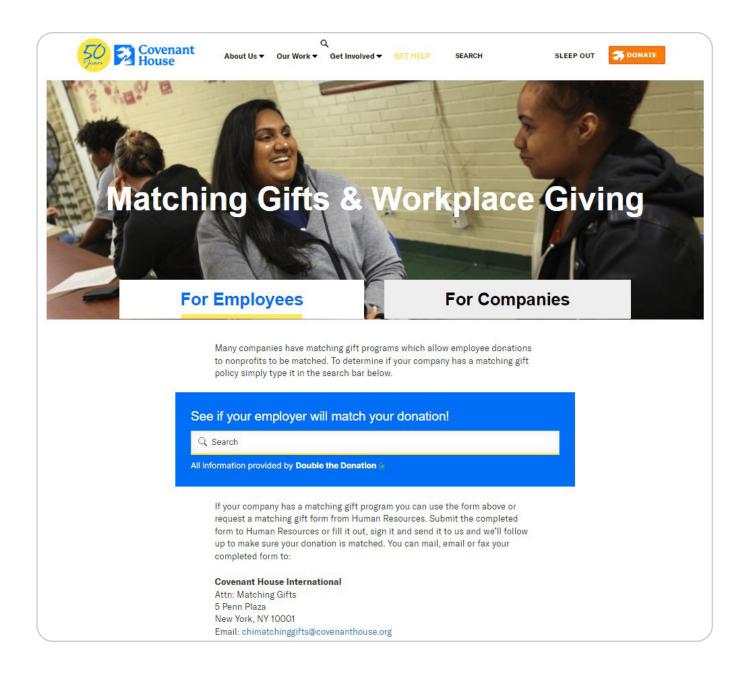




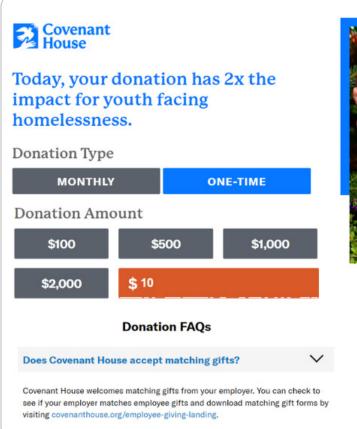


| ORGANIZATION: COVENANT HOUSE |  |           |
|------------------------------|--|-----------|
|                              |  | GRADE - A |
|                              | Dedicated Matching Gift Page                 |           |
| <b>I</b>                     | Donation Form                                |           |
|                              | With auto-completing company search field    |           |
| <b>T</b>                     | Confirmation Screen                          |           |
|                              | Embedded company information widget          |           |
|                              | Automatically populating                     |           |
| $\blacksquare$               | Links to program guidelines + next steps     |           |
| <b>M</b>                     | Matching Gift Emails                         |           |
| $\blacksquare$               | Mentioned in confirmation email              |           |
| <b>M</b>                     | Separate matching gift email                 |           |
| $\blacksquare$               | From the organization's domain               |           |
| <b>M</b>                     | Links to program guidelines + next steps     |           |
| $\blacksquare$               | Sent within 24 hours                         |           |
| <b>I</b>                     | Matching Gift Software – Double the Donation |           |
| TOTAL: 1                     | 1/14   |           |

## Matching gift page



## **Donation page**





#### Confirmation screen











SEARCH

SLEEP OUT



# Thank you for your donation.

Your generosity protects the homeless kids we serve from the many dangers they face, providing them with options, education, and a path to a better future.

Many companies have matching gift programs which allow employee donations to nonprofits to be matched. To determine if your company has a matching gift policy simply click below.

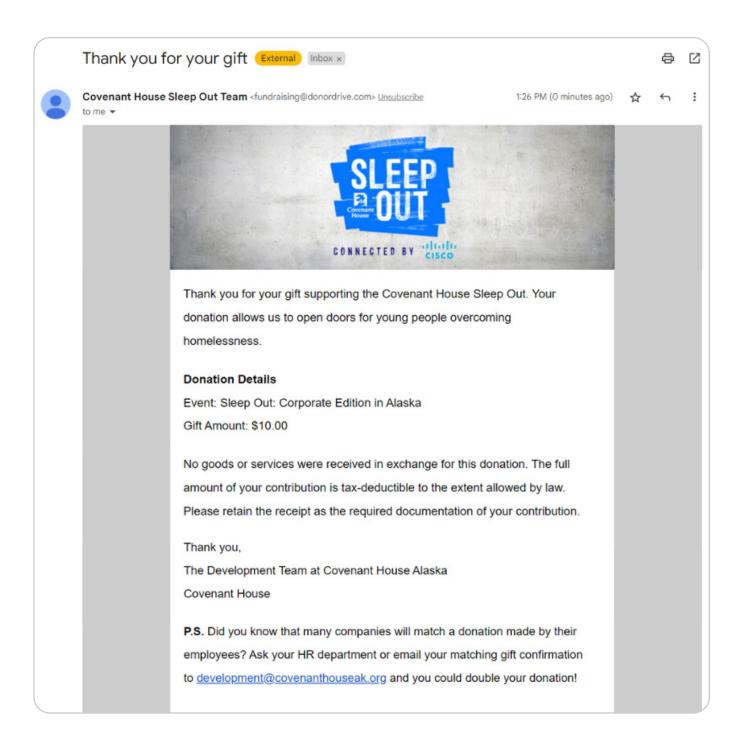


If your company has a matching gift program you can use the form above or request a matching gift form from Human Resources. Submit the completed form to Human Resources or fill it out, sign it and send it to us and we'll follow up to make sure your donation is matched. You can mail, email or fax your completed form to:

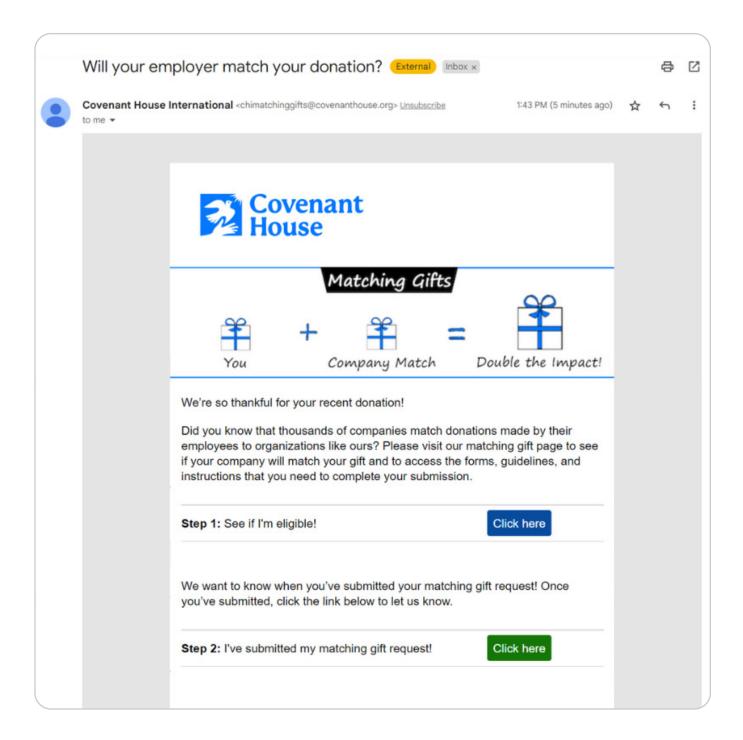
#### **Covenant House International**

ATTN: Matching Gifts 5 Penn Plaza, 2nd Floor New York, NY 10001 Email: slatchman@covenanthouse.org Fax number: (212) 727-6516

## Follow-up emails



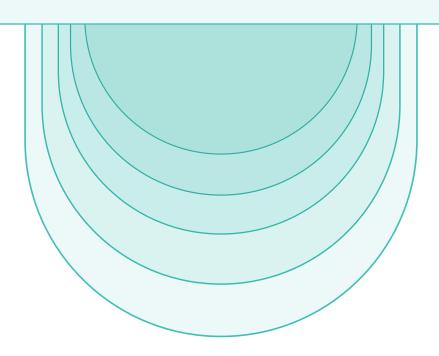
## Follow-up emails



#### **Our Conclusions**

Covenant House's Sleep Out offered matching gift information in multiple key locations—a dedicated matching gift page, a brief section within their online giving form, and a donation confirmation screen seen after donors contribute their initial gifts. By providing the information to their donors at multiple opportunities, Covenant House can encourage supporters to follow up and get their donations matched by their employers.

One component that would have the potential to elevate their strategy even further, however, would be collecting employment information within the giving process itself and leveraging that data to trigger targeted email follow-ups post donation.



# Extra Life Children's Miracle Network Hospitals

Gross revenue in 2021 — \$15,034,264

Extra Life is a program of Children's Miracle Network Hospitals, and it works to raise substantial funding to support Children's Miracle Network Hospitals, its patients, and its families in the U.S. and Canada by uniting thousands of gamers around the globe. Since the first event in 2008, Extra Life has raised over \$100 million for life-saving treatments, healthcare services, breakthrough research, innovative medical equipment, and more.

And here's how Extra Life uses matching gift programs to help;

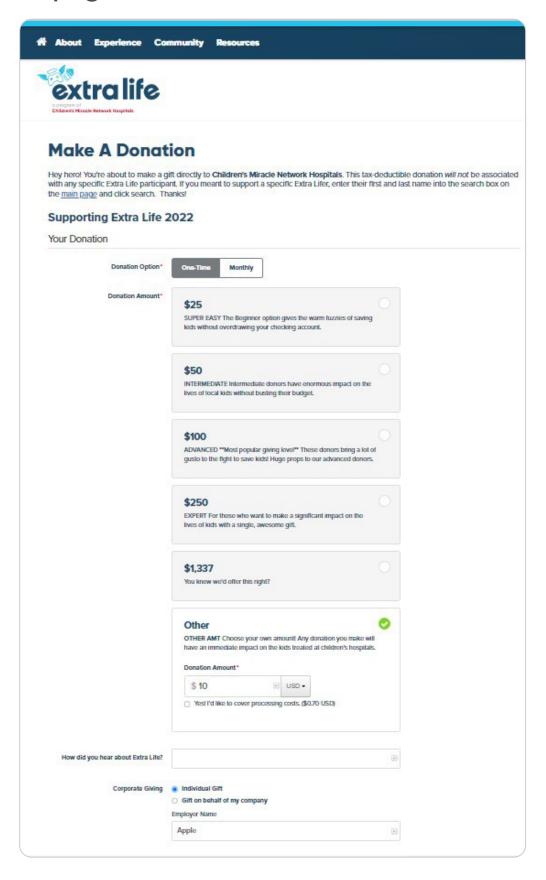




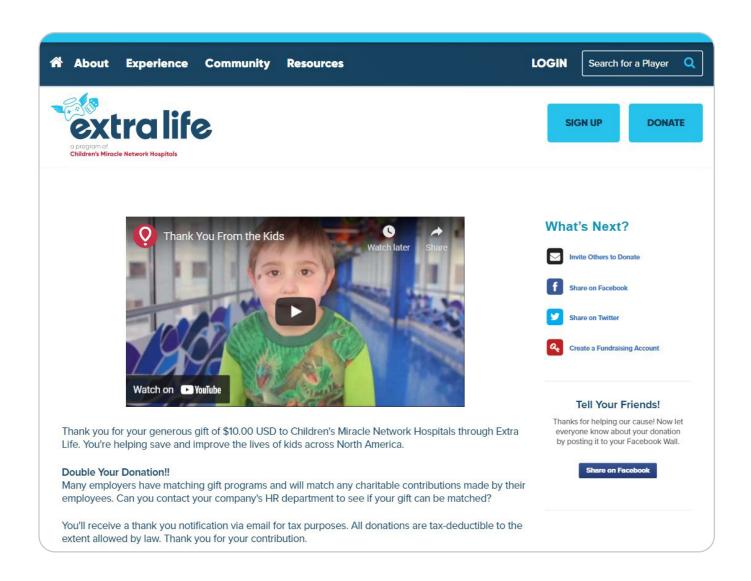
# **EVENT NAME: Extra Life**

| ORGANIZATION: CHILDREN'S MIRACLE NETWORK HOSPITALS |   |           |
|--|---|-----------|
|  |   | GRADE - C |
|  | Dedicated Matching Gift Page              |           |
| <b>I</b>   | Donation Form                             |           |
|  | With auto-completing company search field |           |
| <b>I</b>   | Confirmation Screen                       |           |
|  | Embedded company information widget       |           |
|  | Automatically populating                  |           |
|  | Links to program guidelines + next steps  |           |
|  | Matching Gift Emails                      |           |
| lacksquare   | Mentioned in confirmation email           |           |
|  | Separate matching gift email              |           |
|  | From the organization's domain            |           |
|  | Links to program guidelines + next steps  |           |
|  | Sent within 24 hours                      |           |
|  | Matching Gift Software — Unknown          |           |
| TOTAL:   | 4 / 14                                    |           |

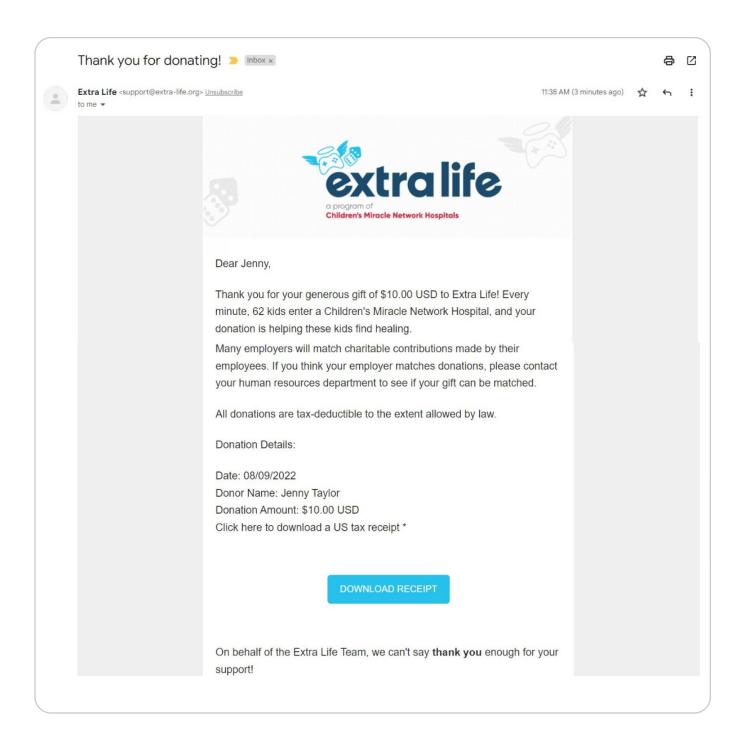
# **Donation page**



#### Confirmation screen



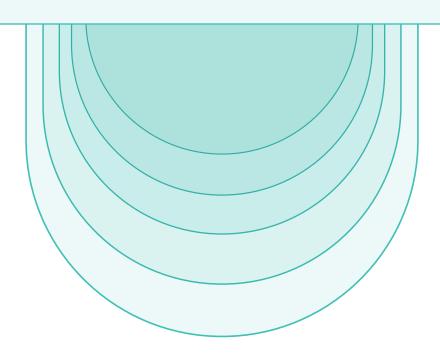
## Follow-up emails



#### **Our Conclusions**

Extra Life certainly has room for improvement in its matching gift strategy, and doing so could make a significant difference in the results they see from match programs. For example, a finding of note is that we were unable to locate a matching gift web page for Extra Life or the broader Children's Miracle Network Hospital, which makes it one of two events that lack a dedicated match page.

Additionally, though the organization collected employment information during the donation process, there were no personalized insights shared regarding the donor's specific matching gift program. In fact, donors were not even provided with a search tool but instead directed to contact their employers' HR departments, which is likely to result in missed matches due to process complications.



22

# Play Live St. Jude Children's Research Hospital

Gross revenue in 2021 — \$14,900,000

St. Jude Research Hospital's PLAY LIVE fundraiser is a unique peer-to-peer fundraising event designed to appeal to kids and gamers of all ages—complete with video games and prizes. Together, PLAY LIVE has raised over \$45 million for children's cancer research and treatment. allowing fundraisers to get involved and make a difference.

Let's take a look at the way matching gifts are folded into this fundraising event's initiatives:

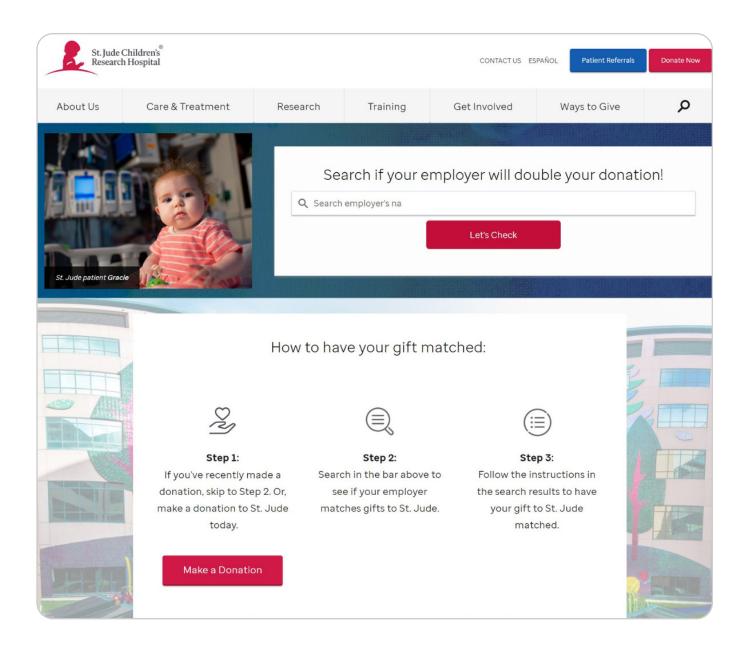


# **EVENT NAME: Play Live**



| ORGANIZATION: ST. JUDE CHILDREN'S RESEARCH HOSPITAL |  |           |
|---|--|-----------|
|   |  | GRADE - D |
|   | Dedicated Matching Gift Page                 |           |
|   | Donation Form                                |           |
|   | With auto-completing company search field    |           |
|   | Confirmation Screen                          |           |
|   | Embedded company information widget          |           |
|   | Automatically populating                     |           |
|   | Links to program guidelines + next steps     |           |
|   | Matching Gift Emails                         |           |
|   | Mentioned in confirmation email              |           |
|   | Separate matching gift email                 |           |
|   | From the organization's domain               |           |
|   | Links to program guidelines + next steps     |           |
|   | Sent within 24 hours                         |           |
| led   | Matching Gift Software – Double the Donation |           |
| TOTAL:  | 2/14   |           |

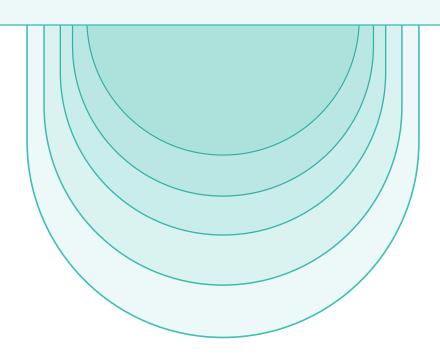
# Matching gift page



#### **Our Conclusions**

Despite its innovative fundraising strategy, PLAY LIVE lacks the well-crafted matching gift efforts that we've seen in St. Jude's other P2P fundraising initiatives. This is perhaps due to the fact that the PLAY LIVE fundraiser is hosted through a different fundraising platform than St. Jude's typical giving software.

Overall, we believe that PLAY LIVE could have the potential to collect more through matching gifts should the St. Jude team begin incorporating matching promotions within the giving process. They can even incorporate the best practices already in place throughout their own alternative fundraising opportunities—such as Heroes and St. Jude Walk/Run.



# St. Baldrick's Head-Shaving Events St. Baldrick's **Foundation**

Gross revenue in 2021 — \$14,767,931

St. Baldrick's Head-Shaving Events, put on by St. Baldrick's Foundation, has an ultimate goal of "Shaving Heads to Conquer Kids' Cancer." This peer-to-peer fundraising initiative offers many ways to get involved, which include participating in an existing fundraising event, starting a new fundraising event, or shaving solo with an at-home head-shaving party. All in all, these head-shaving events allow fundraisers across the nation to raise much-needed funding for kids' cancer research and innovative treatments but also bring awareness to the issue at hand.

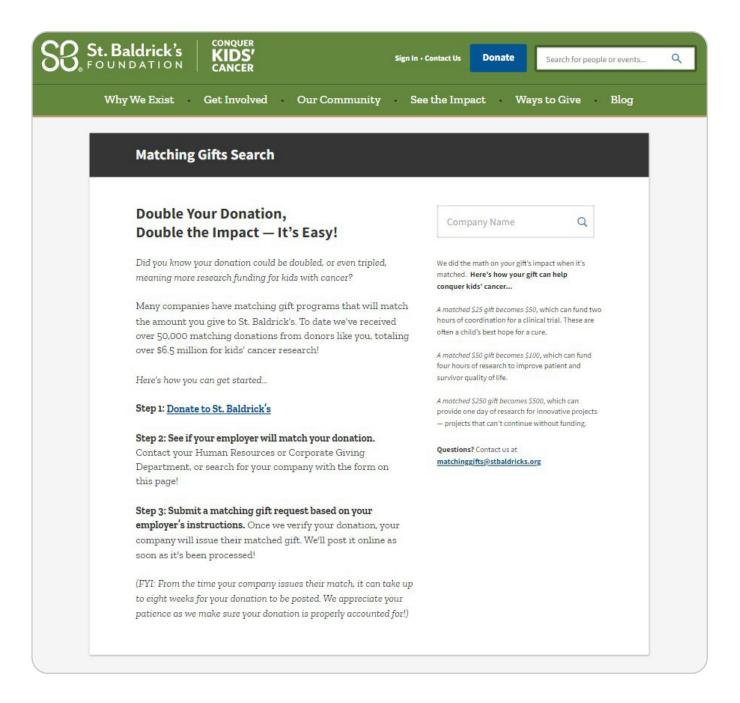
And here's how the St. Baldrick's team intertwines matching gift programs with its headshaving efforts;



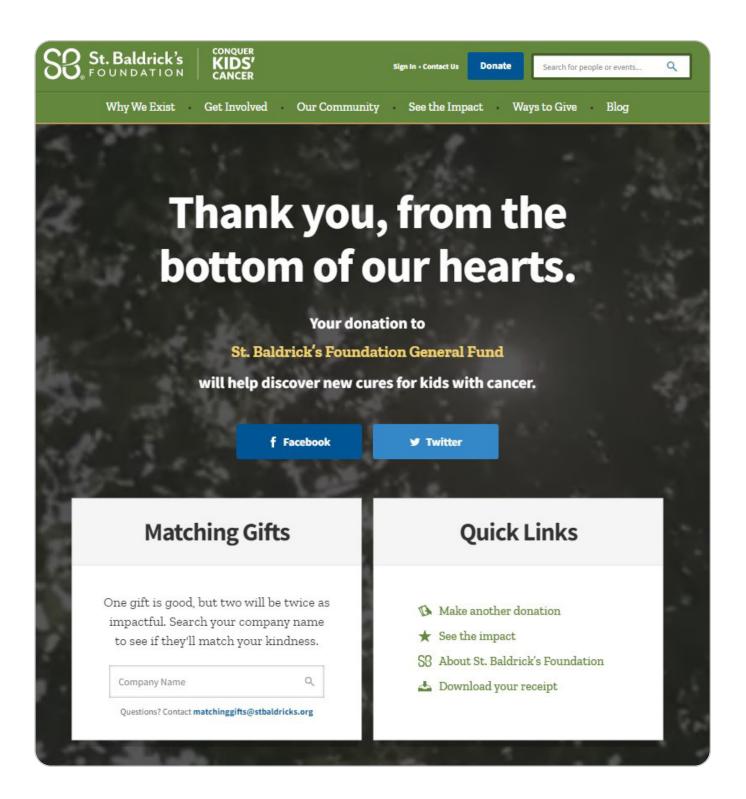
#### **EVENT NAME: St. Baldrick's Head-Shaving Events**

| ORGANIZATION: ST. BALDRICK'S FOUNDATION |   |           |
|---|---|-----------|
|   |   | GRADE - C |
|   | Dedicated Matching Gift Page              |           |
|   | Donation Form                             |           |
|   | With auto-completing company search field |           |
| <b>M</b>                                | Confirmation Screen                       |           |
|   | Embedded company information widget       |           |
|   | Automatically populating                  |           |
|   | Links to program guidelines + next steps  |           |
| <b>V</b>                                | Matching Gift Emails                      |           |
| $\square$                               | Mentioned in confirmation email           |           |
|   | Separate matching gift email              |           |
|   | From the organization's domain            |           |
|   | Links to program guidelines + next steps  |           |
|   | Sent within 24 hours                      |           |
| <b>M</b>                                | Matching Gift Software — HEPData          |           |
| TOTAL:                                  | 5 / 14                                    |           |

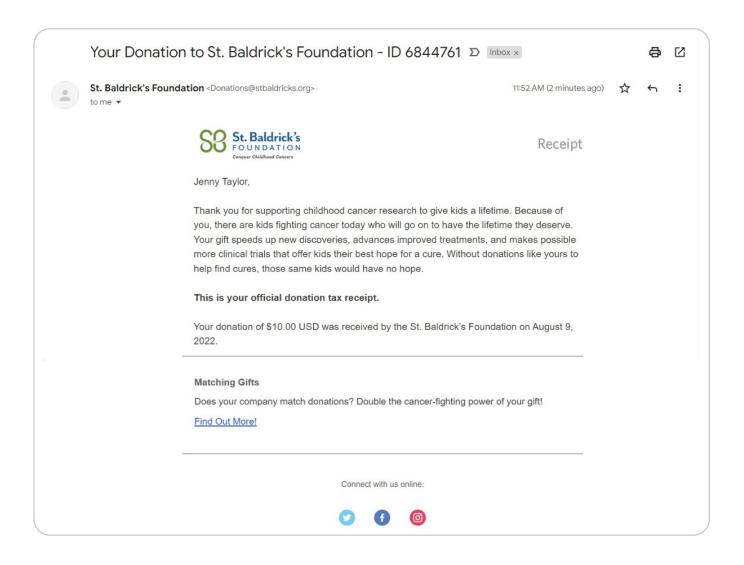
## Matching gift page



#### Confirmation screen



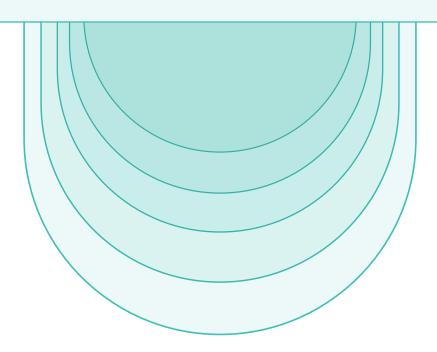
## Follow-up emails



#### **Our Conclusions**

A substantial component of St. Baldrick's matching gift strategy had to do with its matching gift company search tool, which was included on the match page and confirmation screen—and unfortunately, it was not the most user-friendly one. While some of the other organizations' offered auto-completing search functionality, St. Baldrick's required the user to type the full name of the company they work for and then select the correct business from the populated list. And yet we also found that the list populated was not particularly accurate, either. For example, a search for the company "Apple" resulted in companies such as Community First Credit Union, Jewelers Mutual Insurance Company, Uponor North America, Inc., AZCO, and U.S. Venture.

Overall, the experience wasn't as seamless for donors aiming to locate their employer's matching gift program information as some of the other organizations we've seen.



# St. Jude Heroes St. Jude Children's Research Hospital

Gross revenue in 2021 — \$14,357,468

St. Jude Heroes, another program of St. Jude Children's Research Hospital, incorporates a combination of virtual and in-person fitness-related fundraising events. These fundraisers have collected millions of dollars for St. Jude Kids across the nation through experiences such as the Marathon, Half Marathon, 10K, 5K, 2-Race Challenge, and 4 Race Challenge.

Here's how St. Jude Heroes uses matching gifts in their overarching fundraising strategy;

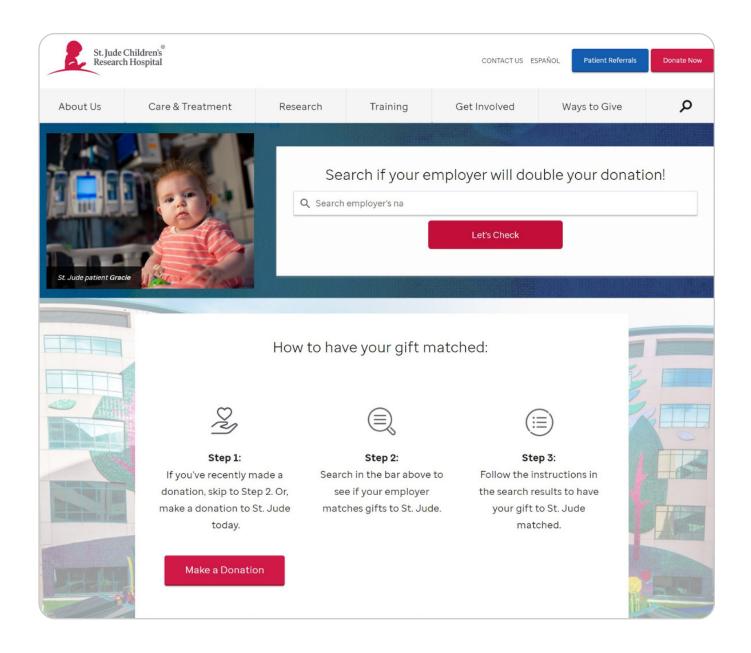




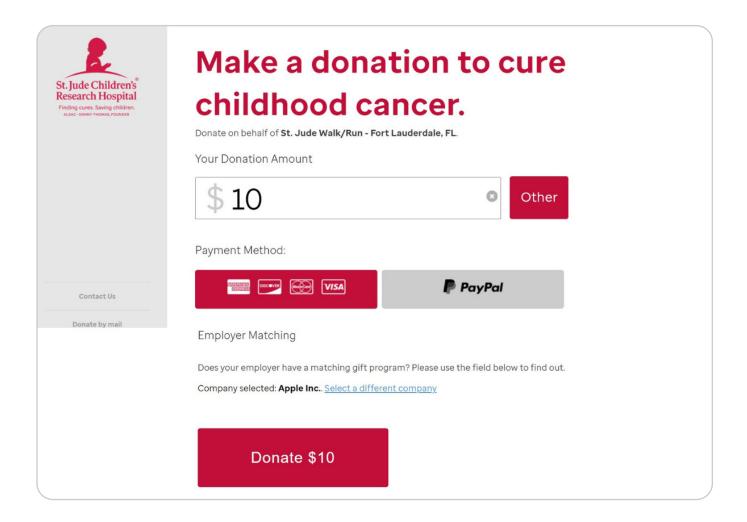
## **EVENT NAME: St. Jude Heroes**

| ORGANIZATION: ST. JUDE CHILDREN'S RESEARCH HOSPITAL |  |           |
|---|--|-----------|
|   |  | GRADE - A |
| <b>V</b>  | Dedicated Matching Gift Page                 |           |
| <b>V</b>  | Donation Form                                |           |
| <b>V</b>  | With auto-completing company search field    |           |
| <b>V</b>  | Confirmation Screen                          |           |
| <b>Y</b>  | Embedded company information widget          |           |
|   | Automatically populating                     |           |
| <b>V</b>  | Links to program guidelines + next steps     |           |
| <b>M</b>  | Matching Gift Emails                         |           |
| <b>I</b>  | Mentioned in confirmation email              |           |
|   | Separate matching gift email                 |           |
| <b>V</b>  | From the organization's domain               |           |
|   | Links to program guidelines + next steps     |           |
| <b>V</b>  | Sent within 24 hours                         |           |
| <b>V</b>  | Matching Gift Software – Double the Donation |           |
| TOTAL: 11/14  |  |           |

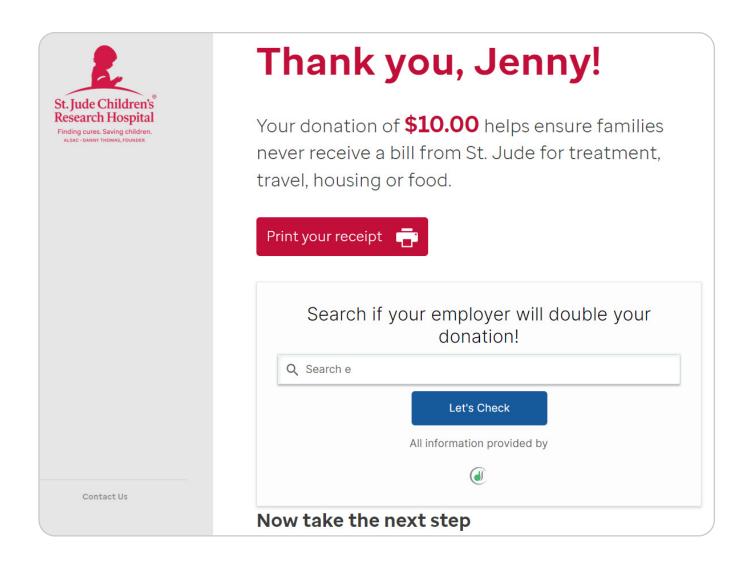
# Matching gift page



## **Donation page**



#### Confirmation screen



## Follow-up emails



Dear Jenny,

Thank you for your generous \$10.00 donation to St. Jude Children's Research Hospital. We're incredibly grateful for your support to help end childhood cancer.

#### Because of donors like you:

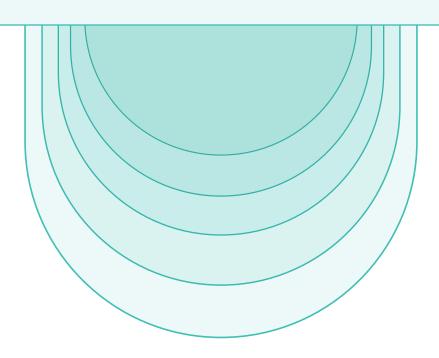
- Treatments invented at St. Jude have helped push the overall childhood cancer survival rate from 20 percent to more than 80 percent since it opened 50 years ago.
- Families never receive a bill from St. Jude for treatment, travel, housing or food — because all a family should worry about is helping their child live.

Did you know that many employers sponsor matching gift programs and will match charitable contributions made by their employees? Learn how you can double your impact.

#### **Our Conclusions**

St. Jude Heroes takes the initiative to promote matching gift programs to their donors at a few key locations—which include their donation form, the confirmation screen immediately following the donors' initial gifts, and the matching gift web page, which is linked from the confirmation screen, driving users in that direction to learn more about the programs made available to them.

They also leverage follow-up email communications post-transaction, which can be substantial opportunities for matching gift conversions. Specifically, the organization attempts to drive donors with an aim to "double their impact" from the initial donation confirmation and thank-you email!



# Komen Race for the Cure More than Pink Series — Susan G. Komen Organization

Gross revenue in 2021 — \$14,163,153

Komen Race for the Cure, which is also known as the More than Pink series, is a top fundraising opportunity hosted by the Susan G. Komen Organization each year as a way to raise funds for research, care, community, and action. Individuals interested in getting involved can do so as a race participant/fundraiser or donor, start or join a team at a local event, and more.

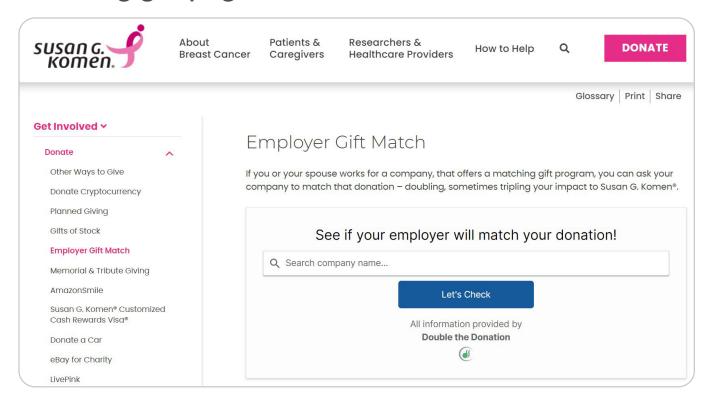
Plus, here's how Komen Race for the Cure makes the most of matching gifts to fight breast cancer even more effectively;



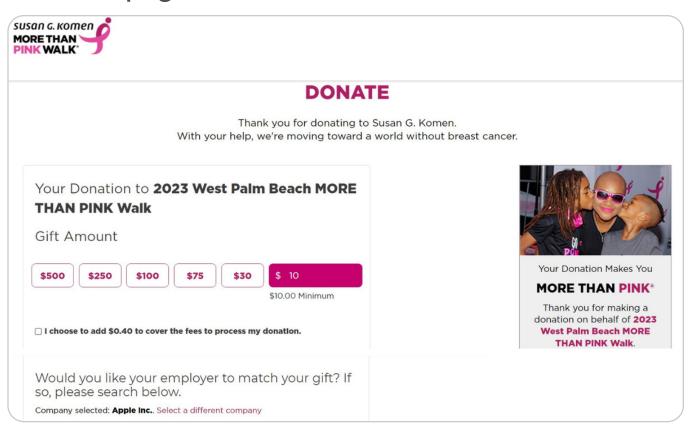


| ORGANIZATION: SUSAN G. KOMEN ORGANIZATION |  |            |
|---|--|------------|
|   |  | GRADE - A+ |
| v   | Dedicated Matching Gift Page                 |            |
| <b>V</b>                                  | Donation Form                                |            |
| v   | With auto-completing company search field    |            |
| v   | Confirmation Screen                          |            |
| v   | Embedded company information widget          |            |
| <b>V</b>                                  | Automatically populating                     |            |
| V   | Links to program guidelines + next steps     |            |
| V   | Matching Gift Emails                         |            |
|   | Mentioned in confirmation email              |            |
| v   | Separate matching gift email                 |            |
| V   | From the organization's domain               |            |
| V   | Links to program guidelines + next steps     |            |
| <b>V</b>                                  | Sent within 24 hours                         |            |
| <b>V</b>                                  | Matching Gift Software – Double the Donation |            |
| TOTAL: 13 / 14                            |  |            |

## Matching gift page



## **Donation page**



#### Confirmation screen





YOUR SUPPORT IS HELPING US SAVE LIVES AND GET ONE STEP CLOSER TO A WORLD WITHOUT BREAST CANCER.

THANK YOU FOR YOUR DONATION OF \$10.00

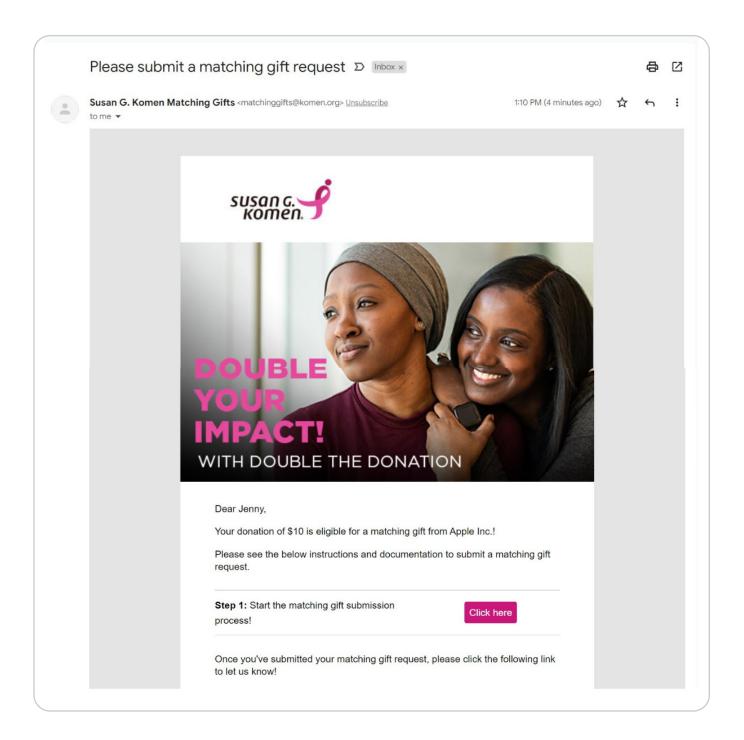
ON BEHALF OF 2023 WEST PALM BEACH MORE THAN PINK WALK®

Your transaction summary and receipt have been emailed to you at jennytaylordonation@gmail.com.

To double your impact, use our matching gifts program search tool to find your employer, and find out if your employer will match your gift!

MAKE YOUR DONATION GO EVEN FURTHER

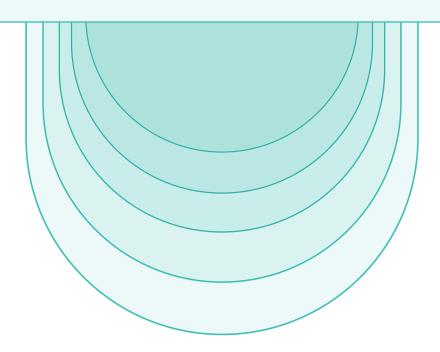
## Follow-up emails



#### **Our Conclusions**

Komen Race for the Cure has one of the most well-built-out matching gift digital strategies that we've seen—coming in at 13/14, or an A+ on our research scale. The organization empowers its supporters to take part in matching gift programs at multiple opportunities just about whenever possible, including on a matching gift page with a built-in matching gift database, donation forms with an employer search tool, confirmation screens, separate matching gift follow-up emails, and more.

These touch points across many channels enable donors to take the next steps to submit their matching gift requests with ease, allowing the Susan G. Komen Organization to maximize its fundraising and mission efforts.



## Great Cycle Challenge USA Children's Cancer Research Fund

Gross revenue in 2021 — \$13,600,055

The Great Cycle Challenge USA is a nonprofit cycling fundraiser event with an end goal of collecting funds for the Children's Cancer Research Fund. Rather than riding a predetermined route, however, participants in the Great Cycle Challenge register to receive a personal goal for the number of miles to ride throughout the month of September. From there, they solicit donations from their peers to support their efforts and log miles ridden to track progress toward their ultimate goal.

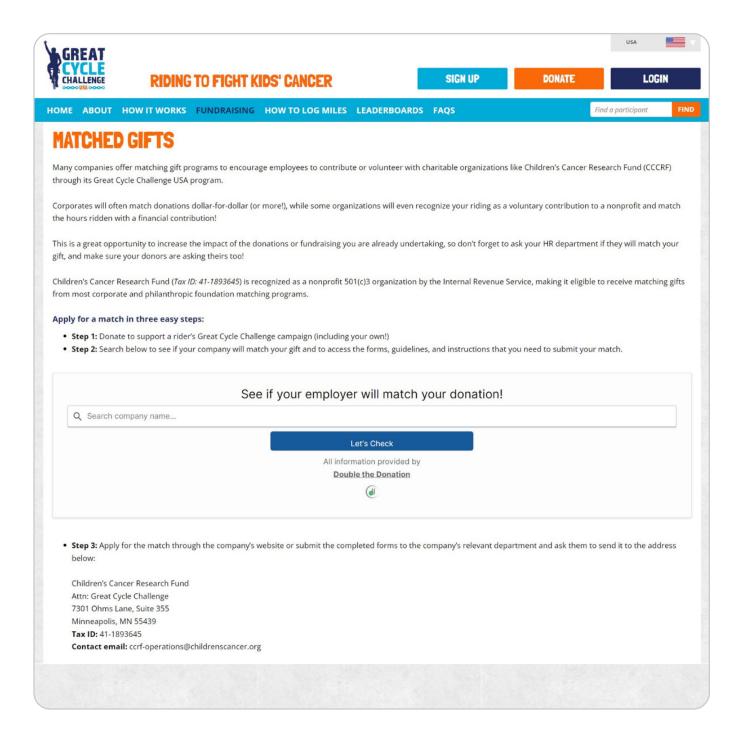
And to bring their fundraising to the next level, here's how Great Cycle Challenge USA utilizes matching gifts to raise more;



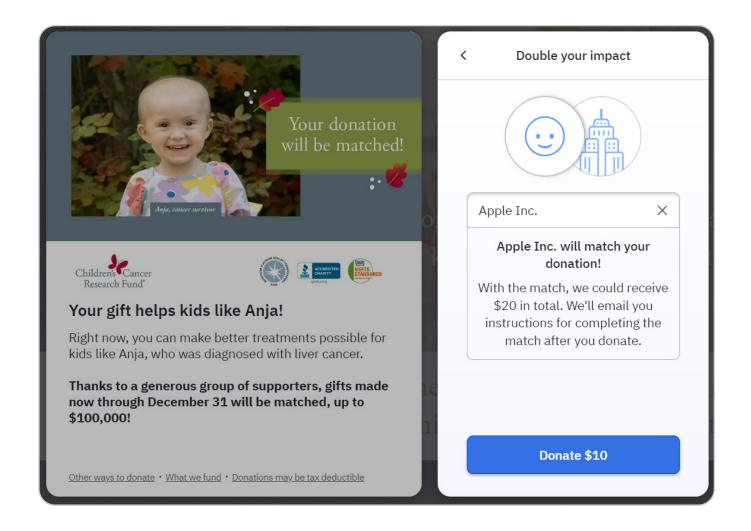
## **EVENT NAME: Great Cycle Challenge USA**

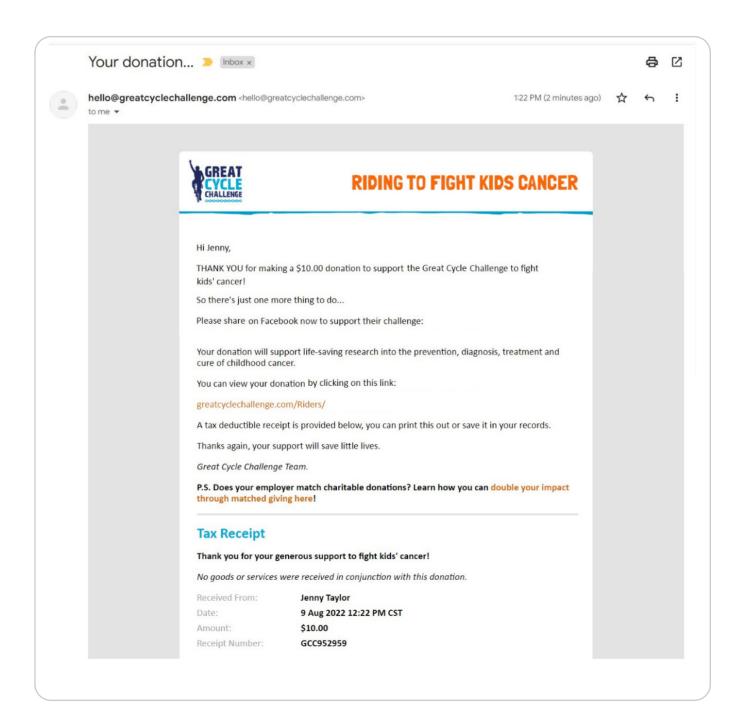
| ORGANIZATION: CHILDREN'S CANCER RESEARCH FUND |  |           |
|---|--|-----------|
|   |  | GRADE - A |
| v   | Dedicated Matching Gift Page                 |           |
|   | Donation Form                                |           |
| <b>V</b>                                      | With auto-completing company search field    |           |
|   | Confirmation Screen                          |           |
|   | Embedded company information widget          |           |
|   | Automatically populating                     |           |
|   | Links to program guidelines + next steps     |           |
| <b></b> ✓                                     | Matching Gift Emails                         |           |
| <b>V</b>                                      | Mentioned in confirmation email              |           |
| <b>V</b>                                      | Separate matching gift email                 |           |
| <b>V</b>                                      | From the organization's domain               |           |
| <b>V</b>                                      | Links to program guidelines + next steps     |           |
| <b>V</b>                                      | Sent within 24 hours                         |           |
| <b>V</b>                                      | Matching Gift Software – Double the Donation |           |
| TOTAL: 10 / 14                                |  |           |

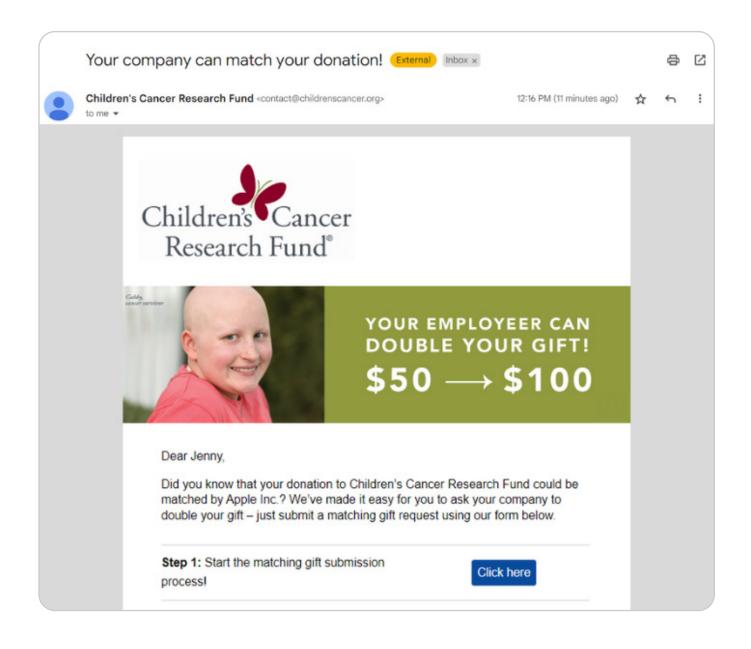
#### Matching gift page



### **Donation page**



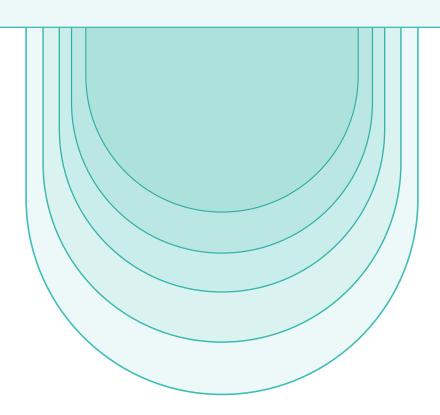




#### **Our Conclusions**

Overall, the Great Cycle Challenge USA does a lot to leverage the substantial opportunity made possible by corporate matching gifts. GCC incorporates matching information on their dedicated (and well-built-out) matching gift web page and mention matching gifts in the confirmation email.

And because they collect valuable employment information within the donation process, they're able to trigger detailed and targeted follow-ups post-donation with dedicated email reminders. In the end, Great Cycle Challenge donors are presented with multiple chances to get involved in the programs, and the event team makes it as easy as possible for them to do so.



# St. Jude Walk/ Run to End Childhood Cancer St. Jude Children's Research Hospital

Gross revenue in 2021 — \$13,158,274

St. Jude Walk/Run encapsulates both in-person and virtual fundraising experiences as a way to raise money for St. Jude's Children's Research Hospital and, ultimately, end childhood cancer. Through a series of 5K events taking place across the nation during Childhood Cancer Awareness Month, the Walk/Run event empowers individuals to participate by walking, running, volunteering, donating, and more.

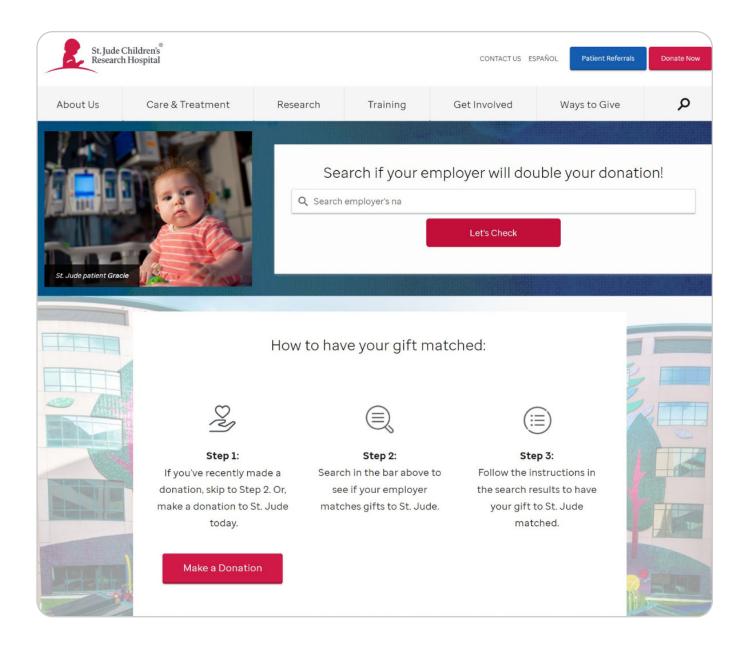
Not to mention, here's how St. Jude encourages supporters to get involved through corporate gift-matching as well;

## EVENT NAME: St. Jude Walk/Run to

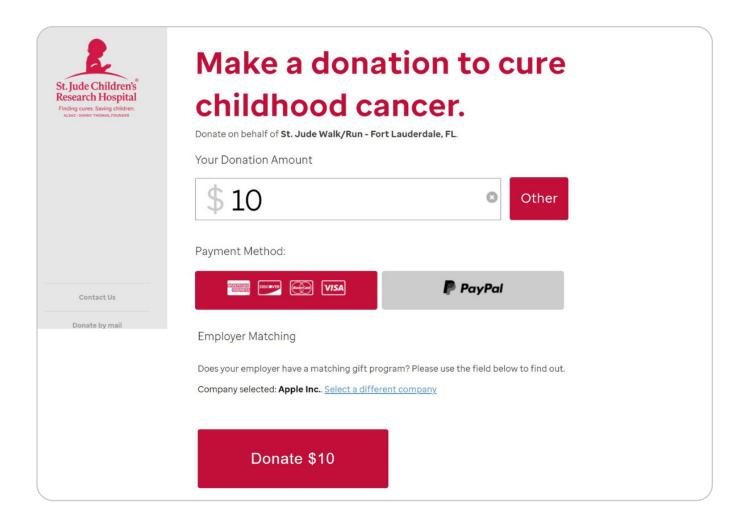


|   | End Childhood Cancer                         |            |
|---|--|------------|
| ORGANIZATION: ST. JUDE CHILDREN'S RESEARCH HOSPITAL |  |            |
|   |  | GRADE - A- |
| V   | Dedicated Matching Gift Page                 |            |
| v   | Donation Form                                |            |
| V   | With auto-completing company search field    |            |
| v   | Confirmation Screen                          |            |
| V   | Embedded company information widget          |            |
|   | Automatically populating                     |            |
| <b>V</b>  | Links to program guidelines + next steps     |            |
| <b>✓</b>  | Matching Gift Emails                         |            |
| V   | Mentioned in confirmation email              |            |
|   | Separate matching gift email                 |            |
|   | From the organization's domain               |            |
|   | Links to program guidelines + next steps     |            |
|   | Sent within 24 hours                         |            |
| v   | Matching Gift Software – Double the Donation |            |
| TOTAL:  | 9/14   |            |

## Matching gift page



### **Donation page**



#### Confirmation screen



## Make a donation to cure childhood cancer.

Dear Jenny,

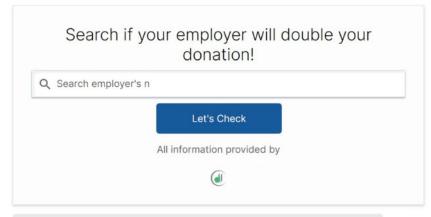
We are deeply grateful for your generosity and support of our efforts. Your gift makes a difference - it enables us to provide vital services to the community we serve. We count on you and people like you to ensure that we can continue providing these services.

Once again, thank you for your support.

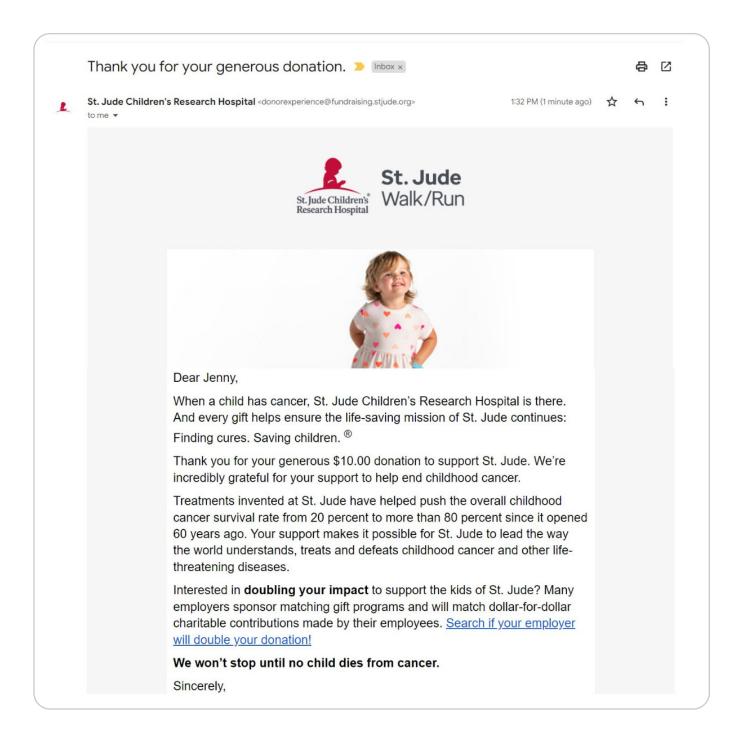
Sincerely,

St. Jude

Please print the following for your records:

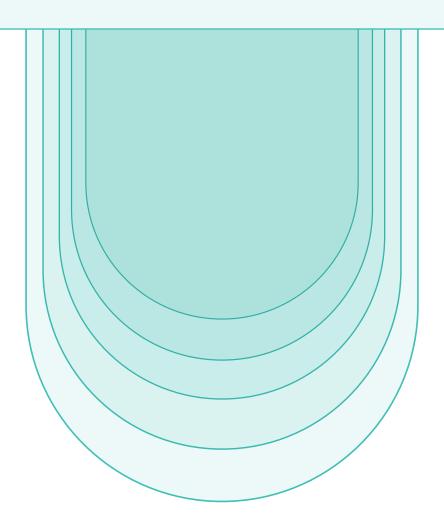


| Transaction Summary |             |  |
|---------------------|-------------|--|
| Transaction date    | 8/9/22      |  |
| Level:              | Other       |  |
| Amount              | \$10.00     |  |
| Payment type:       | Credit Card |  |
|                     |             |  |



#### **Our Conclusions**

St. Jude Walk/Run's matching gift strategy spans from its donation form and confirmation screen to its dedicated matching gift web page and promotional follow-up emails. And in each of these touchpoints, the St. Jude team positions matching gifts as an excellent way for an individual to make their gifts go even further.



# **NAMIWalks** Your Way **National** Alliance on Mental Illness

Gross revenue in 2021 — \$13,142,275

Each year, the National Alliance on Mental Illness hosts a series of dedicated peer-to-peer fundraising events in order to "educate, support, advocate, listen and lead to improve the lives of people with mental illness and their loved ones." These events, called NAMIWalks Your Way, raise millions of dollars that go toward mental health programs that provide hope, recovery, wellness, and freedom from the stigma that surrounds mental illness.

Here's how NAMIWalks Your Way use matching gifts to take on the fight against mental illness:



### **EVENT NAME: NAMIWalks Your Way**

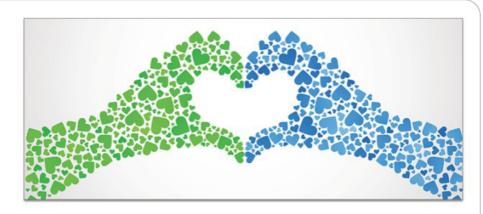
| ORGANIZATION: NATIONAL ALLIANCE ON MENTAL ILLNESS |   |           |
|---|---|-----------|
|   |   | GRADE - A |
| v   | Dedicated Matching Gift Page              |           |
| <b>V</b>  | Donation Form                             |           |
| <b>V</b>  | With auto-completing company search field |           |
|   | Confirmation Screen                       |           |
|   | Embedded company information widget       |           |
|   | Automatically populating                  |           |
|   | Links to program guidelines + next steps  |           |
| v   | Matching Gift Emails                      |           |
| <b>V</b>  | Mentioned in confirmation email           |           |
| v   | Separate matching gift email              |           |
| lacksquare  | From the organization's domain            |           |
| v   | Links to program guidelines + next steps  |           |
| v   | Sent within 24 hours                      |           |
| <b>V</b>  | Matching Gift Software — Unknown          |           |
| TOTAL:  | 11 / 14                                   |           |

### Matching gift page



**₩** TWEET

in SHARE



#### Maximize your impact with a **Matching Gift!**

#### Employee/Corporate Matching Gifts:

Many employers sponsor matching gift programs and will match any charitable contributions or volunteer hours made by their employees. Some companies may also match gifts made by retirees and/or spouses.

If your company is eligible, request a matching gift form from your employer, please send your matching gift documentation completed and signed with your gift to:

#### Tina Lee

Community Education and Outreach Manager

#### tina@naminys.org

99 Pine Street Suite 105

Albany NY 12207

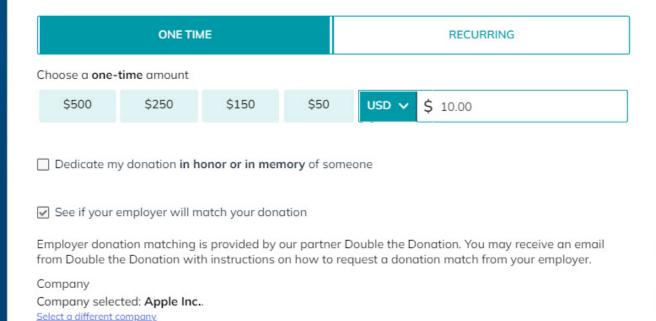
#### **Donation form**

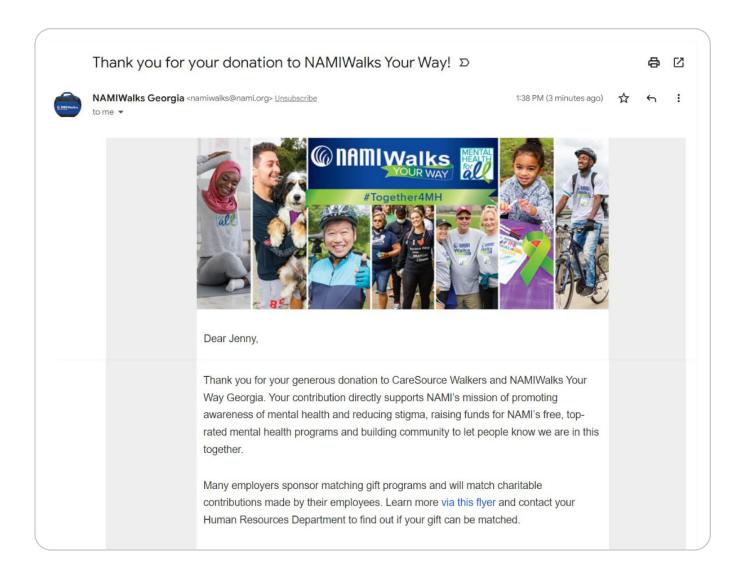


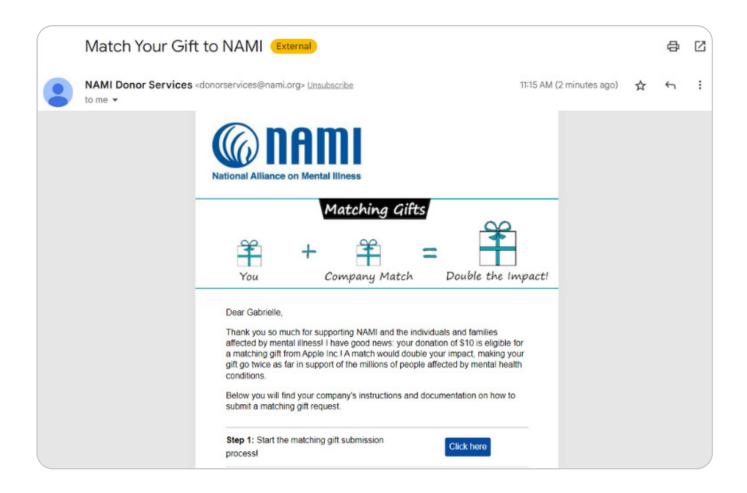
## We are all in this together.

When you give during the 2022 Matching Gift Challenge, your gift will go twice as far to support NAMI's vital role as a reliable source of support, information and resources. Now through Dec. 31, your gift will be matched dollar-for-dollar up to a total of \$200,000 by KPMG Foundation to help advance our movement in the new year!

Disclaimer: the 2022 Matching Gift Challenge is a NAMI National initiative and not an internal KPMG match program.



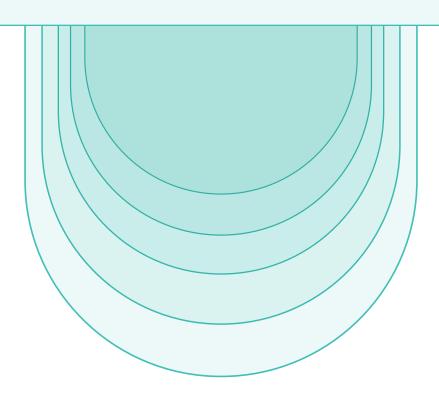




#### **Our Conclusions**

NAMIWalks Your Way does takes the opportunity to promote matching gifts to its audience in several key locations—including their online donation form, thank-you emails, and separate matching gift follow-up emails. Not to mention, the organization has a dedicated matching gift web page live year-round for supporters to easily locate the information they need.

One easy opportunity for growth for the NAMI team, in regard to matching gifts, would be incorporating matching gift information directly following the transaction on the confirmation screen! This would empower donors to take the next steps immediately after submitting their initial donations.



# Real Men Wear Pink The American **Cancer Society**

Gross revenue in 2021 — \$12,000,000

Real Men Wear Pink is the final P2P Top 30 event hosted by the American Cancer Society. This idea has produced more than \$40 million in fundraising revenue since its inception, much of the funding going toward a 24/7 helpline for those affected by breast cancer (including men), breakthrough breast cancer research, and more.

Let's see how ACS and Real Men Wear Pink highlight matching gifts in their initiatives for breast cancer support;

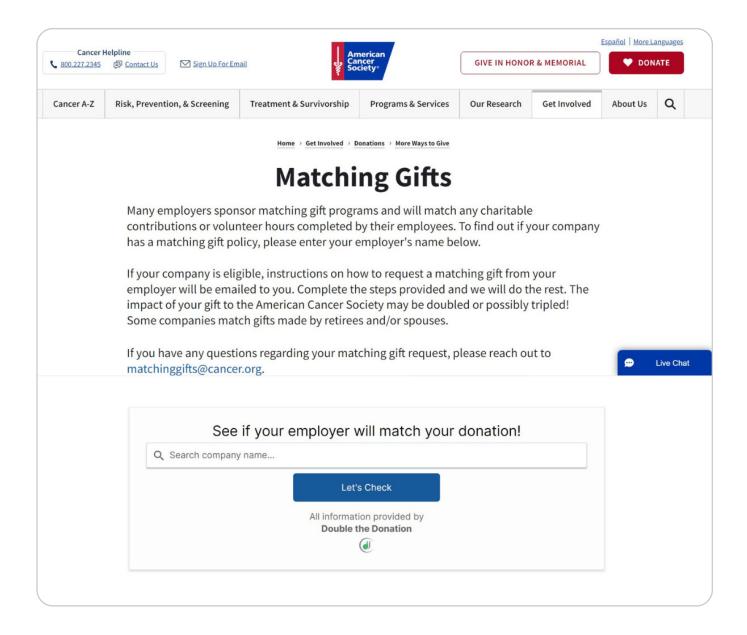




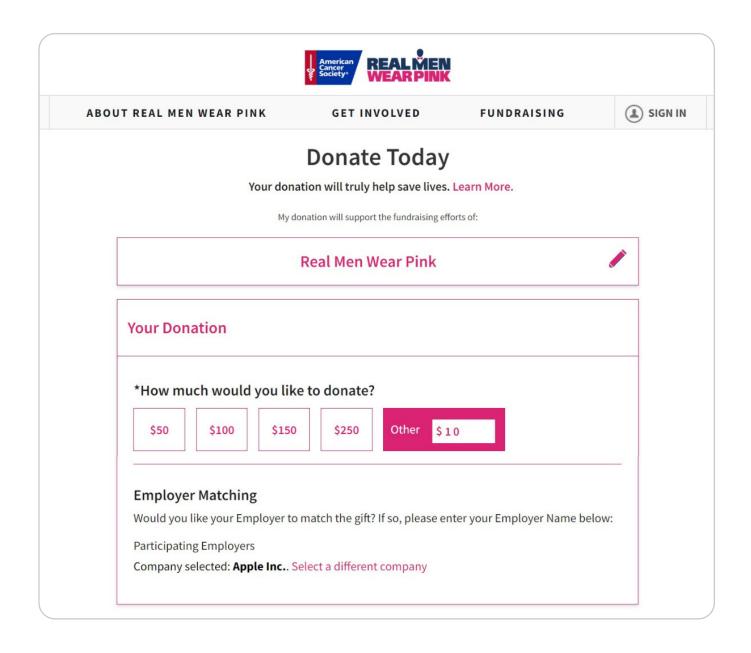
#### **EVENT NAME: Real Men Wear Pink**

| ORGANIZATION: AMERICAN CANCER SOCIETY |  |           |
|---------------------------------------|--|-----------|
|                                       |  | GRADE - B |
| <b>I</b>                              | Dedicated Matching Gift Page                 |           |
| <b>M</b>                              | Donation Form                                |           |
| <b>V</b>                              | With auto-completing company search field    |           |
| <b>V</b>                              | Confirmation Screen                          |           |
|                                       | Embedded company information widget          |           |
|                                       | Automatically populating                     |           |
|                                       | Links to program guidelines + next steps     |           |
| <b>I</b>                              | Matching Gift Emails                         |           |
| <b>I</b>                              | Mentioned in confirmation email              |           |
|                                       | Separate matching gift email                 |           |
|                                       | From the organization's domain               |           |
|                                       | Links to program guidelines + next steps     |           |
|                                       | Sent within 24 hours                         |           |
| <b>V</b>                              | Matching Gift Software – Double the Donation |           |
| TOTAL:                                | 7 / 14                                       |           |

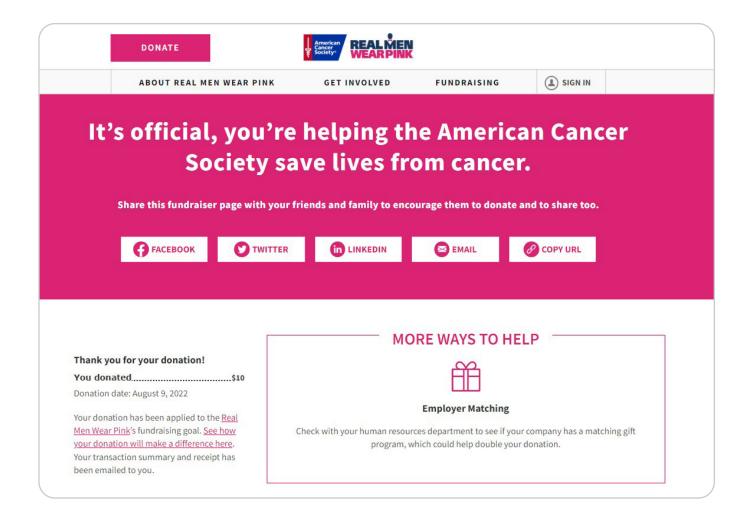
#### Matching gift page



### **Donation page**



#### Confirmation screen











American Cancer Society <onlineeventsupport@cancer.org>

1:45 PM (1 minute ago)



American Cancer Society - Real Men Wear Pink

American Cancer Society | Real Men Wear Pink





Hi Jenny!

Thanks for donating to Real Men Wear Pink. Every dollar we raise supports the American Cancer Society's mission to save lives from breast cancer and the more money we raise, the more good we can do. Here's how your generosity is supporting the fight against breast cancer:

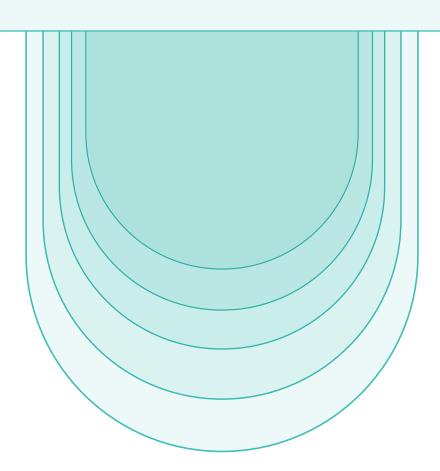
- Keeping our cancer helpline available 24/7 to provide breast cancer patients and their families with the help they need.
- · Supporting breast cancer patients with rides to treatment, free places to stay, and an empathetic support system.
- · Funding innovative research into new treatments.
- Fighting for all women to have access to preventive measures and potentially lifesaving treatments.

If your company has a matching gift program, your donation can have an even bigger impact on breast cancer. To find out if your company participates, check out our matching gifts page on cancer.org.

Thanks again for your donation.

#### **Our Conclusions**

Like many of the highly ranking ACS events, Real Men Wear Pink weaves matching gift information into their overall fundraising strategy with ease. Mentions of matching gift programs are included in each of the pre-determined locations, including in a matching gift page, donation form, and confirmation screen, as well as within follow-up email communications.



## THON

# **Penn State** Health Children's Hospital

Gross revenue in 2021 — \$11,588,237

First hosted in 1973, THON is a student-run philanthropy initiative that incorporates over 16,000 student volunteers at universities across the country. Each year, this event raises millions for its sole beneficiary, Four Diamonds at Penn State Health Children's Hospital.

Here's what THON's matching gift digital strategy looks like from a typical donor's perspective:



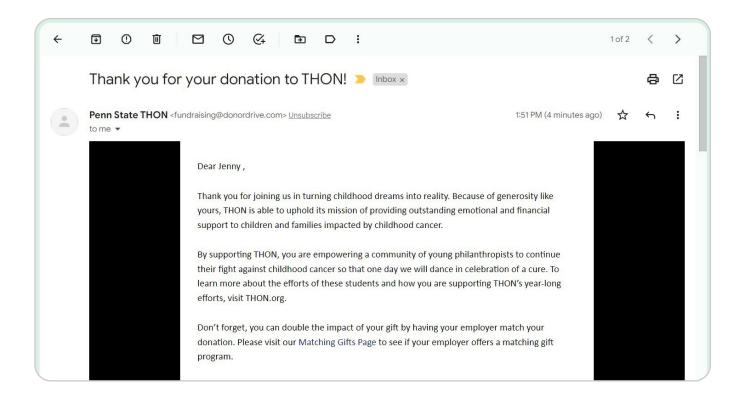


#### **EVENT NAME: THON**

| ORGANIZATION: PENN STATE HEALTH CHILDREN'S HOSPITAL |   |           |
|---|---|-----------|
|   |   | GRADE - C |
| <b>V</b>  | Dedicated Matching Gift Page              |           |
|   | Donation Form                             |           |
|   | With auto-completing company search field |           |
|   | Confirmation Screen                       |           |
|   | Embedded company information widget       |           |
|   | Automatically populating                  |           |
|   | Links to program guidelines + next steps  |           |
|   | Matching Gift Emails                      |           |
| <b>I</b>  | Mentioned in confirmation email           |           |
|   | Separate matching gift email              |           |
|   | From the organization's domain            |           |
|   | Links to program guidelines + next steps  |           |
|   | Sent within 24 hours                      |           |
| <b>I</b>  | Matching Gift Software — HEPData          |           |
| TOTAL:  | 4 / 14                                    |           |

#### Matching gift page

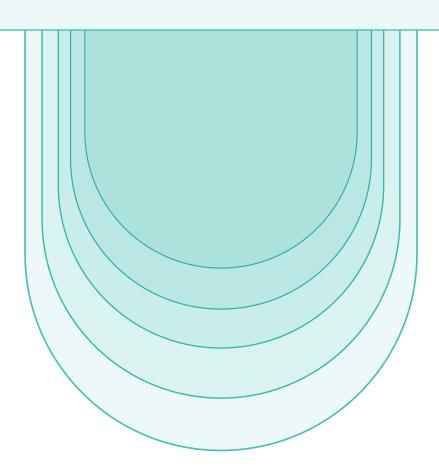




#### **Our Conclusions**

THON offers a few opportunities for donors to be exposed to matching gifts, but they don't do a ton to put matching gifts at the front and center of their fundraising strategies.

Matching gift programs are not promoted throughout the giving experience itself, nor is employment data collected within the donation form. Though there's a mention of matching gifts in their general confirmation/thank-you email (which leads to a dedicated matching gifts page on the organization's website), it can be easy to overlook as a donor, likely resulting in missed matches for the cause.



## **Final Thoughts**

The purpose of our research was to shine a light on matching gift practices used by some of the most successful fundraising organizations in the nonprofit sector. At the same time, we wanted to provide insights into the various ways in which matching gifts can be promoted to bring nonprofit fundraising—both peer-to-peer and otherwise—to the next level.

Every event and organization we looked at for this study had some sort of matching gift strategy in place—whether that was a matching gift web page, a mention in a confirmation email, or a dedicated email stream. And yet, from one event to another, we saw a ton of disparity between the different tactics being utilized.

So what do we recommend?

#### Here are some quick tips;

- The more matching gift mentions, the better! Especially for donors who were previously unaware of the opportunity, highlighting matching gifts in multiple touch points can increase the familiarity and likelihood of completed matches.
- **Get your whole team on board.** Effective matching gift practices involve an organization's entire workforce—from executives to board members to volunteers. This will allow the team to invest in tools and technology and effectively communicate the opportunity to donors.
- Collect employment information for targeted outreach. You don't know which of your donors are eligible for corporate matching until you find out where they work. And you can't send optimal follow-ups without having access to employment information! As seen by some of the most successful nonprofit fundraisers, employment data can be collected within your online giving form, email communications, and more.

- **Drive donors as close to the finish line as possible.** Donors want to get their gifts matched—free money to their favorite causes—but they want to do so with as little effort on their part as possible. Thus, we recommend getting your supporters as close to the proverbial finish line as you possibly can. In this case, that typically means providing each individual with easy access to their employers' matching gift guidelines and links to their online submission portals.
- The tools you use to empower your strategy matter. Though it's possible to collect matching gifts without dedicated software for that purpose, your organization is not likely to make the most of the opportunity. By investing in matching gift technology, you can empower your team to do more with less time, energy, and resources. Plus, ensure no potential matches fall through the cracks!
- Analyze and adjust your matching gift strategies as needed. Your matching gift efforts won't be perfected on your first try. Instead, begin where you can, being sure to collect and analyze data insights throughout the process to locate opportunities with room for improvement. Then, adjust as needed for optimal results.

If your organization still lacks a dedicated matching gift strategy, now is the perfect opportunity to get started—and these tips and tricks can help. And if you do have a plan for corporate matching gifts in place, the right resources can bring your nonprofit's efforts to the next level.

The bottom line is that matching gift funding can make a big difference. Learning from some of the most impactful organizations in the nonprofit space can empower teams with inspiration and best practices for success.